# Xerox DocuMate 3115 Document Scanner

Voluntary Product Accessibility Template (VPAT)

Submitted by Visioneer, Inc., March 4, 2010



Date: Name of Product: Contact for more Information: **3/4/10** Xerox DocuMate 3115 2020@visioneer.com

## Summary Table Voluntary Product Accessibility Template

| Criteria  | Supporting Features        | Remarks and explanations  |
|---|----------------------------|---|
| Section 1194.21 Software<br>Applications and Operating<br>Systems     | Supported with exceptions  | Please refer to the attached VPAT   |
| Section 1194.22 Web-based<br>internet information and<br>applications | Supported with exceptions  | Please refer to the attached VPAT   |
| Section 1194.23<br>Telecommunications Products                        | Not applicable             | Xerox DocuMate 3115 is not<br>considered a<br>telecommunications product.   |
| Section 1194.24 Video and Multi-<br>media Products                    | Not applicable             | Xerox DocuMate 3115 is not<br>considered a multimedia<br>product.   |
| Section 1194.25 Self-Contained,<br>Closed Products                    | Supported with 1 exception | While the Xerox DocuMate 3115<br>is not a stand alone device it<br>shares many characteristics with<br>a stand alone device and this<br>VPAT is provided for information<br>purposes. |
| Section 1194.26 Desktop and Portable Computers                        | Not applicable             | Xerox DocuMate 3115 is not<br>considered a desktop computer   |
| Section 1194.31 Functional<br>Performance Criteria                    | Supported with exceptions  | See Section 1194.21, 22,25, and 41  |
| Section 1194.41 (a) Information,<br>Documentation and Support         | Supported with 1 exception | See attached VPAT   |

| Section 1194.21 Software Applications and Operating Systems - Detail |
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| Voluntary Product Accessibility Template                             |

| Criteria  | Supporting Features             | Remarks and explanations   |
|---|---------------------------------|--|
| (a) When software is designed to<br>run on a system that has a<br>keyboard, product functions shall<br>be executable from a keyboard<br>where the function itself or the<br>result of performing a function<br>can be discerned textually.  | Supported one exceptions.       | Sliders in the main driver screen<br>are not reachable via the<br>keyboard.  |
| (b) Applications shall not disrupt<br>or disable activated features of<br>other products that are identified<br>as accessibility features, where<br>those features are developed and<br>documented according to<br>industry standards. Applications<br>also shall not disrupt or disable<br>activated features of any<br>operating system that are<br>identified as accessibility features<br>where the application<br>programming interface for those<br>accessibility features has been<br>documented by the manufacturer<br>of the operating system and is<br>available to the product<br>developer. | Supported                       |  |
| (c) A well-defined on-screen<br>indication of the current focus<br>shall be provided that moves<br>among interactive interface<br>elements as the input focus<br>changes. The focus shall be<br>programmatically exposed so that<br>Assistive Technology can track<br>focus and focus changes.  | Supported                       |  |
| (d) Sufficient information about a<br>user interface element including<br>the identity, operation and state<br>of the element shall be available<br>to Assistive Technology. When<br>an image represents a program<br>element, the information<br>conveyed by the image must also<br>be available in text.  | Supported with minor exceptions | The majority of controls have<br>sufficient name, state, and role<br>information. Screen readers will<br>not be able to properly identify<br>controls with graphical labels. |
| (e) When bitmap images are<br>used to identify controls, status<br>indicators, or other programmatic  | Supported                       |  |

