

05-1057-000
JUNE 2025

Xerox® FD80n Scanner

Scanner User Guide for Microsoft® Windows®

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1. Safety

Safety Introduction

Notices and Safety

Please read the following instructions carefully before operating the machine and refer to them as needed to ensure the continued safe operation of your machine.

Your Xerox® FD80n Scanner and supplies have been designed and tested to meet strict safety requirements. These include safety agency evaluation and certification, and compliance with electromagnetic regulations and established environmental standards.

 **WARNING! The safety and environment testing and performance of this product have been verified using Xerox® materials only. Unauthorized alterations, which may include the addition of new functions or connection of external devices, may impact the product certification. Please contact your Xerox representative for more information.**

Operational Safety Information

Your Xerox® FD80n Scanner and supplies have been designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

To ensure the continued safe operation of your Xerox® FD80n Scanner, follow these safety guidelines at all times:

Do these:

- Always follow all warnings and instructions that are marked on or supplied with the equipment.
- Always use materials specifically designated for this product, the use of other materials may result in poor performance and create a hazardous situation. Do not use aerosol cleaners, they may be explosive and flammable under certain conditions.
- Always exercise care when moving or relocating equipment.
- Always locate the machine on a solid support surface that has adequate strength to support the weight of the machine.
- Always locate the machine in an area that has adequate ventilation and room for servicing.
- Always unplug this equipment from the electrical outlet before cleaning.

Note: Your Xerox® FD80n Scanner is equipped with an energy saving device to conserve power when the machine is not in use. The machine may be left on continuously.

Do not do these:

- Never use a ground adapter plug to connect the equipment to a power outlet that lacks a ground connection terminal.

- Never attempt any maintenance function that is not specifically described in this documentation.
- Never remove covers or guards that are fastened with screws. There are no operator serviceable areas within these covers.
- Never locate the machine near a radiator or any other heat source.
- Never override or “cheat” any of the electrical or mechanical interlock devices.
- Never place this equipment where people might step on or trip on the power cord.

! **Caution: This device is not intended for use in the direct field of view at visual display workplaces. To avoid incomming reflections at visual display workplaces this device must not be placed in the direct field of view.**

Electrical Information

WARNING - ELECTRICAL SAFETY INFORMATION

1. The power receptacle for the machine must meet the requirements stated on the data plate on the rear of the machine. If you are not sure that your electrical supply meets the requirements, please consult your local power company or an electrician for advice.
2. The socket outlet shall be installed near the equipment and shall be easily accessible.
3. Use the power cable that is supplied with your machine. Do not use an extension cord or remove or modify the power cord plug.
4. Plug the power cable directly into a correctly grounded electrical outlet. If you are not sure whether or not an outlet is correctly grounded, consult an electrician.
5. Do not use an adapter to connect any Xerox® equipment to an electrical outlet that lacks a ground connection terminal.
6. Do not place this equipment where people might step or trip on the power cable.
7. Do not place objects on the power cable.
8. Do not override or disable electrical or mechanical interlock devices.
9. Do not push objects into slots or openings on the machine. Electrical shock or fire may result.

! **WARNING! Risk of explosion if the battery is replaced with an incorrect type. Batteries should be recycled where possible. Disposal of used batteries must be in accordance with local environmental regulations.**

ELECTRICAL SUPPLY

- This product shall be operated from the type of electrical supply indicated on the product's data plate label. If you are not sure that your electrical supply meets the requirements, please consult your local power company for advice.



- Always connect equipment to a correctly grounded power outlet. If in doubt, have the outlet checked by a qualified electrician.

! **WARNING! This equipment must be connected to a protective earth circuit. This equipment is supplied with a plug that has a protective earth pin. This plug will only fit**

into an earthed electrical outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace the outlet.

DISCONNECT DEVICE

The power cable is the disconnect device for this equipment. It is attached to the side of the machine as a plug-in device. To remove all electrical power from the equipment, disconnect the power cable(s) from the electrical outlet.

Emergency Power Off

If any of the following conditions occur, turn off the machine immediately and disconnect the power cable(s) from the electrical outlet(s)

- The equipment emits unusual odors or makes unusual noises.
- The power cable is damaged or frayed.
- A wall panel circuit breaker, fuse, or other safety device has been tripped.
- Liquid is spilled into the machine.
- The machine is exposed to water.
- Any part of the machine is damaged.

Maintenance Information

1. Any operator product maintenance procedures will be described in the user documentation supplied with the product.
2. Do not carry out any maintenance on this product which is not described in the customer documentation.
3. Do not use aerosol cleaners. The use of cleaners that are not approved may cause poor performance of the equipment, and could cause a dangerous condition.
4. Use supplies and cleaning materials only as directed in this manual.
5. Do not remove covers or guards that are fastened with screws. There are no parts behind these covers that you can maintain or service.
6. Do not perform any maintenance procedures unless you have been trained to do them by an authorized local dealer or unless a procedure is specifically described in the user manuals.

Product Safety Certification

This product is certified by the following Agency using the Safety standards listed:

Standard
UL62368-1 (USA)
CSA 22.2 No. 62368-1 (Canada)
IEC 62368-1

Environmental Health and Safety Contacts

Contact Information

For more information on Environment, Health, and Safety in relation to this Xerox® product and supplies, please contact the following customer help lines:

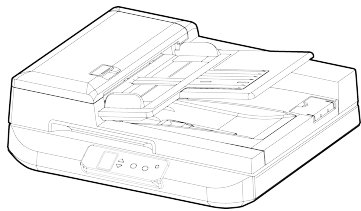
North America & Europe (Phone): 1-800-ASK-XEROX
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North America & Europe (Fax): 1-585-422-8217

2. Welcome

What's in the Box

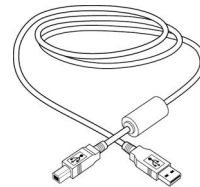
Before proceeding, check the contents of the box. If items are missing or damaged, contact the dealer where you purchased the scanner.



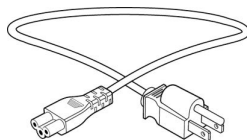
Xerox® FD80n Scanner



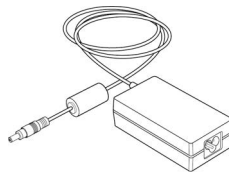
Quick Install Guide



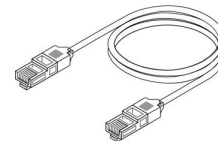
USB Cable



Power Cord



Power Supply



Ethernet Cable

- Technical Support and Warranty Information
- Register Your Scanner Card

System Requirements

- Intel i3 or equivalent CPU
- Internet access (for installation)
- An available Universal Serial Bus (USB) port
- Microsoft® Windows® operating system:
 - 32-bit or 64-bit Windows 7 (Service Pack 1)
 - 32-bit or 64-bit Windows 10
 - 64-bit Windows 11
- Minimum of 2 gigabyte (GB) of internal memory (RAM)
- Minimum available hard disk space:
 - 350 MB for the scanner driver
 - 1 GB for Visioneer OneTouch

- 1 to 2 GB for each additional application
- Monitor (recommended settings):
 - Color quality of 16-bit or 32-bit
 - Resolution set to at least 800 x 600 pixels

Refer to your Windows documentation for instructions on setting the color quality and resolution for the monitor.

Documentation

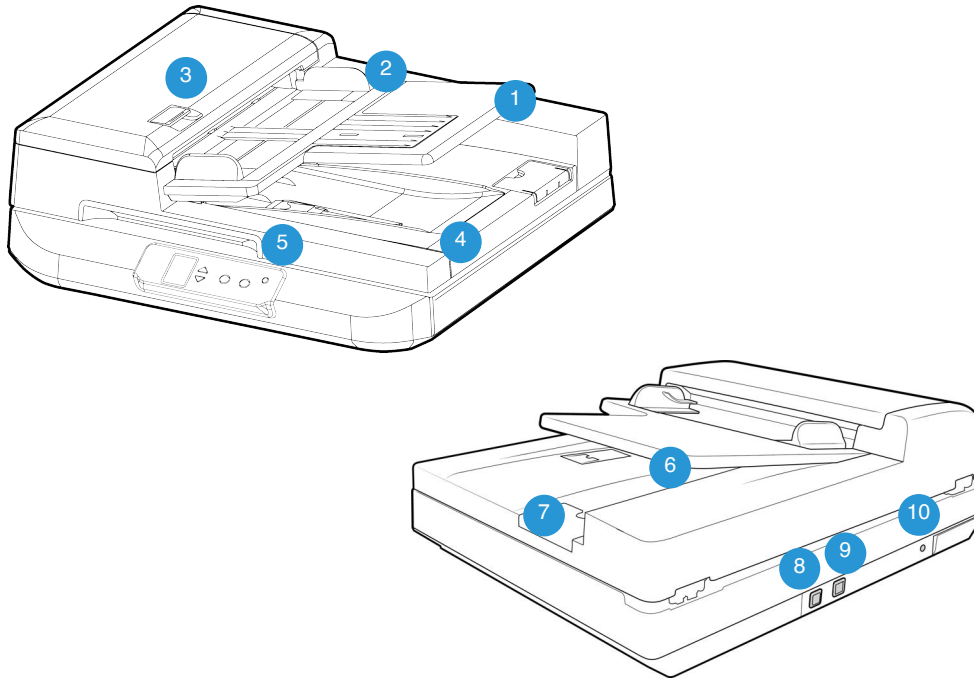
The following printed documentation is provided in the box:

- **Installation guide**—abbreviated scanner setup and installation instructions.
- **Technical support card**—contact information for technical support and customer service, and a brief overview of our standard product warranty. Follow the instructions on the card to register your device.

The following soft-copy documentation is available during installation or on www.xeroxscanners.com:

- **Scanner user guide**—instructions for scanner setup, installation, operation, maintenance, safety, and warranty.
- **OneTouch scanning guide**—instructions for configuring and scanning using OneTouch.
- **TWAIN scanning guide**—instructions for accessing and scanning using the TWAIN interface.
- **Mobile Capture user guide** — instruction for using Visioneer Mobile Capture. User guide is available on www.xeroxscanners.com.
- **Patch code sheets**—use with an application that supports detection of patch code data when using the TWAIN interface. The patch code page layouts have been specifically designed for your scanner. The file contains Patch 1 layouts for A4 and U.S. Letter size pages. Make sure you print the correct page size for the paper in your printer. Also, make sure the application you are using is not set to automatically scale the page to fit on the paper in your printer.

The Xerox® FD80n Scanner Features



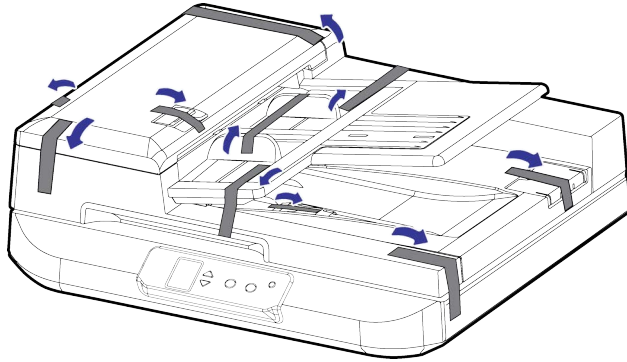
1. **Input Tray**—Holds the documents in the Automatic Document Feeder for scanning.
2. **Paper Guides**—Guides adjust to support various document widths.
3. **ADF Cover**—Pull to open the Automatic Document Feeder.
4. **Scanner Lid**—Lift lid to place an item on the flatbed glass for scanning.
5. **Control panel**—OneTouch scanning controls.
 - **LED Number**—The selected OneTouch function for the Simplex and Duplex buttons.
 - **Function buttons**—Selects the scan setting for the OneTouch buttons. Press the up or down arrow to cycle through the settings.
 - **Duplex button**—Press to scan double-sided documents.
 - **Simplex button**—Press to scan single-sided documents.
 - **Status light / Power Button**—Turns the scanner's power off and indicates the scanner's status.
 - **Steady blue**—indicates the scanner is ready to scan.
 - **Slow flashing blue**—indicates the scanner is in low power mode.
 - **Rapid flashing blue**— indicates the scanner is waking up from low power mode.
 - **Steady red**—the scanner is busy or it is not connected to the computer.
 - **Flashing red**—the scanner is reporting an error.
6. **Output Tray**—Holds documents after being scanned through the Automatic Document Feeder.
7. **Paper Stop**—Holds documents in the output tray.
8. **Universal Serial Bus (USB) port**—Connects the scanner to the computer.

9. **LAN Port**—Connect the scanner to network using a LAN cable.
10. **Power jack**—Connects the power cord to the scanner.

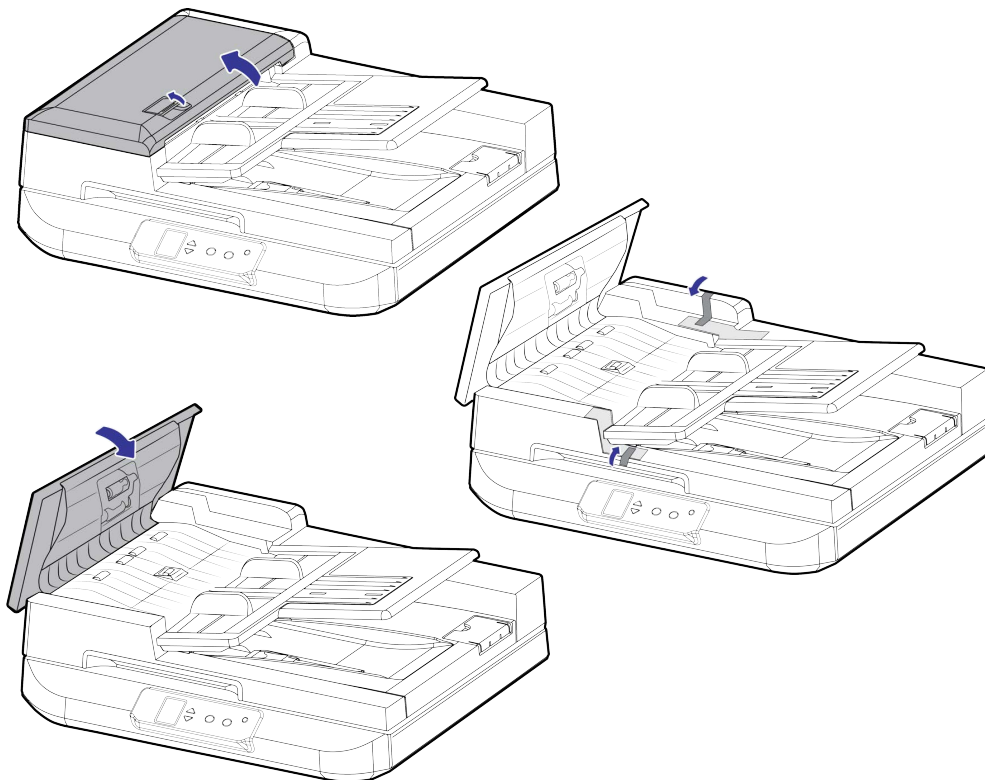
3. Scanner Setup

Unpacking the Xerox® FD80n Scanner

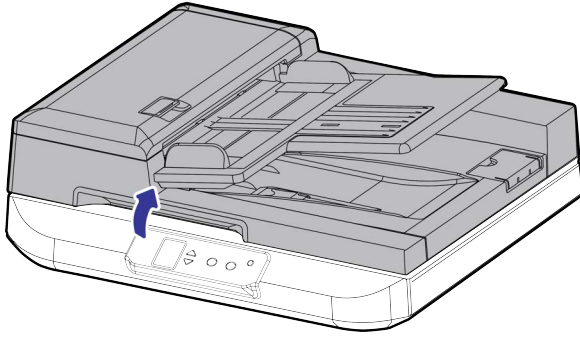
1. Remove the scanner from its protective foam and plastic bag.
2. Remove any shipping tape from the scanner as indicated in the following illustration(s).



