

JUNE 2022
05-1022-000

Xerox[®] FD70 Scanner

Scanner User Guide for Microsoft[®] Windows.

© 2022 Xerox Corporation. All rights reserved. Xerox® is a registered trademark of Xerox Corporation in the United States and/or other countries and are used under license from Xerox Corporation. Visioneer is an authorised trademark licensee of Xerox®. BR37050

Content © 2022 Visioneer, Inc. All rights reserved. The Visioneer brand name and OneTouch® logo are registered trademarks of Visioneer, Inc.

Reproduction, adaptation, or translation without prior written permission is prohibited, except as allowed under the copyright laws. Copyright protection claimed includes all forms of matters of copyrightable materials and information now allowed by statutory or judicial law or hereinafter granted, including without limitation, material generated from the software programs which are displayed on the screen such as styles, templates, icons, screen displays, looks, etc.

Document Version: 05-1022-000 (June 2022)

Post-It® is a registered trademark of 3M in the United States and/or other countries.

Microsoft is a U.S. registered trademark of Microsoft Corporation. Windows™ and SharePoint® are registered trademarks of Microsoft Corporation.

TWAIN™ is a trademark of TWAIN Working Group.

Intel® and Pentium® are trademarks of Intel Corporation in the United States and/or other countries.

Universal Serial Bus is a trademark of USB Implementers Forum, Inc. (USB-IF).

All other products mentioned herein may be trademarks of their respective companies and are hereby acknowledged.

Changes are periodically made to this document. Changes, technical inaccuracies, and typographic errors will be corrected in subsequent editions. Information is subject to change without notice and does not represent a commitment on the part of Visioneer.

The software described is furnished under a licensing agreement. The software may be used or copied only in accordance with the terms of such an agreement. It is against the law to copy the software on any medium except as specifically allowed in the licensing agreement. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or information storage and retrieval systems, or translated to another language, for any purpose other than the licensee's personal use and as specifically allowed in the licensing agreement, without the express written permission of Visioneer.

Restricted Rights Legend

Use, duplication, or disclosure is subject to restrictions as set forth in contract subdivision (c)(1)(ii) of the Rights in Technical Data and Computer Software Clause 52.227-FAR14. Material scanned by this product may be protected by governmental laws and other regulations, such as copyright laws. The customer is solely responsible for complying with all such laws and regulations.

Table of Contents

1-Safety	1-1
Safety Introduction.....	1-1
Operational Safety Information	1-1
Electrical Information	1-2
Warning - Electrical Safety Information.....	1-2
Electrical Supply.....	1-2
Disconnect Device	1-3
Emergency Power Off	1-3
Maintenance Information	1-3
Product Safety Certification.....	1-3
Environmental Health and Safety Contacts	1-4
2-Welcome	2-5
What's in the Box.....	2-5
System Requirements	2-5
Documentation.....	2-6
The Scanner® FD70 Features.....	2-6
3-Scanner Setup.....	3-9
Connect the Power Cord.....	3-11
.....	3-11
4-Installation	4-13
Install the Software and Connect the Scanner.....	4-13
Installing the Scanner Driver	4-15
Connect the USB Cable and Turn on the Power	4-16
Installing Visioneer OneTouch.....	4-18
View the User Guides	4-19
Register Your Scanner	4-20
5-The Scanner's LCD.....	5-21
The Scanner LCD and Button Panel.....	5-21
The Scanner LCD's Main Screen	5-21
The Scanner LCD's Menu	5-21
Accessing the scanner LCD menu.....	5-21
6-Loading Documents to Scan.....	6-23
Supported Document Types.....	6-23
Documents to Avoid Scanning.....	6-24
Unsupported Document Types	6-24