| elements, the meaning assigned  |                             |  |
|---|-----------------------------|--|
| to those images shall be<br>consistent throughout an<br>application's performance.  |                             |  |
| (f) Textual information shall be<br>provided through operating<br>system functions for displaying<br>text. The minimum information<br>that shall be made available is<br>text content, text input caret<br>location, and text attributes.                           | Supported                   |  |
| (g) Applications shall not override<br>user selected contrast and color<br>selections and other individual<br>display attributes.   | Supported with 2 exceptions | Two sets of graphical buttons<br>use graphics that do not follow<br>color/contrast settings in the OS. |
| (h) When animation is displayed,<br>the information shall be<br>displayable in at least one non-<br>animated presentation mode at<br>the option of the user.  | Not Applicable              |  |
| (i) Color coding shall not be used<br>as the only means of conveying<br>information, indicating an action,<br>prompting a response, or<br>distinguishing a visual element.  | Supported                   |  |
| (j) When a product permits a user<br>to adjust color and contrast<br>settings, a variety of color<br>selections capable of producing a<br>range of contrast levels shall be<br>provided.  | Not Applicable              |  |
| (k) Software shall not use<br>flashing or blinking text, objects,<br>or other elements having a flash<br>or blink frequency greater than 2<br>Hz and lower than 55 Hz.  | Supported                   |  |
| (I) When electronic forms are<br>used, the form shall allow people<br>using Assistive Technology to<br>access the information, field<br>elements, and functionality<br>required for completion and<br>submission of the form, including<br>all directions and cues. | Not Applicable              |  |

| Section 1194.22 Web-based Internet information and applications - Detail |
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| Voluntary Product Accessibility Template                                 |

| Criteria   | Supporting Features       | Remarks and explanations   |
|--|---------------------------|--|
| (a) A text equivalent for every<br>non-text element shall be<br>provided (e.g., via "alt",<br>"longdesc", or in element<br>content).   | Supported with exceptions | Some images within the PDF<br>user guide need additional text to<br>explain location and operations<br>of parts. |
| (b) Equivalent alternatives for<br>any multimedia presentation<br>shall be synchronized with the<br>presentation.  | Not Applicable            |  |
| (c) Web pages shall be designed<br>so that all information conveyed<br>with color is also available<br>without color, for example from<br>context or markup.   | Supported                 |  |
| (d) Documents shall be<br>organized so they are readable<br>without requiring an associated<br>style sheet.  | Not Applicable            |  |
| (e) Redundant text links shall be<br>provided for each active region<br>of a server-side image map.  | Not Applicable            |  |
| (f) Client-side image maps shall<br>be provided instead of server-<br>side image maps except where<br>the regions cannot be defined<br>with an available geometric<br>shape.   | Not Applicable            |  |
| (g) Row and column headers shall be identified for data tables.  | Supported                 |  |
| (h) Markup shall be used to<br>associate data cells and header<br>cells for data tables that have<br>two or more logical levels of row<br>or column headers.   | Supported                 |  |
| (i) Frames shall be titled with text<br>that facilitates frame<br>identification and navigation  | Not Applicable            |  |
| (j) Pages shall be designed to<br>avoid causing the screen to<br>flicker with a frequency greater<br>than 2 Hz and lower than 55 Hz.   | Supported                 |  |
| (k) A text-only page, with<br>equivalent information or<br>functionality, shall be provided to<br>make a web site comply with the<br>provisions of this part, when<br>compliance cannot be<br>accomplished in any other way.<br>The content of the text-only page<br>shall be updated whenever the | Not Applicable            |  |

| Not Applicable |  |
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|                |  |
|                | Not Applicable         Not Applicable         Not Applicable         Not Applicable         Not Applicable         Not Applicable         Not Applicable |

### Section 1194.25 Self-contained Product – Detail

\* While scanners are not stand alone products, they bare many characteristics of stand alone products

| Criteria   | Supporting Features | Remarks and explanations  |
|--|---------------------|---|
| <ul> <li>(a) Self contained products<br/>shall be usable by people<br/>with disabilities without<br/>requiring an end-user to<br/>attach Assistive<br/>Technology to the product.<br/>Personal headsets for<br/>private listening are not<br/>Assistive Technology.</li> </ul> | Supported           | Scanners require access to<br>computer system for by all users.<br>When connected to a computer<br>system, assistive technology can<br>be used to provide access to<br>scanner driver dialogs,<br>configuration, and error<br>messages. |
| (b) When a timed response<br>is required, the user shall<br>be alerted and given<br>sufficient time to indicate<br>more time is required.  | Not Applicable      |   |
| (c) Where a product utilizes   |                     |   |