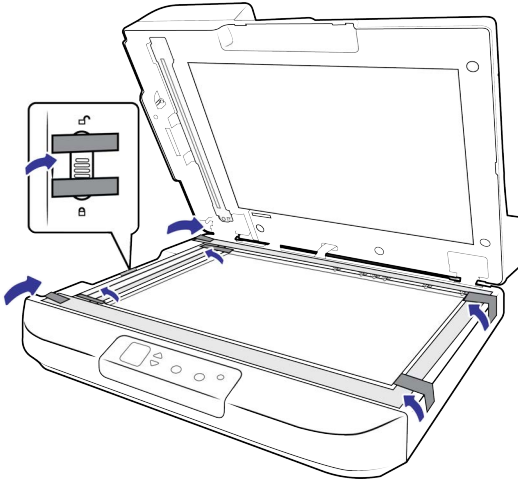
3. Open the automatic document feeder cover and remove any tape or protective foam from inside the feeder. Close the feeder cover when you are finished.



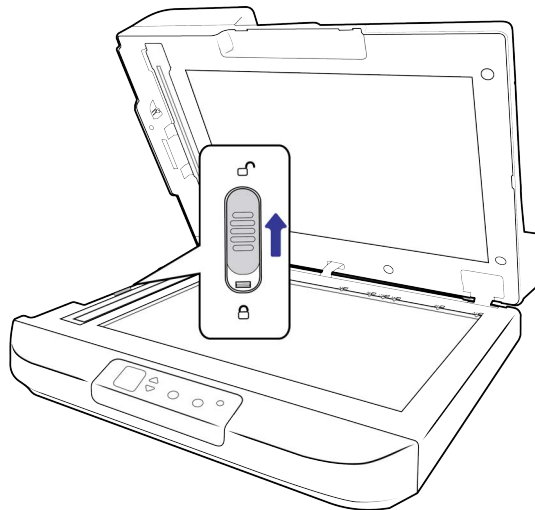
4. Lift the scanner lid.



5. Remove any tape and protective foam from around or on the flatbed glass.



6. Slide the locking tab to the unlocked position.



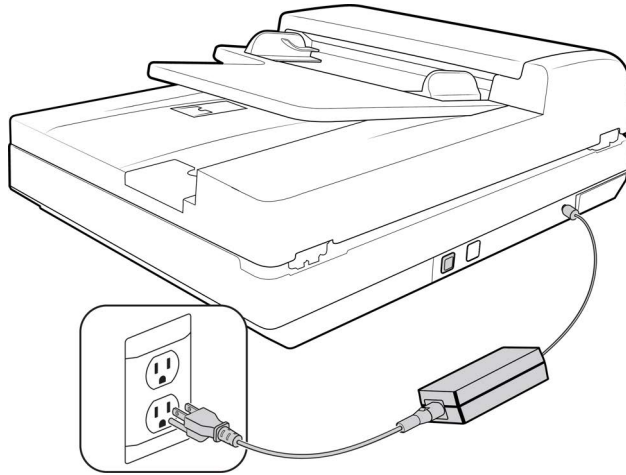
Note: Make sure to lock it when you move or repack the scanner.

7. Close the scanner lid when you are finished.

Connect the Power Cord

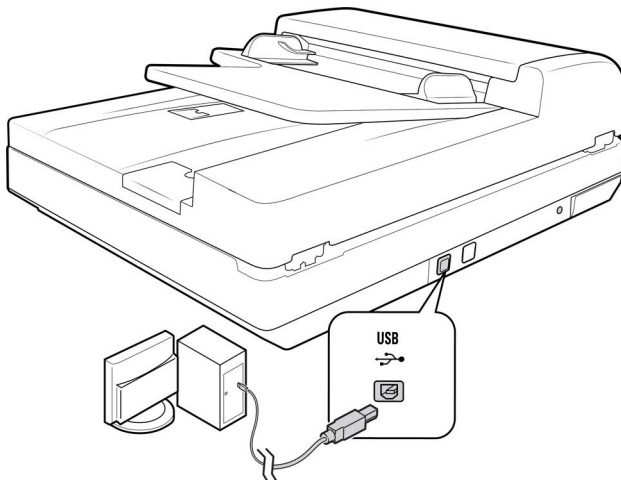
Note: Only use the power supply included with your scanner. Connecting any other type of power supply may damage your scanner, and will void its warranty.

1. Plug the power supply into the power port on the scanner.
2. Plug the power cord into the power supply and into a wall outlet.



Connect the USB Cable

1. Plug the round end of the USB power cord into the power jack on the scanner.
2. Plug the flat end of the USB power cord into an available USB port on the back of the computer.

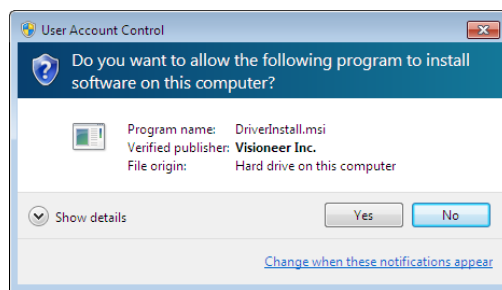


Note: Only use the USB power cable included with your scanner. Connecting any other type of USB power cable may damage your scanner, and will void its warranty. If you do not have your USB power cable, you can order a new one by contacting our Customer Service department. Please refer to the Technical Support Card, included with your scanner, for our company contact information, or visit the Parts & Accessories page for your scanner at www.xeroxscanners.com.

4. Installation

Please make sure of the following before you begin installation:

- If you are prompted to reboot during installation, please select **No**. Finish installing the rest of the software, then close all open windows and reboot your computer.
- The information in this guide may cover software not provided with the scanner you purchased. Please disregard any information about the software not applicable to your scanner.
- If your computer has AntiVirus or AntiSpyware software running, you may encounter alerts or messages during installation asking you to allow the installation to proceed. Although the messages will differ based on the software your computer is running, in each case you should allow the installation to proceed if that option is available. Alternatively, you can turn off the AntiVirus or AntiSpyware software before installing your scanner, but if you do, make sure to turn it back on again when installation is finished.
- If your computer is running Windows 7 or later, you may see the Windows User Account Control screen asking you to confirm system changes. Click the **Yes** button to allow the installation to proceed.

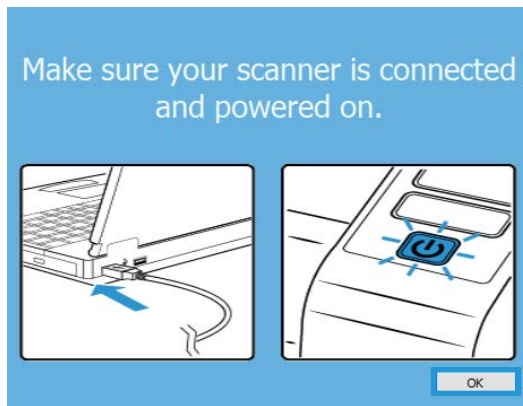


USB Driver Installation

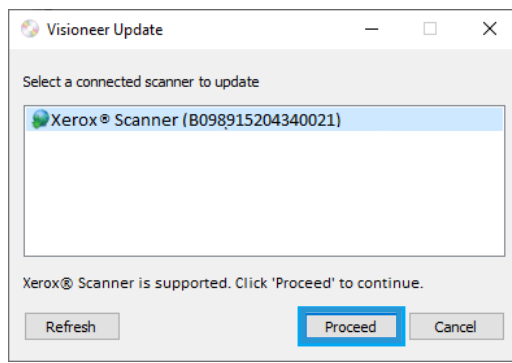
Follow these steps to install the driver to use the scanner via a USB connection to your PC. This allows only the logged in user to use the scanner.

1. Start Microsoft Windows and make sure that no other applications are running.
2. Turn on the scanner power.
3. Plug the USB cable into the USB port on the scanner then into a USB port on the computer.
4. Go to www.vioneer.com/install
5. Launch the installer, once the download is complete.

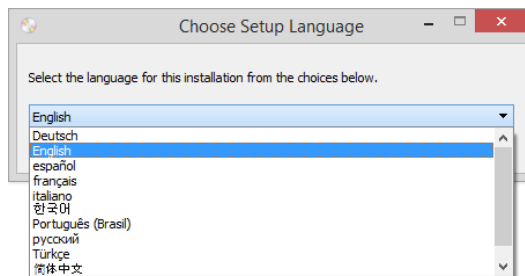
- Click **OK**.



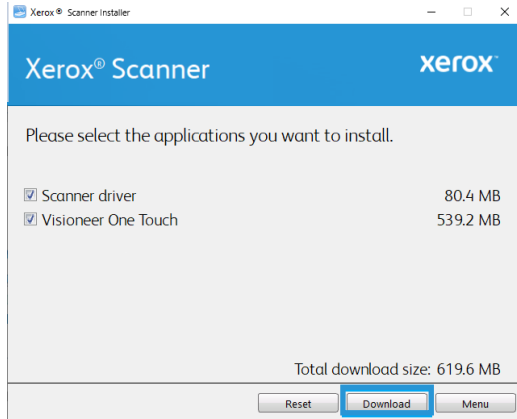
- Select your scanner from the list. Click **Proceed**.



- The Select Language window opens. Click the drop-down menu arrow and select the language to use. Click **OK**.



9. Make sure the boxes for **Scanner Driver** and **Visioneer OneTouch** are selected, as well as any other applications you want to install.

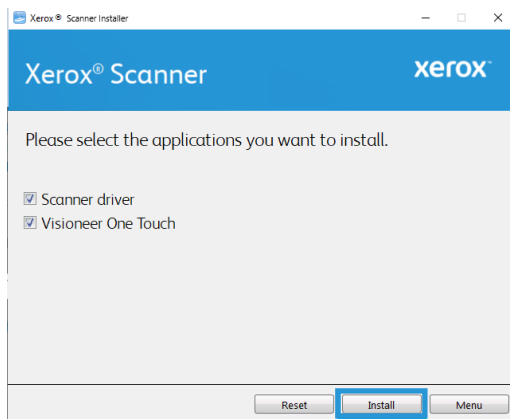


The software will have to first be downloaded by clicking **Download**. The total size of the download is shown at the bottom.

10. After the download has begun, it can be paused. If changes to the selections are required, it is necessary to click **Reset** while the download is paused. This will allow the settings to be changed.

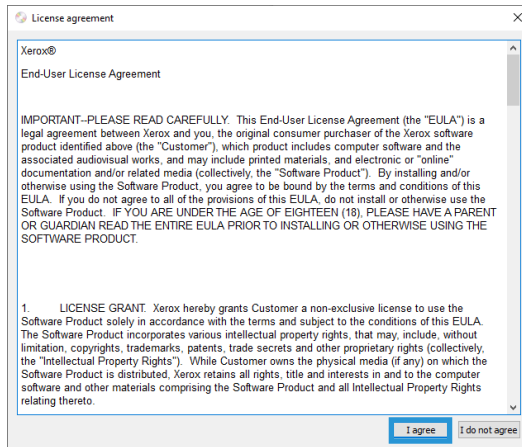
Note: Clicking the Reset button in either the Main menu or the Install menu will cause both partially completed and previously downloaded files to be deleted. In order to be installed they will have to be downloaded again.

11. Once all software has been downloaded, click **Install**.

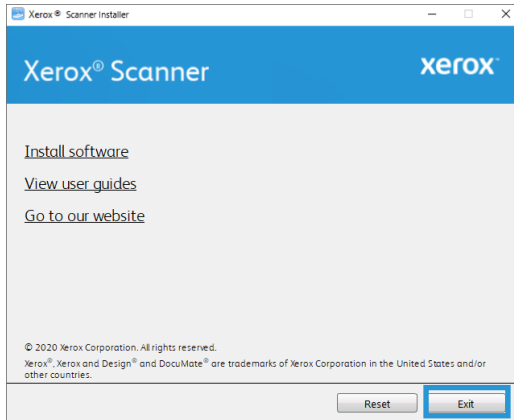


- On the License Agreement windows, read the license agreements. If you accept the terms, select **I Agree**.

If you click **I do not agree**, the installation will terminate.



- Once all of the software has been installed, Click **Exit**.



Visioneer Network Driver Installation

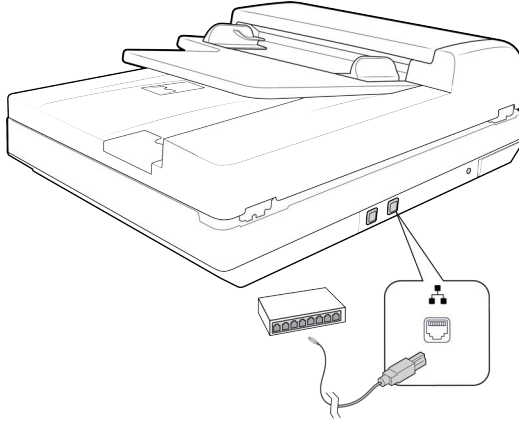
Follow these steps to install the Visioneer Network Driver. This universal driver allows multiple users to access the scanner from their own network-connected devices.

Note: Internet connection is required. The users must be on the same network as the scanner.

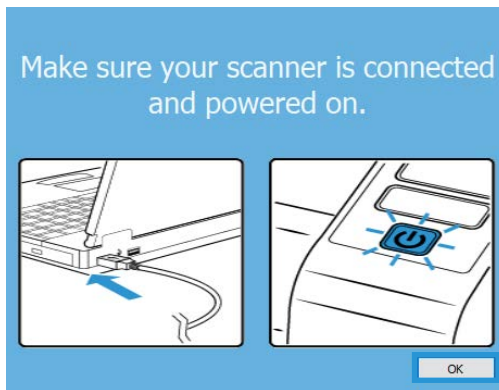
- Start Microsoft Windows and make sure that no other applications are running.
- Turn on the scanner power.

The status light will flash to indicate that the scanner has power.

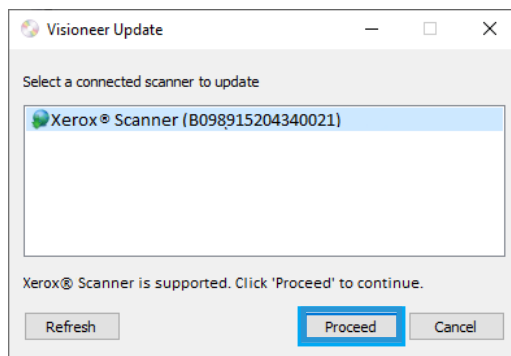
3. Connect one end of the Ethernet cable to your device, and the other end to your Ethernet hub.



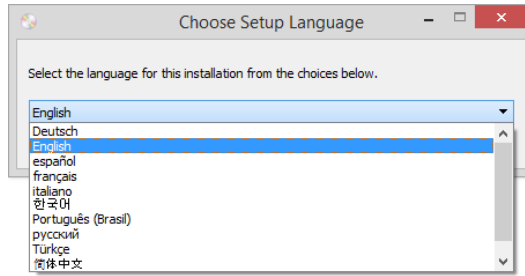
4. Download the installer from www.visioneer.com/install
5. Launch the installer once the download is complete.
6. Click **OK**.



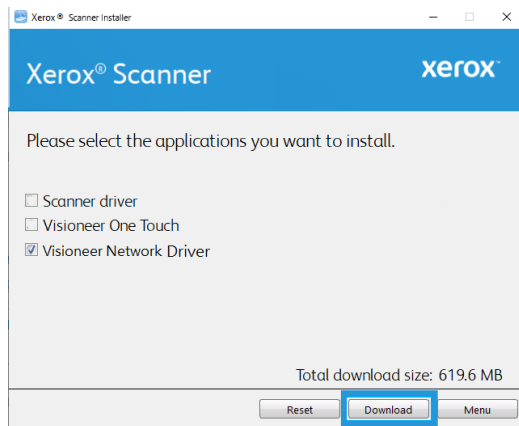
7. Select your scanner from the list. Click **Proceed**.



- The Select Language window opens. Click the drop-down menu arrow and select the language to use. Click **OK**.



- Make sure the boxes for **Visioneer Network Driver** is selected, as well as any other applications you want to install.

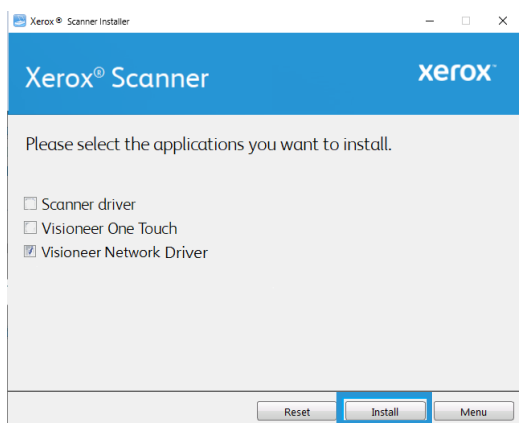


The software will have to first be downloaded by clicking **Download**. The total size of the download is shown at the bottom.

- After the download has begun, it can be paused. If changes to the selections are required, it is necessary to click **Reset** while the download is paused. This will allow the settings to be changed.

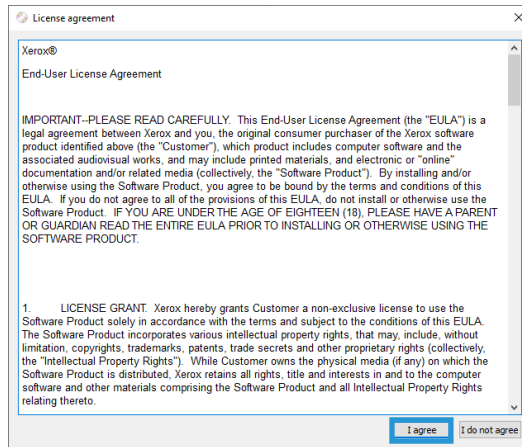
Note: Clicking the Reset button in either the Main menu or the Install menu will cause both partially completed and previously downloaded files to be deleted. In order to be installed they will have to be downloaded again.

- Once all software has been downloaded, click **Install**.

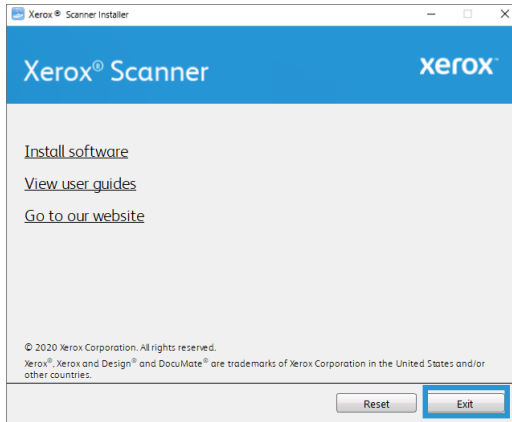


- On the License Agreement windows, read the license agreements. If you accept the terms, select **I Agree**.

If you click **I do not agree**, the installation will terminate.



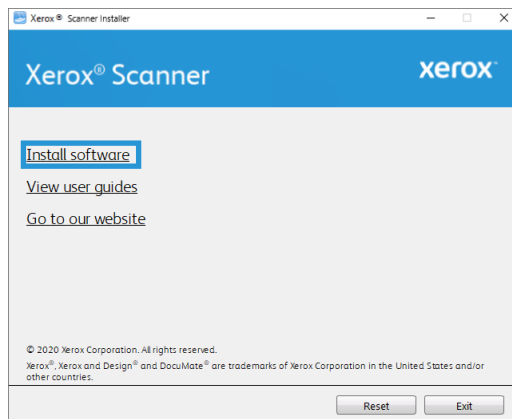
- Once all of the software has been installed, Click **Exit**.



Note: See “Using a Network Connected Scanner from Your PC” to set up the scanner on Visioneer Network Scanner Manager.

Installing Additional Applications

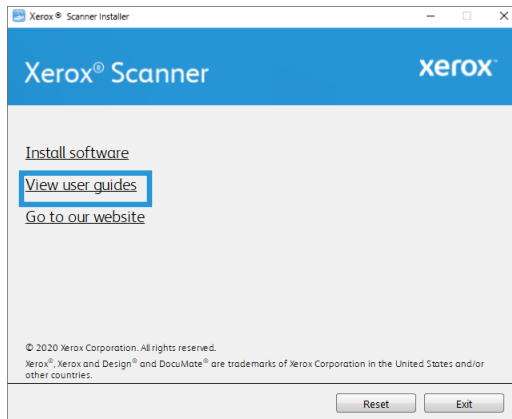
- Once all of the software has been installed, click on Install software.



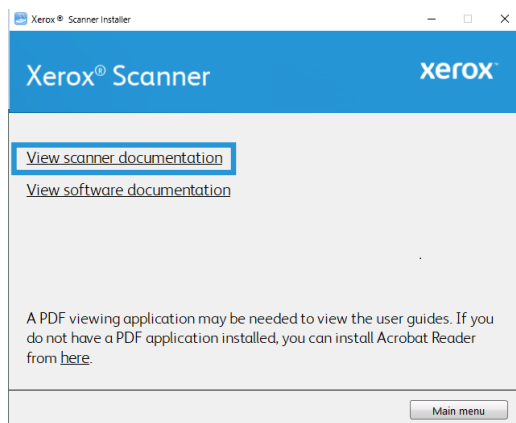
2. If a version of the software is already installed on the system, the option will be greyed out. However, if there is a newer version available, it will be possible to download and install.
3. The software will have to first be downloaded by clicking **Download**.
4. Once all software has been downloaded, click **Install**.
5. Follow the instructions on the screen to install each of the additional applications.

View the User Guides

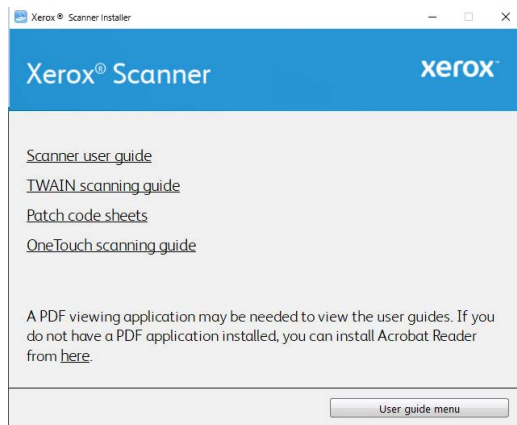
1. Once all of the software has been installed, click on View user guides from the Main menu.



2. Click on **View scanner documentation** to access the scanner user guide and scanning guides for OneTouch and TWAIN.



3. Click the links of the guides you want to view.



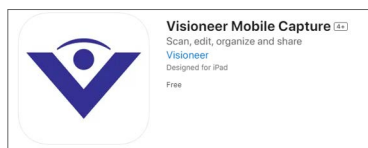
4. Click on the **User guide menu** button to return to the main user guide window, then select the other documentation section to view the user guides.
5. When you're finished, click **Main menu** to return to the Main menu window and click **Exit**.

Mobile Devices

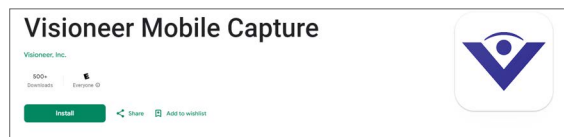
INSTALLING THE MOBILE SCANNING APP FROM THE STORE

Download the iOS or Android mobile scanning app to use a mobile device with this scanner to scan and share documents.

1. Per your device, go to Google Play Store, or Apple App Store.
2. Search for "Visioneer Mobile Capture" or scan the QR code with your mobile device and install the application.



iOS



Android

3. Install the application.

INSTALLING THE MOBILE SCANNING APP FROM THE SCANNER

Quickly download the mobile scanning app for Android or Apple.

1. Hold the **Simplex** and **Duplex** buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to select the **Information** option.
3. Press the **Duplex** button to confirm your selection.

4. Use the up and down arrows to select the **Support** option.
5. Press the **Duplex** button to confirm your selection.
6. Use your mobile device's camera to scan the QR code on the scanner's LCD screen.
7. Support site will open.
8. Proceed with the app installation accordingly.

Note: See the Visioneer Mobile Capture User Guide available online for instructions (www.xeroxscanners.com).

Note: The links to the mobile apps can also be found on “[The Scanner's Web Interface](#)”. See “[Support](#)”.

Register Your Scanner

Registering your scanner is important as it provides you with access to our free telephone support service. Registration also gives you free access to software updates for your scanner.

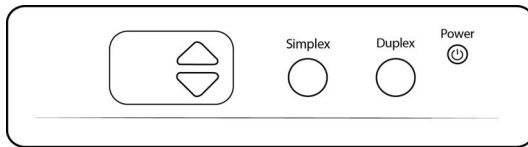
You will need an active internet connection to register your scanner. If you do not have internet access you can contact our customer service department to register the scanner. Please refer to the Technical Support Card, that you received with the scanner, for our customer service contact information.

1. Open an Internet Explorer window, or any other Internet browser you have installed on your computer.
2. In the web address field type www.xeroxscanners.com.
3. Press Enter on your computer's keyboard or click the option on screen to go to the web address.
4. When the Xerox® scanners web page loads click on **Register Your Product**.
5. Fill in the registration form, all required fields have an asterisk (*).
A valid email address is required for registration.
6. You will be asked to enter the serial number for the scanner, it is located on the back or underside of the scanner.
7. After filling in the form, click on **Submit Your Registration** to complete the registration.

5. The Scanner's LCD

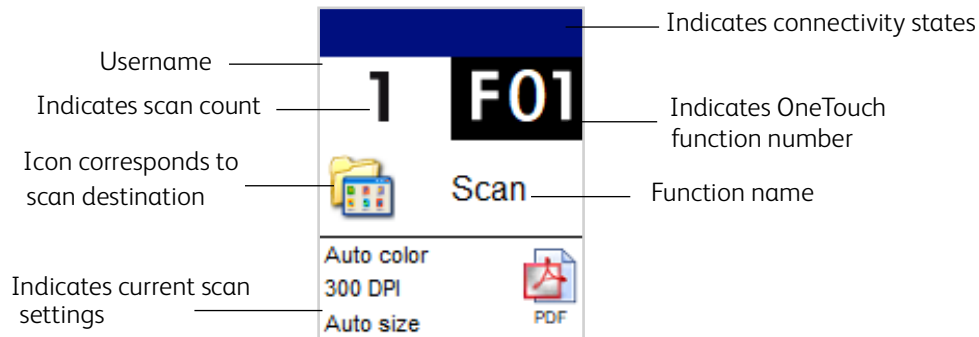
The scanner's LCD displays scanning information. It also allows you to access a menu to enable LAN and view scanner information.

The Scanner LCD and Button Panel



The Scanner LCD's Main Screen

This screen will appear once driver installation is complete. The LCD can be slightly different. The example below appears once OneTouch is installed.



NETWORK STATUS ON THE LCD

You can observe network connectivity quickly from the scanner's LCD.



If you see this symbol, the scanner is connected via USB cable.



If you see this symbol, the scanner is connected to the network using an ethernet Cable (LAN)



If you see this symbol, the scanner is connected to VAST Network.

For more information on network connectivity, see "[Wired Network Connection](#)".

ACCESSING THE SCANNER LCD MENU

1. Hold the **Simplex** and **Duplex** buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to navigate through the menu.
3. Press the **Duplex** button to confirm your selection.

4. Press the **Simplex** button to go Back in the menu.

Scanner LCD Menu Options	
LAN	
On/Off	If enabled, the scanner is set up to communicate with your computer (or any other device) over a wired network. The scanner and the device should be connected to the router or hub using an Ethernet cable. For advanced settings see "The Scanner's Web Interface" > "Wired" .
Information	
Scanner	<p>Displays the following:</p> <ul style="list-style-type: none"> • Model Name This is the current scanner model. • FW Version This is the version of the currently installed firmware on the scanner. • S/N (Serial Number) This is the scanner's serial number. This is unique to every scanner <p>SW (Software) Versions</p> <p>Note: These may not be present if the scanner is being used with the mobile apps only.</p> <ul style="list-style-type: none"> • Driver This is the version of the currently installed driver. • Acuity This is currently installed Acuity version. • OT4 (OneTouch) This is the version of the currently installed OneTouch. <p>This information can be helpful when calling for Technical Support.</p>
Ethernet	
IP Address	If connected to a wired network (LAN), the IP address will be displayed here. For advanced settings see "The Scanner's Web Interface" > "Wired" .
MAC Address	The MAC address is displayed here. For advanced settings see "The Scanner's Web Interface" > "Wired" .
DHCP	Displays if DHCP is enabled or disabled. For advanced settings see "The Scanner's Web Interface" > "Wired" .
Counters	
Total	Displays the total amount of scans the scanner has performed.
Feed Roller	Displays the total number of times the roller has been used. This roller must eventually be replaced, see "Replacing the Roller(s)" .
Friction Roller	Displays the total number of times the roller has been used. This roller must eventually be replaced, see "Replacing the Roller(s)" .
Pickup Roller	Displays the total number of times the roller has been used. This roller must eventually be replaced, see "Replacing the Roller(s)" .
Flatbed	Displays the total amount of scans the flatbed has performed.
Cleaned	Displays the number of scans since rollers were last cleaned.
Clean Mode	
	Used to rotate the rollers during cleaning. See "Cleaning Inside the Automatic Document Feeder" .
Support	
	Scan the QR code to open the scanner's web page.