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|--|----------------------------|--|
| touchscreens or contact-                                 |                            |  |
| sensitive controls, an input                             |                            |  |
| method shall be provided                                 |                            |  |
| that complies with                                       |                            |  |
| §1194.23 (k) (1) through                                 |                            |  |
| (4).   |                            |  |
| 1194.23 (k) Products which have                          | Supported                  |  |
| mechanicbally operated controls or                       | Cappented                  |  |
| keys, shall comply with the                              |                            |  |
| following:   |                            |  |
|  |                            |  |
| (1) Controls and keys                                    |                            |  |
| shall be tactilely                                       |                            |  |
| discernible without<br>activating the controls or        |                            |  |
| keys.  |                            |  |
| (2) Controls and keys                                    | Supported with 1 exception |  |
| shall be operable with one                               |                            |  |
| hand and shall not require                               |                            |  |
| tight grasping, pinching, or                             |                            |  |
| twisting of the wrist. The<br>force required to activate |                            |  |
| controls and keys shall be                               |                            |  |
| 5 lbs. (22.2 N) maximum.                                 |                            |  |
| (3) If key repeat is                                     | Not Applicable             |  |
| supported, the delay                                     |                            |  |
| before repeat shall be                                   |                            |  |
| adjustable to at least 2                                 |                            |  |
| seconds. Key repeat rate<br>shall be adjustable to 2     |                            |  |
| seconds per character.                                   |                            |  |
| (4) The status of all                                    | Not Applicable             |  |
| locking or toggle controls                               |                            |  |
| or keys shall be visually                                |                            |  |
| discernible, and   |                            |  |
| discernible either through touch or sound.               |                            |  |
| (d) When biometric forms                                 | Not Applicable             |  |
| of user identification or                                |                            |  |
| control are used, an                                     |                            |  |
| alternative form of                                      |                            |  |
|  |                            |  |
| identification or activation,                            |                            |  |
| which does not require the                               |                            |  |
| user to possess particular                               |                            |  |
| biological characteristics,                              |                            |  |
| shall also be provided.                                  |                            |  |
| (e) When products provide                                | Not Applicable             |  |
| auditory output, the audio                               |                            |  |
| signal shall be provided at                              |                            |  |
| a standard signal level                                  |                            |  |
| through an industry                                      |                            |  |
| standard connector that will                             |                            |  |
|  |                            |  |

| allow for private listening.  |                |  |
|-------------------------------|----------------|--|
|                               |                |  |
| The product must provide      |                |  |
| the ability to interrupt,     |                |  |
| pause, and restart the        |                |  |
| audio at anytime.             |                |  |
| (f) When products deliver     | Not Applicable |  |
| voice output in a public      |                |  |
| area, incremental volume      |                |  |
| control shall be provided     |                |  |
| with output amplification up  |                |  |
| to a level of at least 65 dB. |                |  |
| Where the ambient noise       |                |  |
| level of the environment is   |                |  |
| above 45 dB, a volume         |                |  |
| gain of at least 20 dB        |                |  |
| above the ambient level       |                |  |
| shall be user selectable. A   |                |  |
| function shall be provided    |                |  |
| to automatically reset the    |                |  |
| volume to the default level   |                |  |
| after every use.              |                |  |
| (g) Color coding shall not    | Supported      |  |
| be used as the only means     |                |  |
| of conveying information,     |                |  |
| indicating an action,         |                |  |
| prompting a response, or      |                |  |
| distinguishing a visual       |                |  |
| element.                      |                |  |
|                               | Not Applicable |  |
| (h) When a product permits    | Not Applicable |  |
| a user to adjust color and    |                |  |
| contrast settings, a range    |                |  |
| of color selections capable   |                |  |
| of producing a variety of     |                |  |
| contrast levels shall be      |                |  |
| provided.                     |                |  |
| (i) Products shall be         | Not Applicable |  |
| designed to avoid causing     |                |  |
| the screen to flicker with a  |                |  |
| frequency greater than 2      |                |  |
| Hz and lower than 55 Hz.      |                |  |
| (j) (1) Products which are    | Support        |  |
| freestanding, non-portable,   |                |  |
| and intended to be used in    |                |  |
| one location and which        |                |  |
| have operable controls        |                |  |
| shall comply with the         |                |  |
|                               | 1              |  |