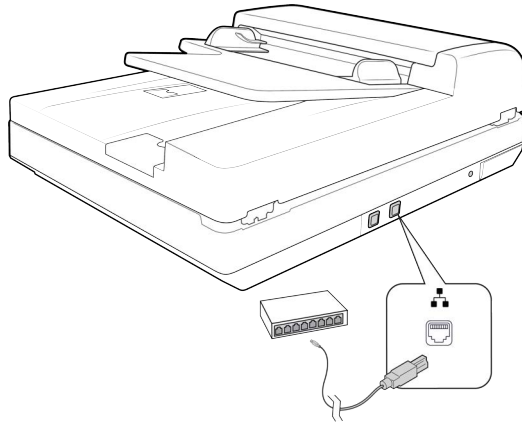
Scanner LCD Menu Options	
Register	Used to register the scanner for use with VAST Network. For more information see " Connecting the Scanner for Use on the Visioneer VAST Network© Cloud Server ".

6. Wired Network Connection

If the scanner is connected to the network, it can be available to use wirelessly with your mobile apps, on a shared network with Visioneer Network driver or with any Visioneer VAST Network[®] compliant application.

Connecting to the Network using an Ethernet LAN Cable (Wired)

1. Connect one end of an ethernet LAN cable to an available port of your ethernet hub.
2. Connect the other end to the port marked at the back of the product.



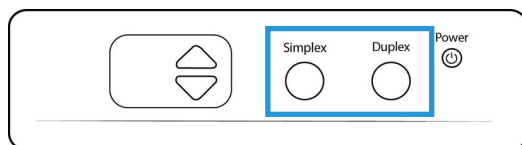
Connecting the Scanner for Use on the Visioneer VAST Network[®] Cloud Server

Skip these steps if your scanner and your device (computer or mobile device) are connected to the same network.

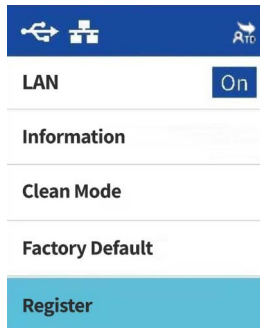
This feature allows you to use the scanner remotely from any network-connected PC.

Note: The scanner must be connected to the internet and registered on the Visioneer VAST Network[®] Cloud Server.

1. Launch the camera on your mobile device.
2. Hold the **Simplex** and **Duplex** buttons for more than two seconds to access the LCD scanner menu.



- Use the up and down arrows to select the **Register** option.



- The LCD will display a message that registration is started.
- Scan the QR code that appears on the scanner LCD.

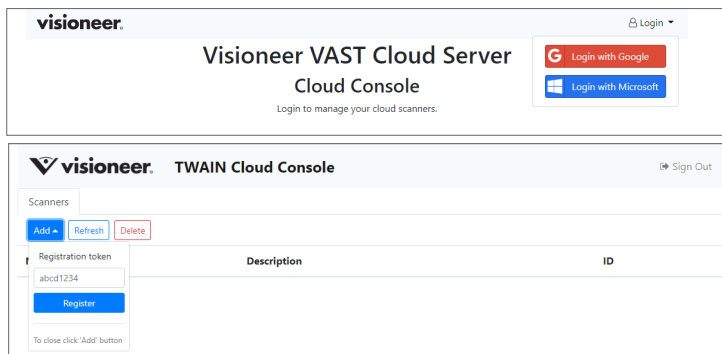


Note: This QR code is for example purposes only, please be sure to use the registration token or the QR code that appears on your scanner's LCD.

- To complete registration, you will be redirected to the Visioneer VAST Network[®] Cloud Server sign in.
- Sign in to the Visioneer VAST Network[®] Cloud Server using your Microsoft or Google account.

The scanner will now be registered on the Visioneer VAST Network[®] Cloud Server with your account. You can now access the scanner on the mobile apps (see “[Using the Scanner with a Mobile Device](#)”) or Visioneer Network Scanner Manager.

There is a registration token number above the QR code. You can use this to register the scanner using any device by browsing to <https://vast.visioneer.com>. Log in with your Microsoft or Google account and click **Add** to add a scanner.



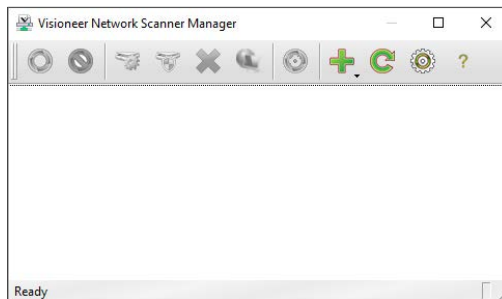
Alternatively, use a browser window for connecting to the Visioneer VAST Network® Cloud Server. See “[Registering a new scanner to the VAST Network®](#).”

Note: You will need to sign in with the same account that was registered with the scanner on the Visioneer VAST Network® Cloud Server before using the scanner on any of the aforementioned applications. See the Visioneer Mobile Capture user guide for more information, www.xeroxscanners.com.

Using a Network Connected Scanner from Your PC

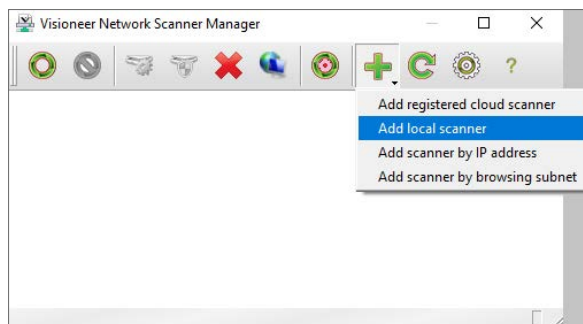
Once a network connection is established, you can use the scanner wirelessly on a network-connected device.

1. Ensure the scanner and network-connected device are on the same network.
Alternatively, you can register the scanner to the Visioneer VAST Network® Cloud Server and then connect it to the PC using Visioneer Network Scanner Manager.
2. Install the Visioneer Network Driver (“[Visioneer Network Driver Installation](#)”).
3. Launch Visioneer Network Scanner Manager.

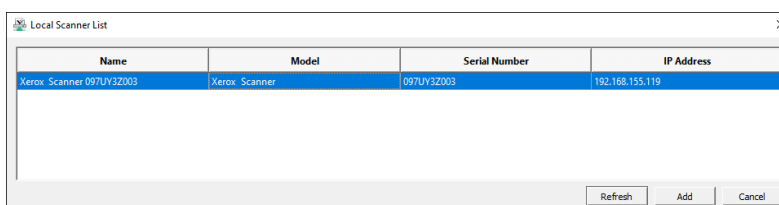


4. Click on the **Add**  icon.

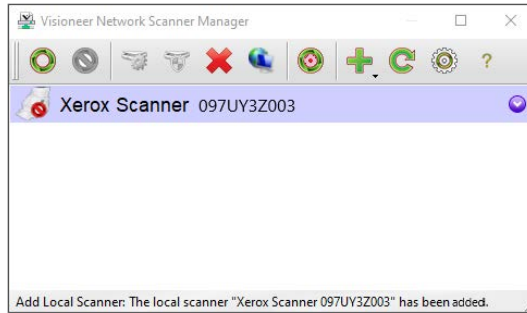
Select **Add local scanner**. (Please refer to the Visioneer Network Scanner Manager guide for information on the other options.)




5. Select your scanner from the list. click **Add**.



6. Your scanner should now appear in the list of available scanners on the Visioneer Network Scanner Manager's main window. Select it.



7. Once selected, click on the **Connect**  icon.
8. It is now ready for use with OneTouch, TWAIN or WIA on your network-connected device.

Note: If using the scanner in a shared network, it is recommended that you disconnect it when it is not in use.

For additional details on Visioneer Network Scanner Manager, view the www.xeroxscanners.com.

7. Loading Documents to Scan

Always remove any staples or paper clips from documents before inserting them into the scanner. Staples and paper clips can jam the feed mechanism and scratch the internal components. Also remove any labels, stickers, or Post-It™ notes that may come off during the scanning process and get stuck in the scanner. Misuse as described here will void your scanner's warranty. Please go to www.xeroxscanners.com, select your product, and then click the "Warranty Program" link to view the warranty terms and conditions for your scanner.



Scanning from the Automatic Document Feeder (ADF)

SUPPORTED DOCUMENT TYPES

You can scan the following types of documents and cards with this scanner.

- Maximum amount of paper in the input tray
 - Approximately 100 pages of 20 lb (75–80 g/m²) new printer paper
- Document size
 - Minimum size (width x length) – 4 x 5.5 inches (102 x 140 mm)
 - Maximum size (width x length) – 11.89 x 240 inches (302 x 6096 mm)

We recommend scanning one page at a time when the documents you are scanning are longer than 17 inches (430 mm).

- Mixed document stacks
 - Scanner minimum to maximum without long document enabled

Arrange the documents so that all items are centered in the stack. The document sensor, paper separation, and feed rollers are located in the middle of the paper path. If smaller items are offset from the center they will not be detected. This will cause feeding issues and paper jams.

- Paper thickness between 16–28 lb paper (60–105 g/m²)

DOCUMENTS TO AVOID SCANNING

The documents in this list can be scanned, but please note that scanning documents of this type will reduce the life of the scanner. Maintenance will be required more often. These types of documents will jam more frequently and damage to the original documents may occur. If you do choose to scan these document types, do not scan large batches.

We recommend you limit the amount or completely avoid scanning documents that are in this list.

- Curled, wrinkled or folded documents may cause paper jams.
- Coated paper or photographs where the coating can flake off during scanning and leave residue in the scanner.

- Extremely smooth, shiny, or highly textured paper may cause the paper feed rollers to slip across the page and cause the scanner to report a paper jam.
- Carbonless copy paper may tear while being fed through the scanner and the pressure of the rollers may leave streaks on the page. The chemical coating on this paper will rub off on the rollers during the scan process, increasing the frequency of miss-feeds and paper jams.
- Partially transparent paper such as tracing paper as any images from the opposite side of the page or black background will appear in the scanned images.
- Thermal or photosensitive paper.

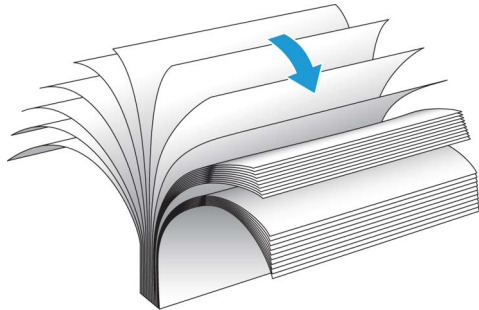
UNSUPPORTED DOCUMENT TYPES

Do not scan the following types of documents as they may cause damage to the scanner.

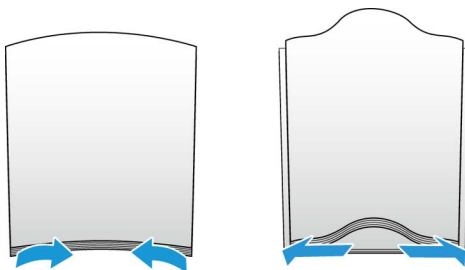
- Items outside of the specified supported sizes, thickness, and weight defined in this document.
- Non-rectangular or irregularly shaped paper will cause the scanner to detect and report document skew errors or paper jams.
- Carbon paper that will leave residue in the scanner and on the rollers that will transfer to the next set of documents scanned.
- Documents with hard items attached such as paper clips, binder clips, and staples.
- Documents with wet ink or white-out.
- Overhead projector sheets, plastic film, camera film, and any other type of transparent or partially transparent plastic item.
- Documents that have been glued together.
- Cloth or metallic sheets.

PREPARING DOCUMENTS FOR SCANNING

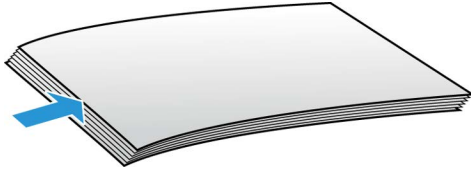
1. Fan the documents to make sure all pages in the stack are separated.



2. Bend and then flatten the document stack to make sure the horizontal edges are aligned to help prevent paper from skewing while being pulled through the scanner.

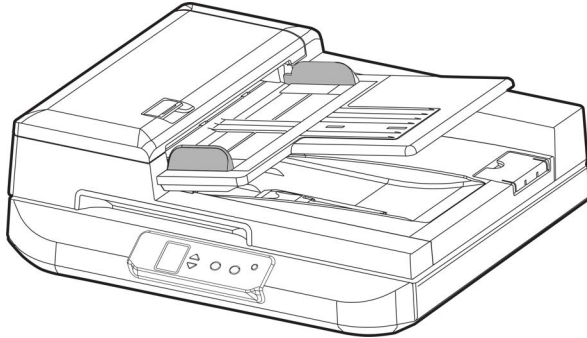


3. Pinch the ends to align the leading edges slantwise to help prevent multiple pages from being fed through at a single time.

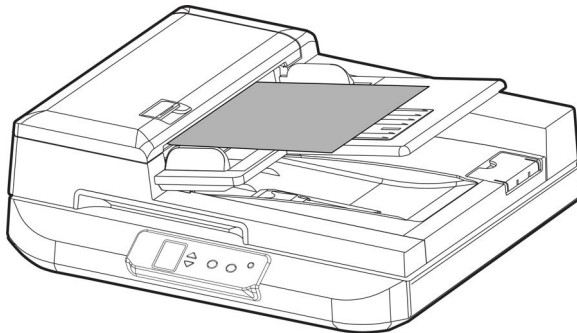


LOADING DOCUMENTS

1. Adjust the paper guide for the width of paper.



2. Load the documents face up with their tops into the Automatic Document Feeder.



3. You can now scan the documents using the scanner buttons, OneTouch, or one of the other scanning interfaces.

Scan from the Flatbed Glass

SUPPORT DOCUMENT TYPE

You can scan the following types of documents with this scanner.

- Document size
 - Minimum size (width x length) – 1 x 1 inches (25 x 25 mm)
 - Maximum size (width x length) – 12 x 16.54 inches (304 x 420 mm)

LOADING DOCUMENT

Use the Flatbed glass to scan documents on light weight paper, such as credit card receipts, or items that cannot be scanned with the Automatic Document Feeder, such as pages in a book or plastic cards.

Note: You must remove any pages from the Automatic Document Feeder before scanning from the Flatbed glass. If pages are in the Automatic Document Feeder, they will be scanned instead of the page on the Flatbed glass.

1. Remove any pages from the Automatic Document Feeder.
2. Open the scanner lid and place the page on the scanner glass, face down.

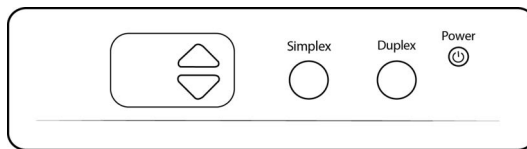


3. Close the lid.
4. You can now scan the document using the scanner buttons, OneTouch, or one of the other scanning interfaces.

Scanning Interfaces

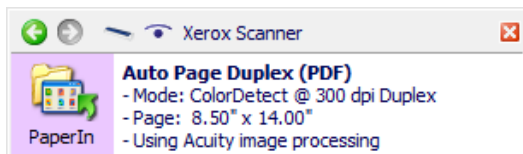
WINDOWS

- **OneTouch Control Panel**—When you press the Simplex or Duplex button on the scanner, the scanner starts scanning using the settings for the current LED number. The scanned image is then sent to a destination on your computer or network drive.



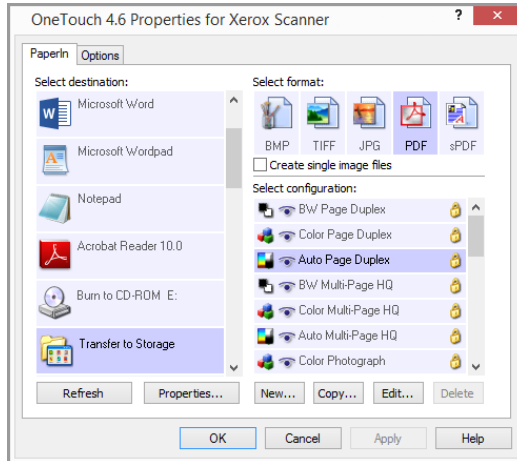
Scanner Control Panel

- **OneTouch Button Panel**—use this scan option when you want to scan from the computer screen. This scans with the same settings as when using the AutoLaunch™ scanning feature.

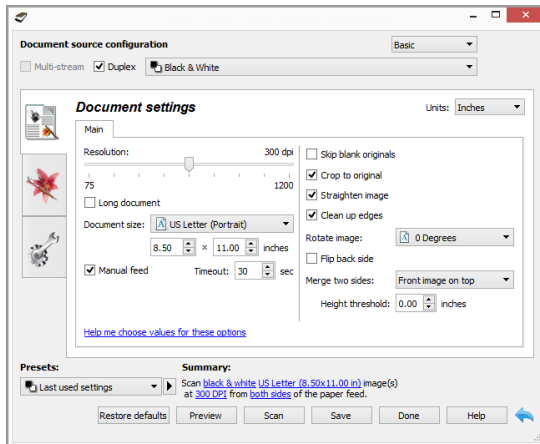


OneTouch Button Panel

Please see the OneTouch Guide available online www.xeroxscanners.com for instructions. You can also click the **Help** button in the OneTouch interface to open the instructions in an Internet browser.



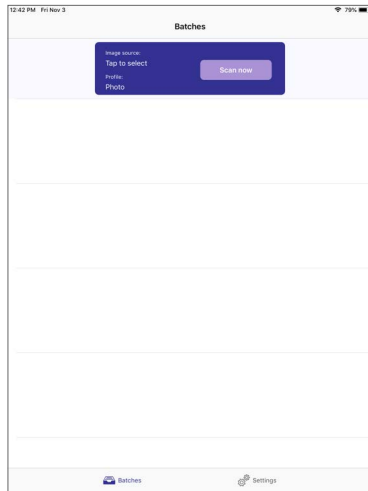
- **TWAIN and WIA Interface**—this option uses your scanner’s TWAIN interface to scan. Select scanning options before scanning, put the document in the scanner, then click the **Scan** button in the TWAIN interface window.



Please see the TWAIN Scanning Guide available online www.xeroxscanners.com for instructions. You can also click the **Help** button in the TWAIN interface to open the instructions in an Internet browser.

MOBILE DEVICES

- **Viewoneer® Mobile Capture**— Allows you to use the scanner from a mobile device. Please refer to the application's user guide for instructions on using the application and accessing the scanner, www.xeroxscanners.com



iOS



Android

8. The Scanner's Web Interface

Accessing the Scanner's Web Interface

To access the scanner's web interface, you will first need to locate the scanner's IP address.

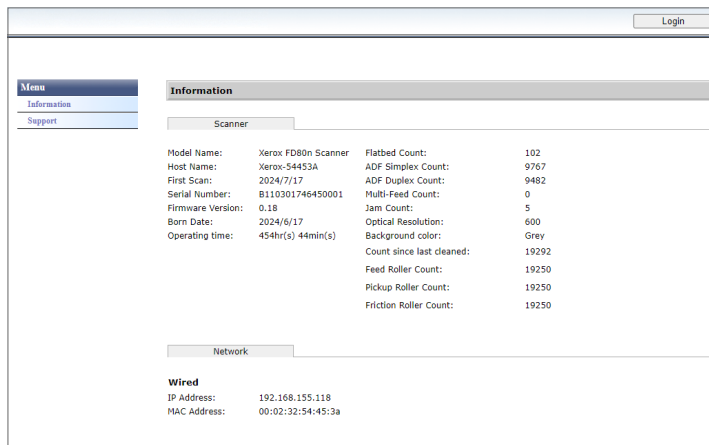
Finding the Scanner's IP Address

1. Hold the **Simplex** and **Duplex** buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to select the **Information** option.
3. Press the **Duplex** button to confirm your selection.
4. Use the up and down arrows to select the **LAN** option (based on your current connectivity).
5. Press the **Duplex** button to confirm your selection.

Note: Press the Simplex button to go back to the previous screen.

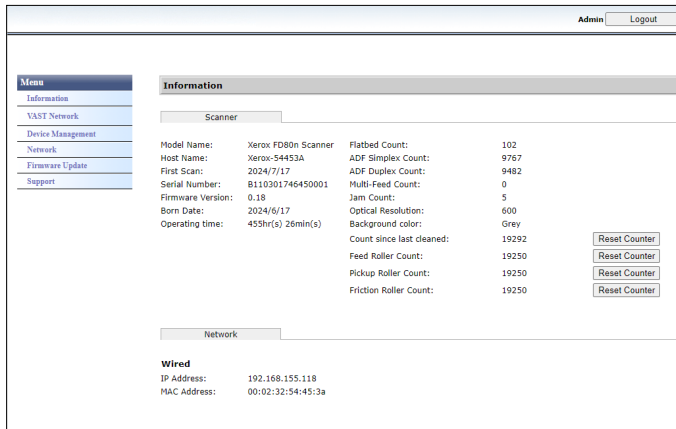
The IP information is the scanner's IP address.

6. Open your browser.
7. Type the IP address of the scanner in the URL field of your browser and then press enter on your keyboard.
8. The scanner's web manager appears.



9. To access complete information of the web interface, click on the **Login** button and enter the default:
 - **Login Name:** admin
 - **Password:** adminSee [“Changing your Login Credentials”](#).

Information



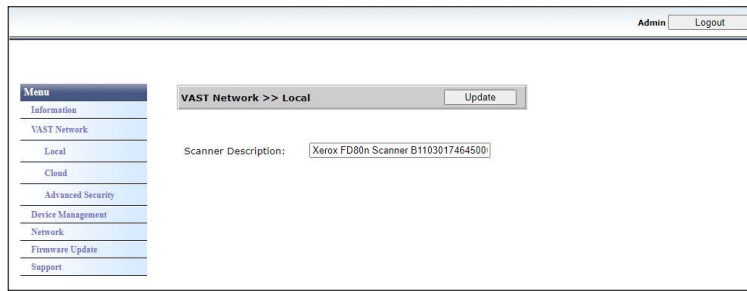
Item	Description
Scanner	
Model Name	Displays the scanner model name.
Host Name	Displays the product's host name.
First Scan	Display the date of first scan.
Serial Number	Displays the scanner's serial number
Firmware Version	Displays the currently installed firmware version.
Born Date	Displays the scanner's original manufacturing date.
Operating time	Display the operating time.
Flatbed Count	Display the flatbed scan count.
Multi-Feed Count	Display the multi-feed count.
Count since last cleaned	Display the scan count since last cleaned.
Feed Roller Count	Displays the total number of times the roller has been used.
Pickup Roller Count	Displays the total number of times the roller has been used.
Friction Roller Count	Displays the total number of times the roller has been used.
Jam Count	Display paper jam count.
Optical Resolution	Display the optical resolution.
Background color	Display the background color.
ADF Simplex Count	Display the simplex scan count.
ADF Duplex Count	Display the duplex scan count.
Network	
IP Address	Used to show the IP address of the product's AP (Access Point) in a wireless network environment.
MAC Address	Used to show the MAC address.

VAST Network

This section is specific to VAST Network[®].

LOCAL

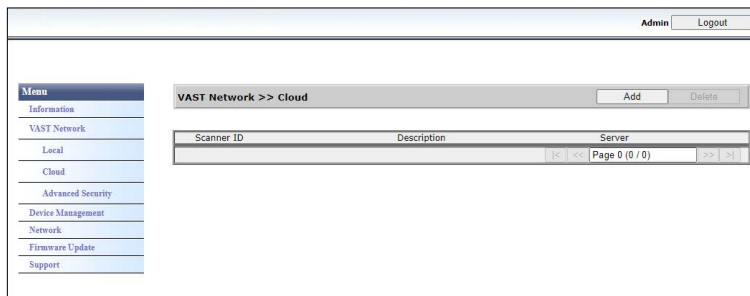
This is the scanner's name displayed on the VAST Network® application.



Changing the scanner's display name:

1. In the **Scanner Description** field, enter the desired scanner display name.
2. Click **Update**.
3. A prompt message will appear confirming that the request was successfully processed.
4. Click **OK**.

CLOUD



Scanner ID	This is a unique identification number associated with your scanner. This cannot be changed. This is used for VAST Network® to recognize and differentiate your scanner.
Description	This is the scanner's name and serial number.
Server	This is the URL of the VAST Network®.

Registering a new scanner to the VAST Network®:

1. Click **Add**.
2. Enter the scanner description as indicated in "Local".
3. Enter the VAST Network® URL: <https://vast.visioneer.com/> or any other cloud service link you wish to connect to.

- Click **Register**.

- To confirm the registration, you must login to the cloud service. Click **Login**.

- A new tab will open in your browser and you will be redirected to the cloud service.
- Login to complete registration.

ADVANCED SECURITY

Digital Signatures

Default	Check the box to make the Digital Signature default.
Name	This is the Digital Signature's name as set.

Adding a new digital signature:

- Click **New**.

2. Enter a signature name, this is how it will be displayed in the **Digital Signature** window.

3. Select a PKS #12 file from your PC.
4. Enter the password that was used in packaging the digital signature into PKCS12 file.
5. Click **Upload**. If successful, your new digital signature will be displayed in the **Digital Signatures** window.

Deleting a digital signature:

1. Click on the digital signature you wish to remove. It will be highlighted.
2. Click **Delete**.

Note: This cannot be undone.

Password Encryption

Name	This is the password encryption's name as set. This is used to protect a file. When someone receives the file sent from VAST Network®, they will need the User Password to view this file or the Owner Password to edit this file.
-------------	--

Adding a new password encryption:

1. Click **New**.

2. Enter a name for the password encryption, this is how it will be displayed in the **Password Encryption** window.

The screenshot shows the 'VAST Network >> Password Encryption Profile' configuration page. On the left is a 'Menu' with options: Information, VAST Network, Local, Cloud, Advanced Security, Device Management, Network, Firmware Update, and Support. The main content area has a title bar 'VAST Network >> Password Encryption Profile' with 'Save' and 'Back' buttons. Below the title bar are three input fields: 'Name:', 'User Password:', and 'Owner Password:'.

3. Enter a **User Password**. This will be the password required to view the scanned files.
4. Enter an **Owner Password**. This will be the password required to edit the scanned files.
5. Click **Save**. If successful, your new password encryption name will be displayed in the **Password Encryption** window.

Deleting a password encryption:

1. Click on the password encryption you wish to remove. It will be highlighted.
2. Click **Delete**.

Note: This cannot be undone.

Public Key Encryption

The screenshot shows the 'VAST Network >> Advanced Security' page. The 'Public Key Encryption' tab is selected. Below the title bar are three tabs: 'Digital Signatures', 'Password Encryption', and 'Public Key Encryption'. Below the tabs is an 'Action:' bar with 'New' and 'Delete' buttons. Below that is a table with two columns: 'Name' and 'Default Key'. Below the table is a pagination control showing 'Page 1 (1 / 1)'.

Name	This is the Public Key profile name as set. This is used to protect the file. To decode the file, the user needs the corresponding paired key.
-------------	--

Adding a public key encryption profile:

1. Click **New**.
2. Enter a name, this is how it will be displayed in the **Public Key Encryption** window.

The screenshot shows the 'VAST Network >> Public Key Encryption Profile' configuration page. On the left is the same 'Menu' as in the previous screenshot. The main content area has a title bar 'VAST Network >> Public Key Encryption Profile' with 'Upload' and 'Back' buttons. Below the title bar are two input fields: 'Name:' and 'Base-64/DER, encoded (.CER) File:'. Below the second input field is a 'Choose File' button and the text 'No file chosen'.

3. Select a CER file from your PC.

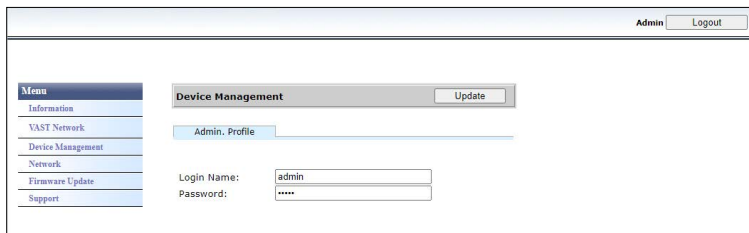
4. Click **Upload**.
5. If successful, the new public key encryption profile will appear in the **Public Key Encryption** window.

Deleting a public key encryption profile:

1. Click on the public key encryption profile you wish to remove. It will be highlighted.
2. Click **Delete**.

Note: This cannot be undone.

Device Management

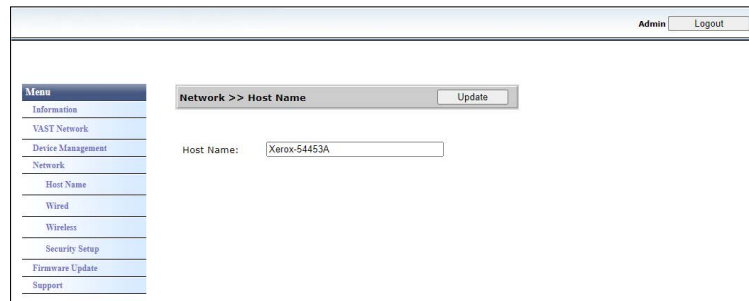


Item	Description
Admin Profile	
Login Name	Specify a login name. This will be used to access the web interface or locked files. By default, it is set to: admin
Password	Specify a password. This will be used to access the web interface or locked files. By default, it is set to: admin

Network

HOST NAME

Displays the scanner's host name. You can customize this name.



Changing the host name:

1. In the **Host Name** field, enter the desired display name.
2. Click **Update**.
3. A prompt message will appear confirming that the request was successfully processed.
4. Click **OK**.

WIRED

Overview of the scanner's current wired network (LAN) settings.

By default, **Obtain an IP address automatically** is set to **On**. To customize these settings (advanced), select **Off** from the drop-down menu. All disabled fields will be enabled.

If the scanner is connected to the network, it is available to use wirelessly with your mobile apps, on a shared network with Visioneer Network Driver or with any Visioneer VAST Network[®] compliant application.

The screenshot shows the 'Network >> Wired' configuration page. On the left is a 'Menu' with links for Information, VAST Network, Device Management, Network, Host Name, Wired, Wireless, Security Setup, Firmware Update, and Support. The main content area has a title 'Network >> Wired' and an 'Update' button. Below this, there are several settings:

- 'Obtain an IP address automatically:' is set to 'On' in a dropdown menu.
- 'IP Address:' is 192.168.155.118.
- 'Subnet Mask:' is 255.255.255.0.
- 'Default Gateway:' is 192.168.155.1.
- 'Obtain DNS server address automatically:' is selected with a radio button.
- 'DNS Server:' is 192.168.105.253.
- 'Domain Name:' is visioneer.com.