| following: The position of<br>any operable control shall<br>be determined with respect<br>to a vertical plane, which is<br>48 inches in length,<br>centered on the operable<br>control, and at the<br>maximum protrusion of the<br>product within the 48 inch<br>length on products which<br>are freestanding, non-<br>portable, and intended to<br>be used in one location and<br>which have operable<br>controls. |           |  |
|---|-----------|--|
| (j)(2) Products which are<br>freestanding, non-portable,<br>and intended to be used in<br>one location and which<br>have operable controls<br>shall comply with the<br>following: Where any<br>operable control is 10<br>inches or less behind the<br>reference plane, the height<br>shall be 54 inches<br>maximum and 15 inches<br>minimum above the floor.  | Supported |  |
| (j)(3) Products which are<br>freestanding, non-portable,<br>and intended to be used in<br>one location and which<br>have operable controls<br>shall comply with the<br>following: Where any<br>operable control is more<br>than 10 inches and not<br>more than 24 inches<br>behind the reference plane,<br>the height shall be 46<br>inches maximum and 15<br>inches minimum above the<br>floor.                    | Supported |  |
| (j)(4) Products which are<br>freestanding, non-portable,<br>and intended to be used in  | Supported |  |

| one location and which     |  |
|----------------------------|--|
| have operable controls     |  |
| shall comply with the      |  |
| following: Operable        |  |
| controls shall not be more |  |
| than 24 inches behind the  |  |
| reference plane.           |  |

#### Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template

| Criteria   | Supporting Features | Remarks and explanations |
|--|---------------------|--------------------------|
| (a) At least one mode of<br>operation and information<br>retrieval that does not require<br>user vision shall be provided, or<br>support for Assistive Technology<br>used by people who are blind or<br>visually impaired shall be<br>provided.  | Supported           |                          |
| (b) At least one mode of<br>operation and information<br>retrieval that does not require<br>visual acuity greater than 20/70<br>shall be provided in audio and<br>enlarged print output working<br>together or independently, or<br>support for Assistive Technology<br>used by people who are visually<br>impaired shall be provided. | Supported           |                          |
| <ul> <li>(c) At least one mode of<br/>operation and information<br/>retrieval that does not require<br/>user hearing shall be provided,<br/>or support for Assistive<br/>Technology used by people who<br/>are deaf or hard of hearing shall<br/>be provided</li> </ul>  | Not Applicable      |                          |
| (d) Where audio information is<br>important for the use of a<br>product, at least one mode of<br>operation and information<br>retrieval shall be provided in an<br>enhanced auditory fashion, or<br>support for assistive hearing<br>devices shall be provided.  | Not Applicable      |                          |
| (e) At least one mode of<br>operation and information<br>retrieval that does not require<br>user speech shall be provided,<br>or support for Assistive   | Not Applicable      |                          |

| Technology used by people with   |           |  |
|----------------------------------|-----------|--|
| disabilities shall be provided.  |           |  |
| (f) At least one mode of         | Supported |  |
| operation and information        |           |  |
| retrieval that does not require  |           |  |
| fine motor control or            |           |  |
| simultaneous actions and that is |           |  |
| operable with limited reach and  |           |  |
| strength shall be provided.      |           |  |

### Section 1194.41 Information, Documentation, and Support - Detail Voluntary Product Accessibility Template

| Criteria   | Supporting Features       | Remarks and explanations   |
|--|---------------------------|--|
| Section 1194.41 (a) Product<br>Support Documentation<br>provided to end-users shall be<br>made available in alternate<br>formats upon request, at no<br>additional charge.   | Supported with exceptions | See VPAT for 1194.22   |
| Section 1194.41 (b) Accessibility<br>and Compatibility Features.<br>End-users shall have access to<br>a description of the accessibility<br>and compatibility features of<br>products in alternate formats or<br>alternate methods upon request,<br>at no additional charge. | Supported                 |  |
| 1194.41 (c) Support Services for<br>products shall accommodate the<br>communication needs of end-<br>users with disabilities.  | Supported with exception  | The Visioneer.com website offers<br>online compliant/accessible<br>materials in support of its<br>products. Currently TDD/TTY<br>phone support is not offered. |