SECURITY SETUP

Web Server Settings

Allows an authorized Administrator to enable or disable HTTPS access to Web Interface.

1. After changing the Web Server Settings and pressing Update, refresh your browser by entering the correct web address prefix in the address bar.
2. The Scanner Certificate needs to be installed on client machine by the Administrator in order to avoid security messages from the browsers.

The screenshot shows the 'Network >> Security Setup' configuration page. On the left is the same 'Menu' as in the previous screenshot. The main content area has a title 'Network >> Security Setup' and an 'Update' button. Below this, there are two tabs: 'Web Server Settings' (selected) and 'Mac & IP Filter'. Under the 'Web Server Settings' tab, there is one setting:

- 'Secure Web Server (HTTPS):' is set to 'Off' in a dropdown menu.

MAC & IP Filtering

The devices contain a static host-based firewall that prevents unauthorized network access based on IP address and/or MAC address. Filtering rules can be set by the Administrator using the Web Interface. An authorized Administrator can create rules to (filter / allow) for ALL or a range of IP addresses. In addition, an authorized Administrator can specify MAC addresses to filter/allow.

The screenshot shows the 'Network >> Security Setup' page. On the left is a navigation menu with options: Information, VAST Network, Device Management, Network, Host Name, Wired, Wireless, Security Setup (selected), Firmware Update, and Support. The main content area is titled 'Security Configuration' and includes an 'Update' button. Below this are two tabs: 'Web Server Settings' and 'Mac & IP Filter' (selected). The 'Security Configuration' section has a 'Filter' dropdown set to 'Disable'. Below it is a 'Filter Configuration' section with a 'Filter Mode' dropdown set to 'Disable'. The 'IP Address Filter Configuration' section contains a table with columns 'Name', 'Start IP Address', and 'End IP Address'. It lists four filter addresses, each with input fields for start and end IP addresses. The 'Mac Address Filter Configuration' section contains a table with columns 'Name' and 'Mac Address', listing ten filter addresses, each with an input field for the MAC address.

1. To Enable/Disable Filtering, use **Filter** control.
2. To change which address to be allowed or filtered use **Filter Mode** control. When it is set to **Enable**, the addresses or range of addresses in the list are filtered, all others will be allowed access. When it is set to **Disable**, the addresses or range of addresses in the list will be allowed access, all others will be filtered.
3. To filter a single IP address, enter it in both **Start IP Address** and **End IP Address** controls.
4. To filter a range of IP addresses, specify start and end address.
Maximum of 4 IP address ranges can be specified
5. To filter a MAC address enter it in one of the 10 rows of the MAC Address table.
6. Press the **Update** button to save your settings.

Firmware Update

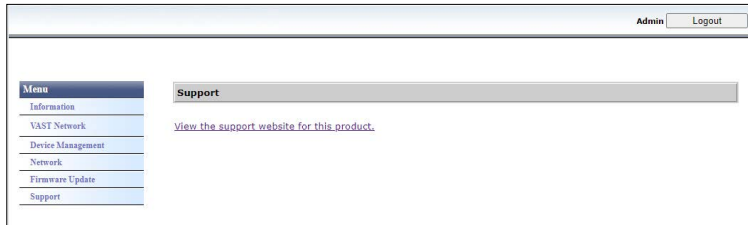
The screenshot shows the 'Firmware Update' page. On the left is a navigation menu with options: Information, VAST Network, Device Management, Network, Firmware Update (selected), and Support. The main content area is titled 'Firmware Update' and includes an 'Update' button. Below this is a 'Firmware File:' label followed by a 'Choose File' button and the text 'No file chosen'.

To update the product's firmware:

1. Click **Browse** to find the firmware file on your computer.
2. Click **Update** to begin the updating process for your product.

Support

Links to scanner's support page. Download scanner drivers for use on your PC. You can also access scanner and software manuals.



Changing your Login Credentials

Your login credentials permit full access to the scanner's web manager.

To personalize these credentials do the following:

1. Login to the scanner's web interface with the default credentials:
 - **Login Name** = admin
 - **Password** = admin
2. Go to the **Device Management** tab.
3. In the **Admin Profile** section, use the **Login Name** and **Password** text boxes to enter your new credentials.

9. Maintenance

This section contains information about maintenance, troubleshooting, uninstalling, scanner specifications, and spare parts.

Safety Precautions

When servicing the scanner you should take the following precautions to ensure your safety and prevent damage to the scanner.

Do These

- Wear protective gloves when cleaning the scanner with Isopropyl rubbing alcohol. Rubbing alcohol may irritate sensitive skin.
- Only perform scanner maintenance as described in this chapter.
- Keep the scanner and cleaning supplies away from any open flame or heat source as any form of alcohol is flammable.
- Always read the instructions in each section carefully, the instructions are specific to the part you are installing or servicing.
- Move the scanner to an area that has adequate room for opening the scanner.
- If your scanner has a power cord and/or power switch, always turn off the scanner and unplug the power cord before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in and powered on.
- Always unplug the USB cable from the scanner before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in.
- Wear an anti-static strap to prevent electrostatic discharge when touching metal components.
- Keep all cleaning supplies, scanner parts and accessories out of the reach of children.

Do Not Do These

- Never attempt installation of any part not described in this manual.
- Never service the scanner near a radiator or any other heat source.
- Never use aerosol sprays or compressed air, or attempt to lubricate parts with an oil or silicon spray.
- Never service the scanner in an area where there are open liquid containers.
- Never pour or spill liquid on the scanner or any of its components.

Hardware Properties

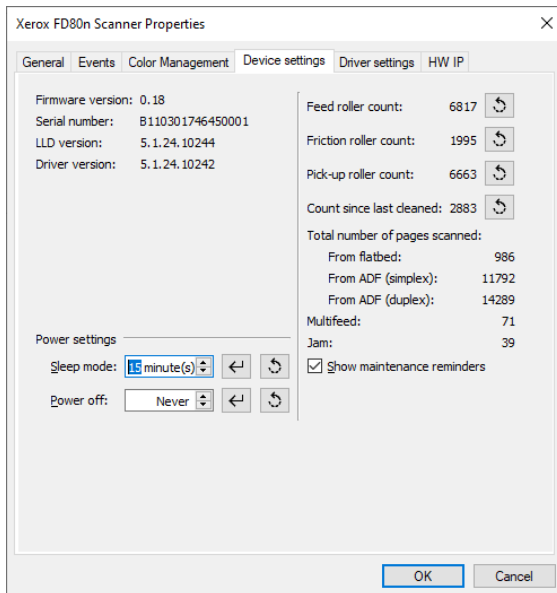
You can use the scanner's properties page to keep track of scanner maintenance, change some of the hardware options, configure the scanner interface behavior, and adjust application options that may be available for your scanner.

To open the scanner hardware properties page:

- **Windows 7** and later—from the Windows Control Panel, open **Hardware and Sound** and then **Devices and Printers**. Right-click on the scanner and then select **Scan properties** from the list.

DEVICE SETTINGS

The Device Settings tab shows the hardware information for your scanner. The options on the Device Settings tab will be available based on whether or not the scanner hardware supports the feature. Please disregard any information about features that you do not see in the interface for your scanner.



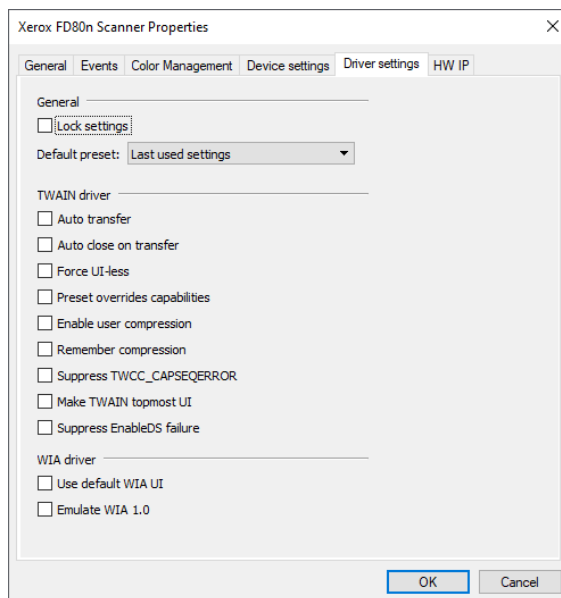
- **Scanner Details:**
 - **Firmware version**—this is the scanner’s hardware processor version number.
 - **Serial number**—the scanner’s unique identification number.
 - **LLD version**—the scanner’s base driver version. This is not the OneTouch software revision, TWAIN or WIA driver versions.
 - **Driver version**—this is the version of the scanner’s TWAIN driver.
- **Scanner Settings:**
 - **Calibrate**—the scanner needs to be calibrated as part of your monthly maintenance of the scanner. You will need the calibration page provided with the scanner. Click the **Calibrate** button to start the utility. Follow the instructions on-screen to calibrate the scanner.
 - **Feed Roller Count**—Click the **reset** button to reset the count.
 - **Friction Roller Count**—Click the **reset** button to reset the count.
 - **Pickup Roller Count**—Click the **reset** button to reset the count.
 - **Count Since Last Cleaned**—Click the **reset** button to reset the count.
- **Power Settings:**

- **Power off**—input the number of minutes you want the scanner to wait before it turns itself off.
 - Click the **enter** button to save any changes in the power off field.
 - Click the **reset** button to reset to the default timeout value.
- **Sleep Mode**—input the number of minutes you want the scanner to wait before it turns itself to sleep mode.
 - Click the **enter** button to save any changes in the sleep mode field.
 - Click the **reset** button to reset to the default timeout value.

Note: When the scanner is powered off, firmly press the button on the scanner to turn the scanner on. Once the scanner is turned on, it is always on and receiving power until it automatically powers off. Pressing the scanner button will not turn off the scanner.

DRIVER SETTINGS

The options in this panel are for configuring how the TWAIN interface will behave in some scenarios. Please see the TWAIN Scanning Guide available online www.xeroxscanners.com for instructions. You can also click the **Help** button in the TWAIN interface to open the instructions in an Internet browser.

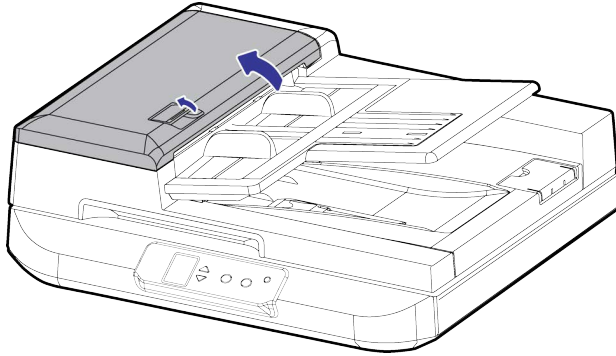


Clearing Paper Jams

If your scanner stops scanning due to a paper jam in the Automatic Document Feeder, a warning opens after a few moments.

1. Open the Automatic Document Feeder cover.

Do not attempt to remove a jammed page with the scanner closed.



- If the page is jammed at the start of the paper path carefully pull it out of the scanner.
- If the page is jammed farther in the ADF, use the manual feed wheel to feed the jammed page through the ADF. And then pull out the jammed page from under the paper input tray.



2. Remove the jammed paper and close the cover.

To reduce the number of paper jams, smooth and straighten the paper before scanning, adjust the guides to the paper size, and insert the paper evenly into the ADF.

Cleaning the Scanner

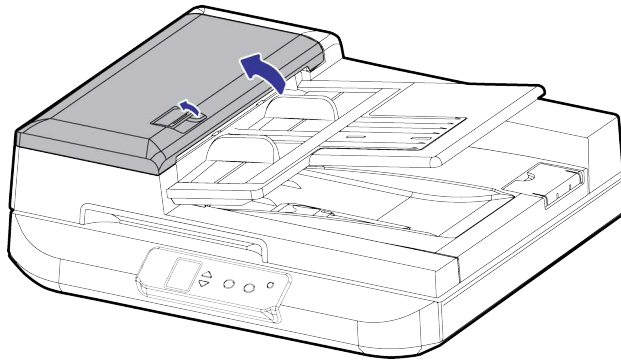
CLEANING INSIDE THE AUTOMATIC DOCUMENT FEEDER

Cleaning the inside of the scanner helps to keep your scanner operating at optimum performance. You should clean the inside of the scanner at least once a week or after 1,000 pages have been scanned. If you are getting frequent paper jams, multiple pages feeding at the same time, or you're seeing lines in the scanned image, it is time to clean the scanner.

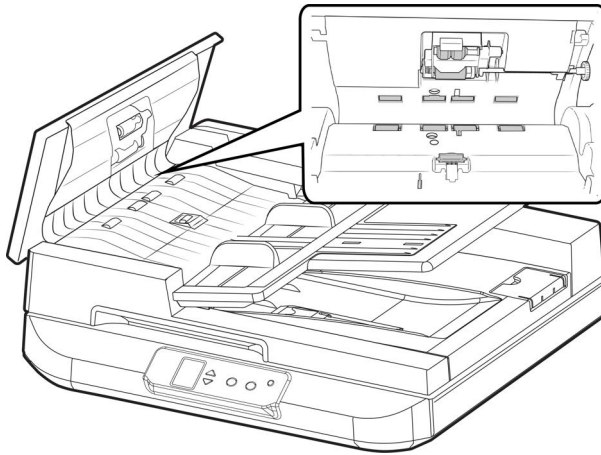
Note: Be careful when cleaning the rollers. All of the rollers, except the free rollers, are designed to rotate in one direction only. Do not force the roller to rotate in the opposite direction. Forcing the roller to rotate will damage it, and cause the scanner to feed pages incorrectly.

1. Wet a soft cloth with some Isopropyl rubbing alcohol (90%).

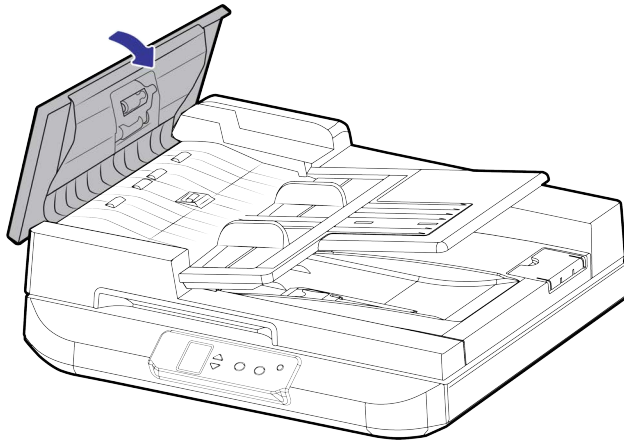
2. Open the Automatic Document Feeder cover.



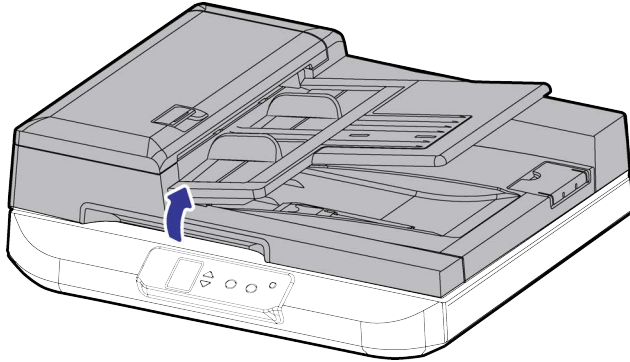
3. Wipe clean the rollers in the scanner. Rotate the rollers to clean the entire surface.
The following illustration shows where the rollers are located in the scanner.



4. Close the ADF door.



5. Lift the scanner lid.



6. Wipe clean the glass strip on the underside of the duplex lamp module. Wipe clean the glass strip in the body of the scanner.



7. Close the scanner when you're finished.

CLEANING THE SCANNER GLASS

Scanning items that have excessive amounts of dirt or dust may dirty the glass. To ensure the best quality scanned item, wipe the scanner glass with a soft, dry, clean cloth to rid the glass of dust or other debris.

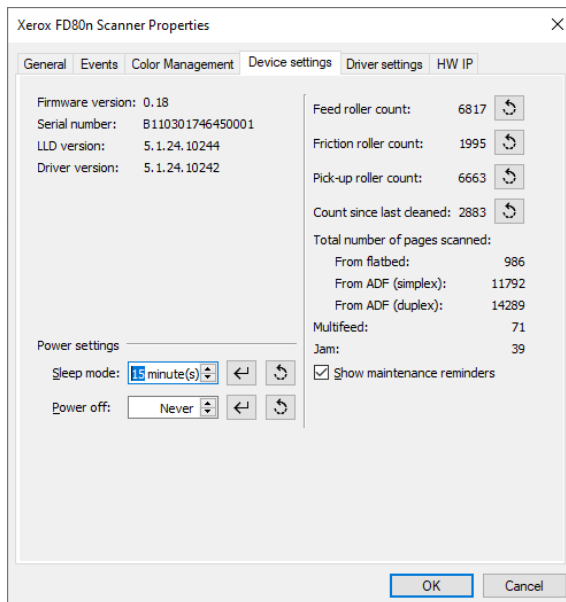
If any residue remains after wiping the glass with a dry cloth, try adding a few drops of Isopropyl alcohol (rubbing alcohol) to the cloth and wipe off the residue.



Replacing the Roller(s)

The friction roller and/or feed rollers will wear out and are designed to be user replaceable parts. Each section below indicates the expected scan life of the replaceable part.

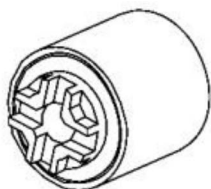
After replacing a part as described in this section, reset the counter in the scanner properties page in the Windows Control Panel. On the Device Settings tab, click on the red reset button next the part counter that you replaced.



REPLACING THE FRICTION ROLLER

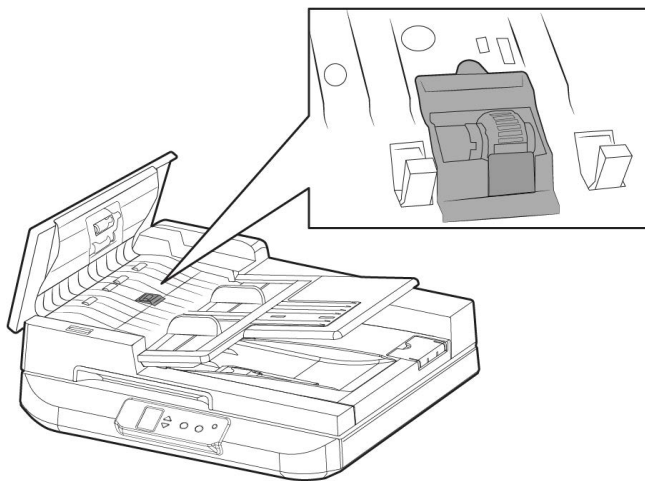
After scanning approximately 100,000 pages through the ADF, the friction roller may be worn out and you may experience problems with document feeding. In this case, it is highly recommended to replace the roller with a new one. For ordering the friction roller, please consult your nearest dealer and follow the procedure in below to replace it.

Replacement parts can be purchased from the Parts & Accessories page for your scanner at www.xeroxscanners.com

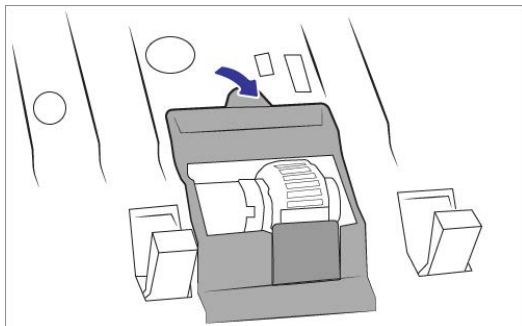


Discard the parts as you remove them from the scanner, the parts cannot be reused and are a choking hazard.

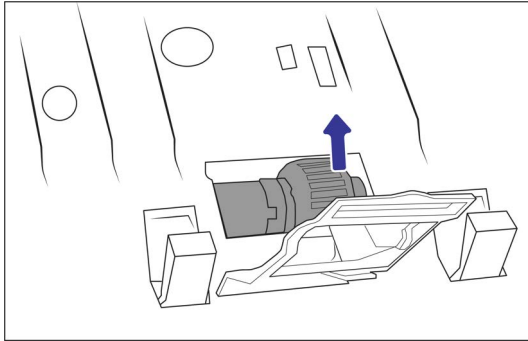
1. Open the ADF cover. The ADF detachable friction roller is located on the top of the duplex lamp module.



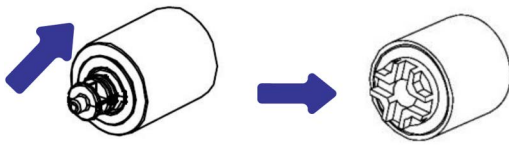
2. Pull out the upper part of the friction roller cover.



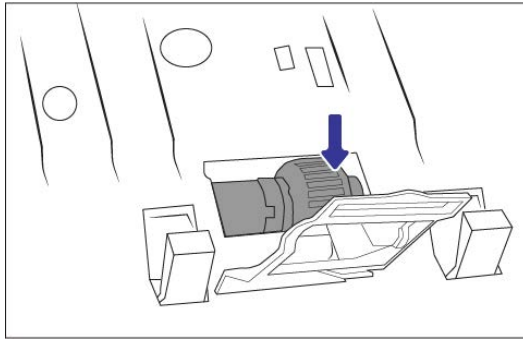
3. Lift the friction roller assembly and out of the scanner.



4. Remove the friction roller from the assembly.



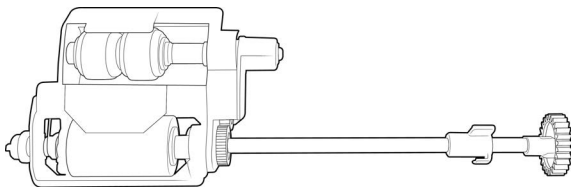
5. Put the new friction roller and place the assembly into the scanner.



6. Press the roller cover down until you hear a "click" when it locks in place.
7. Close the scanner when you're finished.

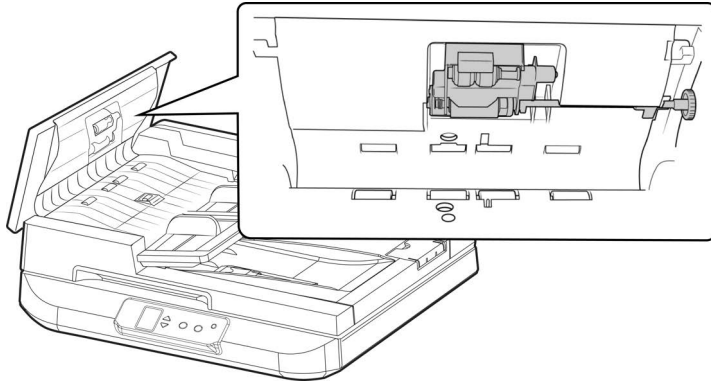
REPLACING THE FEED ROLLER

The roller will wear out and is designed to be a user-replaceable part. A worn roller can cause documents to feed in skewed at an angle, or multiple pages to feed at the same time. Before replacing the roller you should clean it as excessive dust on the roller will make it appear worn and smooth. You cannot properly diagnose a worn roller until you have cleaned it. You should generally replace the roller every 200,000 scans. Replacement parts can be purchased from the Parts & Accessories page for your scanner at www.xeroxscanners.com.

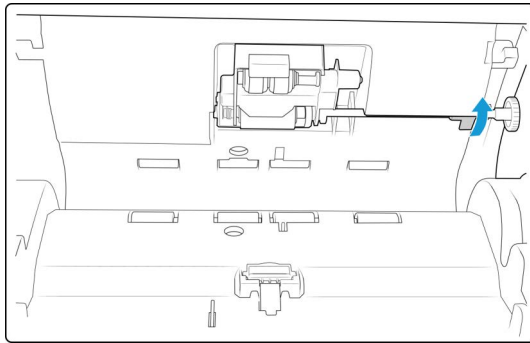


1. Open the Automatic Document Feeder cover.

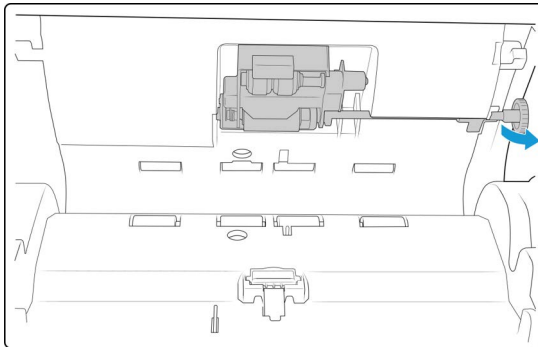
The roller assembly fits in a channel in the ADF cover.



2. The roller is held in place with a lock tab that rotates to lock and unlock it. To unlock the tab, rotate it upward until the small lock flange is completely free.



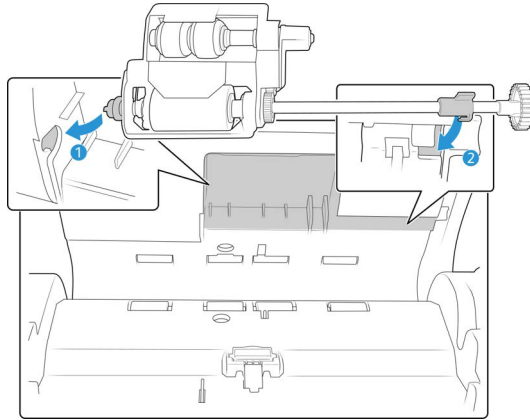
3. Remove the roller from the scanner and discard it, it cannot be repaired.



4. Before installing the new roller, clean any dust that may have gotten on it during shipping.

5. Insert the left end of the new roller assembly into the hole in the roller channel. Angle the roller module up and into the roller channel. Align the tab on the lock flange with the slot in the scanner.

Hold the feed roller module fully in the scanner door while you lock it in place.



6. Use the lever to rotate the locking tab into the slot in the scanner. Push on the lever until it clicks in place and locks the roller in the scanner.

The lock will “click” into place when it is secure. However, if it does not rotate easily into the housing, make sure the flange is properly seated in its latch.

7. Close the scanner when you're finished.

Troubleshooting

Problem: The scanner won't scan.

Check for one of these possible causes:

- **Are the cables loose or not plugged in securely?** Inspect the cable connections. Make sure the cables are plugged in securely.
- **Did you restart the computer and scanner?** If the scanner gets a paper jam, or loses connection because of an error, try restarting your computer and power cycling the scanner.
- **Is the scanner's status light on?** The scanner will automatically power off after a specified period of inactivity. When the scanner is powered off, firmly press the button on the scanner to turn the scanner on. You can adjust the amount of time before the scanner will power off in the scanner's hardware properties. Open the scanner's hardware properties page as described on [Hardware Properties](#).
- **Did you plug the scanner into a USB hub?** If you're using a USB hub to connect the scanner try plugging the scanner's USB cable directly to the back of the computer. It is not recommended that you use the scanner with a USB hub, if you are using a hub, the hub must have its own power supply.
- **Is the USB cable 6' or less?** If you are using a USB cable that is longer than 6' you may lose connection to the scanner. The recommended USB cable length is 6' or less, the USB cable provided with your scanner is within this range.

- **Did you select another image source in the scanning software?** If you use multiple imaging devices with your computer, such as a camera, all-in-one printer, or another scanner, you may have selected another source for images. Make sure Xerox® FD80n Scanner is selected as the scanner.

Problem: Why does my scanner not function after performing a system restore on Windows?

The system restore process may have corrupted some of the driver components. It is recommended that you reinstall your scanner driver. Please refer to [“Uninstalling Your Scanner”](#) for installation instructions.

Problem: Why won't my scanner work after the computer has been sitting idle for several hours?

To resolve the problem, simply turn off the scanner power then turn it back on again. This may occur after Windows goes into power saving mode to “hibernate” the computer into a low power state. When you move your mouse or type on the keyboard it “wakes” the computer back up and restores full power to the system. This power fluctuation during the computer's hibernating period may sometimes cause the scanner to lose communication to the computer.

Problem: My computer keeps giving me out of hard drive space error messages.

The minimum requirement of free hard drive space is for the installation of the software and basic, low resolution, scanning. High resolution scans result in files that can be over 1 gigabyte in size. Free up some space on your hard drive for the software to be able to save the scanned images.

Problem: My computer keeps giving me out of memory error messages.

An “Out of memory” message may appear when scanning long pages at higher resolutions. This error is most often seen on Windows XP due to the large file size created when scanning long pages in color or grayscale at 300 dpi or higher. However, this error may occur on other operating systems as well. If you see an out of memory error message, please try adjusting the page length and/or scan resolution.

Problem: If the USB cable is disconnected during a scan, the scanner does not reconnect when the USB cable is plugged back in.

Unplug the USB cable from the scanner, and then plug it back in. If the scanner does not reconnect:

1. Unplug the USB cable from the scanner.
2. Restart your computer.
3. After the restart is complete, plug the USB cable back in.

Problem: The paper jams the ADF.

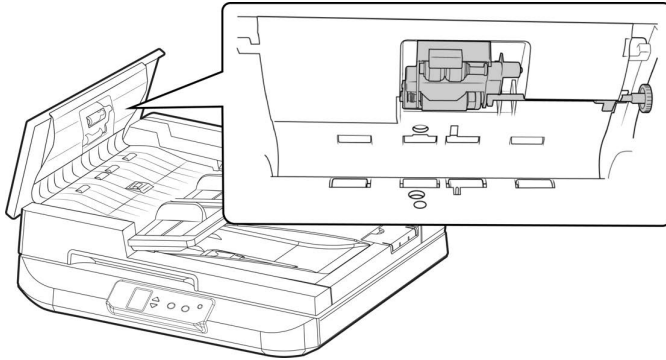
To reduce the number of paper jams, smooth and straighten the paper before scanning, and adjust the guides to the paper size. Paper fed into the ADF at an angle can cause the feed mechanism to jam. If paper jams are occurring more frequently, try cleaning the roller with a soft cloth dampened with Isopropyl rubbing alcohol. Excessive dust on the roller can make it appear worn and will cause issues feeding paper. See [“Cleaning Inside the Automatic Document Feeder”](#) for cleaning instructions.

Problem: The ADF won't feed pages properly.

A dirty or worn roller can cause documents to feed in skewed at an angle, or multiple pages to feed at the same time. First, try cleaning the rollers as described in [“Cleaning Inside the Automatic Document Feeder”](#). If the problem persists, the friction and/or feed rollers may need to be replaced. Please see [“Replacing the Roller\(s\)”](#).

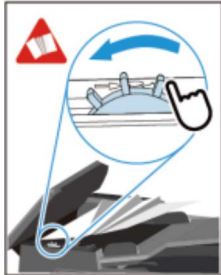

Problem: The scanner reports a Double Feed error when there is only one page in the scanner.




Try cleaning the double feed detection sensor. Dust on the sensor may prevent the sensor from working properly.



ERROR CODES

If there is error during scanning, the LED light will be flashing in red color and error drawing will be displayed. Refer to the following table to clear the error conditions.

Error Drawing/Meaning	Cause	Solution
<p>Paper jam</p> 	<ul style="list-style-type: none"> • Original has become stuck in the feeder. • Original exceeds max. allowable length. 	<p>Open the feeder cover and pull the original out of the feeder.</p>
<p>Feeder cover opened</p> 	<p>Feeder cover is open.</p>	<p>Close the feeder cover.</p>

Error Drawing/Meaning	Cause	Solution
<p>Misfeed</p> 	Failed to pick paper.	<ul style="list-style-type: none"> • Fan the documents. • Load the document with its edges slightly touch the paper guides.
<p>Multi-Feed</p> 	More than one pieces of paper fed in the feeder.	<ul style="list-style-type: none"> • Remove the paper. • Fan the paper for several times. • Make sure the edge of paper near the paper guide and try again.
	Scanner is locked.	Move the lock switch to the “unlocked” position and restart the scanner.

Uninstalling Your Scanner

Please leave the scanner’s USB cable plugged into the computer while uninstalling the scanner driver. Unplug the USB cable when directed to do so in the instructions below.

Use the options in the Windows Control Panel to remove the scanner driver and modules, and any other software provided with the scanner.

Open the list of installed programs in the Windows Control panel.

- Windows 7 and later: Open Programs and Features

Uninstalling the scanner driver:

1. In the list of installed programs click on Xerox® FD80n Scanner driver.
2. Click the **Change/Remove** or **Uninstall** button.
3. Click **Yes** when asked to confirm that you want to remove the driver.

When the driver uninstallation is complete the progress window will automatically close.

4. Turn off the scanner and unplug the USB cable.

5. Reboot the computer if you are prompted to do so.

Follow these instructions to remove any of the other software you installed with your scanner. Depending on the software provided with your scanner, and which applications you installed during the scanner setup, the application list may include:

- OneTouch
- OneTouch OCR module

Uninstalling Visioneer Acuity™:

Visioneer Acuity is automatically installed when you install the scanner driver. You can also download the Visioneer Acuity module from the support pages for your scanner at www.xeroxscanners.com. Visioneer Acuity is a utility with advanced image processing options to instantly improve the visual clarity of anything you scan.

1. In the list of installed programs select **Visioneer Acuity Assets**.
2. Click **Yes** when asked to confirm you want to remove the software.

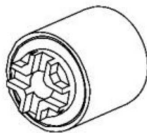
Depending on the method of installation, and your scanner model, there may be multiple entries for Visioneer Acuity in the installed programs list. The additional entries in this list are the image processing libraries needed to support various scanner models. These additional items will be called “Visioneer Acuity Assets” followed by a version number. In the scenario described here, when you want to uninstall Visioneer Acuity make sure you select and uninstall Visioneer Acuity. If you uninstall one of the entries labeled as an “asset” you will still need to uninstall the main Visioneer Acuity utility.

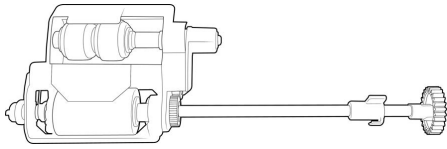

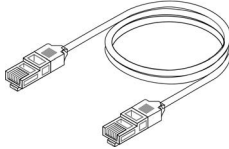
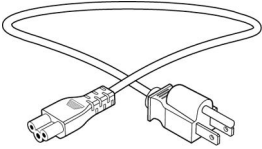
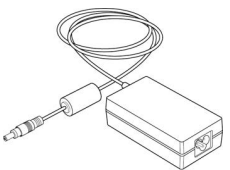
Xerox® FD80n Scanner Specifications

Scanner Specifications	
Document Requirements (ADF)	
Minimum Item Size	4 x 5.5 inches (102 x 140 mm)
Maximum Item Size	11.89 x 240 inches (302 x 6096 mm)
Capacity	100 pages of 20 lb printer paper (75-80 g/m ²)
Paper Thickness	16–28 lbs. (60–105 g/m ²)
Document Requirements (Flatbed)	
Minimum Item Size	1 x 1 inches (25 x 25 mm)
Maximum Item Size	12 x 16.54 inches (216 x 813 mm)
Item Thickness	1.0 inch (25 mm)
Scanner Specifications	
Optical Resolution	600 dpi
Resolutions (Firmware/ Hardware)	100, 150, 200, 300, 400, 500, 600 dpi
Interpolated Resolutions (Visioneer Acuity)	75 and 1200 dpi (these resolutions are available when Visioneer Acuity is installed)
Output Bit Depth	24-bit color, 8-bit grayscale, 1-bit bitonal (black & white)
Scan Method	Duplex Automatic Document Feeder (ADF)

Scanner Specifications	
Image Sensor	Contact Image Sensor
Light Source	RGB LED lamp
Interface	USB 3.1 Gen 1 (USB 2.0 and 3.0 compatible)
Certifications	FCC CLASS A
Operating Temperature	50° ~ 95° F (10° ~ 35° C without condensation)
Relative Humidity	10% ~ 85% (@35° C without condensation)
Scanner Dimensions	
Length	23 inches (585 mm)
Width	19.6 inches (499 mm)
Height	7.6 inches (192 mm)
Weight	24.2 pounds (11 kg)
Power Information	
Power Supply	DC Jack, 3P, 100~240Vac, 19Vdc, 3.42A, 64W, Class 1, ENERGY STAR, RoHS
Power consumption	< 50 Watts (during operation) < 10 Watts (on standby) < 2.9 Watts (sleep mode) < 0.3 Watt (power off)
Cable Information	
AC Power Cord	US(UL/CSA)—3P, 10A/125V, L=1800mm, 3C*18AWG, BLACK, PH8B2EDJFOA-05B, RoHS
USB cable	3.1 USB Gen 1, 1800 mm, RoHS Compliant
Software Information	
Supported Operating Systems	<ul style="list-style-type: none"> • Microsoft: <ul style="list-style-type: none"> – 32-bit or 64-bit 7 (Service Pack 1) – 32-bit or 64-bit 10 – 64-bit 11
Scanner Drivers	<ul style="list-style-type: none"> • Microsoft: <ul style="list-style-type: none"> – TWAIN, WIA, ISIS
Bundled Software	<ul style="list-style-type: none"> • Microsoft: <ul style="list-style-type: none"> – Visioneer® OneTouch – Visioneer® Acuity Module – Visioneer® Mobile Capture

Xerox® FD80n Scanner Parts List

Part Name	Part Number	
Friction roller	65-3350-000	

Part Name	Part Number	
Pickup roller	65-3351-000	
USB Cable	35-0253-000	
Ethernet Cable	35-0265-000	
AC Power Cord	35-0103-000 (US)	
Power Supply	3P, 19Vdc, 3.42A, 64W 37-0108-000	

10. Appendix A: Regulatory Information

Basic Regulations

UNITED STATES (FCC REGULATIONS)



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

⚠ WARNING! In order to allow this equipment to operate in close proximity to Industrial, Scientific and Medical (ISM) equipment, the external radiation from ISM equipment may have to be limited or special mitigation measures taken.

Changes and modifications to this equipment not specifically approved by Xerox® may void the user's authority to operate this equipment.

Shielded cables must be used with this equipment to maintain compliance with FCC regulations.

Any questions regarding this compliance information statement should be directed to:

Xerox Corporation
800 Phillips Road
Webster, NY 14580
1-800-275-9376
askxerox@xerox.com

GREAT BRITAIN



The UKCA mark applied to this product, symbolizes our declaration of conformity with the following applicable Great Britain Regulations, as of the dates indicated:

December 8, 2016:	Electrical Equipment (Safety) Regulations 2016
December 8, 2016:	Electromagnetic Compatibility Regulations 2016

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your Xerox Limited representative or may be obtained at: <https://www.xeroxscanners.com>.

Xerox Corporation
Xerox (UK)
Sanderson Road
Uxbridge UB8 1DH

EUROPEAN UNION

The CE mark applied to this product, symbolizes our declaration of conformity with the following applicable European Union Directives, as of the dates indicated:



September 8, 2017:	Council Directive 2014/35/EU as amended. Approximation of the laws of the member states related to low voltage equipment.
August 12, 2016:	Council Directive 2014/30/EU as amended. Approximation of the laws of the member states related to electromagnetic compatibility.

This machine is certified as Class 1 LED product. This means that this machine does not produce hazardous laser radiation.

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your Xerox Limited representative or by contacting:

Environment, Health and Safety
Xerox(NL)
Sint Jansweg 15
NL-5928 RC
VENLO
Telephone 1-800-ASK-XEROX

TURKEY (ROHS REGULATION)

In compliance with Article 7 (d) We hereby certify “It is in compliance with the EEE Regulation”.

(“EEE yönetmeliğine uygundur“)

Copy Regulations

UNITED STATES

Congress, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fine or imprisonment may be imposed on those guilty of making such reproductions.

1. Obligations or Securities of the United States Government, such as:

Certificates of Indebtedness	National Bank Currency	Coupons from Bonds
Federal Reserve Bank Notes	Silver Certificates	Gold Certificates

United States Bonds	Treasury Notes	Federal Reserve Notes
Fractional Notes	Certificates of Deposit	Paper Money

Bonds and Obligations of certain agencies of the government, such as FHA, etc.

Bonds. (U.S. Savings Bonds may be photographed only for publicity purposes in connection with the campaign for the sale of such bonds.)

Internal Revenue Stamps. (If it is necessary to reproduce a legal document on which there is a canceled revenue stamp, this may be done provided the reproduction of the document is performed for lawful purposes.)

Postage Stamps, canceled or uncanceled. (For philatelic purposes, Postage Stamps may be photographed, provided the reproduction is in black and white and is less than 75 % or more than 150% of the linear dimensions of the original.)

Postal Money Orders.

Bills, Checks, or Drafts of money drawn by or upon authorized officers of the United States.

Stamps and other representatives of value, of whatever denomination, which have been or may be issued under any Act of Congress.

2. Adjusted Compensation Certificates for Veterans of the World Wars.
3. Obligations or Securities of any Foreign Government, Bank, or Corporation.
4. Copyrighted material, unless permission of the copyright owner has been obtained or the reproduction falls within the "fair use" or library reproduction rights provisions of the copyright law. Further information of these provisions may be obtained from the Copyright Office, Library of Congress, Washington, D.C. 20559. Ask for Circular R21.
5. Certificates of Citizenship or Naturalization. (Foreign Naturalization Certificates may be photographed.)
6. Passports. (Foreign Passports may be photographed.)
7. Immigration Papers.
8. Draft Registration Cards.
9. Selective Service Induction Papers that bear any of the following Registrant's information:

Earnings or Income	Dependency Status	Court Record
Previous military service	Physical or mental condition	

Exception: U. S. Army and Navy discharge certificates may be photographed.

10. Badges, Identification Cards, Passes, or Insignia carried by military personnel, or by members of the various Federal Departments, such as FBI, Treasury, etc. (unless photograph is ordered by the head of such department or bureau.)
11. Reproducing the following is also prohibited in certain states: Automobile Licenses — Drivers' Licenses — Automobile Certificates of Title.

The above list is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your attorney.

CANADA

Parliament, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fines or imprisonment may be imposed on those guilty of making such copies.

1. Current bank notes or current paper money.
2. Obligations or securities of a government or bank.
3. Exchequer bill paper or revenue paper.
4. The public seal of Canada or of a province, or the seal of a public body or authority in Canada, or of a court of law.
5. Proclamations, orders, regulations or appointments, or notices thereof (with intent to falsely cause same to purport to have been printed by the Queen's Printer for Canada, or the equivalent printer for a province).
6. Marks, brands, seals, wrappers or designs used by or on behalf of the Government of Canada or of a province, the government of a state other than Canada or a department, board, Commission or agency established by the Government of Canada or of a province or of a government of a state other than Canada.
7. Impressed or adhesive stamps used for the purpose of revenue by the Government of Canada or of a province or by the government of a state other than Canada.
8. Documents, registers or records kept by public officials charged with the duty of making or issuing certified copies thereof, where the reproduction falsely purports to be a certified copy thereof.
9. Copyrighted material or trademarks of any manner or kind without the consent of the copyright or trademark owner.

The above list is provided for your convenience and assistance, but it is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your solicitor.

OTHER COUNTRIES

Copying certain documents may be illegal in your country. Penalties of fine or imprisonment may be imposed on those found guilty of making such reproductions.

- Currency notes
- Bank notes and cheques
- Bank and government bonds and securities
- Passports and identification cards
- Copyright material or trademarks without the consent of the owner
- Postage stamps and other negotiable instruments

Note: this list is not inclusive and no liability is assumed for either its completeness or accuracy. In case of doubt, contact your legal counsel.

11. Appendix B: Compliance Information

Product Recycling & Disposal

USA & CANADA

If you are managing the disposal of your Xerox® product, please note that the product may contain lead, mercury, Perchlorate, and other materials whose disposal may be regulated due to environmental considerations. The presence of these materials is fully consistent with global regulations applicable at the time that the product was placed on the market. For recycling and disposal information, contact your local authorities.

Perchlorate Material - This product may contain one or more Perchlorate-containing devices, such as batteries. Special handling may apply.

EUROPEAN UNION

RoHS and WEEE Compliance

This product is compliant with RoHS Regulations of the European Parliament and Council Directive on the Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (2011/65/EU), and with the Waste Electrical and Electronic Equipment (WEEE) Directive (2012/19/EU).

Some equipment may be used in both a domestic/household and a professional/business application.

Professional/Business Environment

Application of this symbol on your equipment is confirmation that you must dispose of this equipment in compliance with agreed national procedures. In accordance with European legislation, end of life electrical and electronic equipment subject to disposal must be managed within agreed procedures.



ENERGY STAR for the USA

Energy Program Compliance

The Xerox® FD80n Scanner is ENERGY STAR qualified under the ENERGY STAR Program Requirements for Imaging Equipment.



The ENERGY STAR and ENERGY STAR MARK are registered United States trademarks. The ENERGY STAR Imaging Equipment Program is a team effort between U.S., European Union and Japanese governments and the office equipment industry to promote energy-efficient copiers, printers, fax, multifunction machine, personal computers, and monitors. Reducing product energy consumption helps combat smog, acid rain and long-term changes to the climate by decreasing the emissions that result from generating electricity.

Xerox® equipment is preset at the factory. Your machine will be delivered with the timer for switching to Power Save Mode from the last scan set at 15 minutes.