Scanning from the Automatic Document Feeder (ADF).....	6-25
Scanning Regular Documents.....	6-25
Scanning Dot Matrix Printer Paper.....	6-26
Scan from the Flatbed Glass.....	6-27
Supported Document Types.....	6-27
Loading Documents.....	6-27
Scanning Interfaces.....	6-29
7-Maintenance.....	7-31
Safety Precautions.....	7-31
Hardware Properties.....	7-31
Device Settings.....	7-32
Scanner Details.....	7-32
To view Scanner and Software Details from the LCD Scanner Menu:.....	7-32
Scanner Configuration.....	7-32
To view the counters from the LCD Scanner Menu:.....	7-33
Power Settings.....	7-33
Driver Settings.....	7-34
HW IP Settings.....	7-34
Clearing Paper Jams.....	7-35
Cleaning the Scanner.....	7-35
Cleaning the Outside of the Scanner.....	7-35
Cleaning the LCD Touch Screen.....	7-35
Cleaning the Inside of the Scanner.....	7-36
Cleaning the ADF Rollers.....	7-36
Cleaning the Background Plates.....	7-37
Cleaning the Paper Sensors.....	7-38
Cleaning the ADF Sensors.....	7-38
Cleaning the Scanner Glass.....	7-38
Replacing the Reverse (Separation) Roller.....	7-39
Replacing the Feed Roller.....	7-41
Troubleshooting.....	7-44
Error Light Troubleshooting Codes.....	7-46
Scanner Status Message Table.....	7-47
Uninstalling Your Scanner.....	7-48
Xerox® FD70 Scanner Specifications.....	7-50
Xerox® FD70 Scanner Parts List.....	7-51
8-Appendix A: Regulatory Information.....	8-53
Basic Regulations.....	8-53

United States (FCC Regulations)	8-53
Great Britain	8-53
European Union.....	8-54
Turkey (RoHS Regulation)	8-54
Copy Regulations	8-54
United States	8-54
Canada	8-56
Other Countries.....	8-56
9-Appendix B: Compliance Information	9-57
Product Recycling & Disposal	9-57
USA & Canada	9-57
European Union.....	9-57
ENERGY STAR for the USA.....	9-57

1. Safety

Safety Introduction

Notices and Safety

Please read the following instructions carefully before operating the machine and refer to them as needed to ensure the continued safe operation of your machine.

Your Xerox® FD70 Scanner and supplies have been designed and tested to meet strict safety requirements. These include safety agency evaluation and certification, and compliance with electromagnetic regulations and established environmental standards.

WARNING:

The safety and environment testing and performance of this product have been verified using Xerox® materials only. Unauthorized alterations, which may include the addition of new functions or connection of external devices, may impact the product certification. Please contact your Xerox representative for more information.

Operational Safety Information

Your Xerox® FD70 Scanner and supplies have been designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

To ensure the continued safe operation of your Xerox® FD70 Scanner equipment, follow these safety guidelines at all times:

Do these:

- Always follow all warnings and instructions that are marked on or supplied with the equipment.
- Always use materials specifically designated for this product, the use of other materials may result in poor performance and create a hazardous situation. Do not use aerosol cleaners, they may be explosive and flammable under certain conditions.
- Always exercise care when moving or relocating equipment.
- Always locate the machine on a solid support surface that has adequate strength to support the weight of the machine.
- Always locate the machine in an area that has adequate ventilation and room for servicing.
- Always unplug this equipment from the electrical outlet before cleaning.

Note: Your Xerox® FD70 Scanner is equipped with an energy saving device to conserve power when the machine is not in use. The machine may be left on continuously.

Do not do these:

- Never use a ground adapter plug to connect the equipment to a power outlet that lacks a ground connection terminal.

- Never attempt any maintenance function that is not specifically described in this documentation.
- Never remove covers or guards that are fastened with screws. There are no operator serviceable areas within these covers.
- Never locate the machine near a radiator or any other heat source.
- Never override or “cheat” any of the electrical or mechanical interlock devices.
- Never place this equipment where people might step on or trip on the power cord.



Caution:

~~This device is not intended for use in the direct field of view at visual display workplaces. To avoid incoming reflections at visual display workplaces this device must not be placed in the direct field of view.~~

Electrical Information

WARNING - ELECTRICAL SAFETY INFORMATION

1. The power receptacle for the machine must meet the requirements stated on the data plate on the rear of the machine. If you are not sure that your electrical supply meets the requirements, please consult your local power company or an electrician for advice.
2. The socket outlet shall be installed near the equipment and shall be easily accessible.
3. Use the power cable that is supplied with your machine. Do not use an extension cord or remove or modify the power cord plug.
4. Plug the power cable directly into a correctly grounded electrical outlet. If you are not sure whether or not an outlet is correctly grounded, consult an electrician.
5. Do not use an adapter to connect any Xerox® equipment to an electrical outlet that lacks a ground connection terminal.
6. Do not place this equipment where people might step or trip on the power cable.
7. Do not place objects on the power cable.
8. Do not override or disable electrical or mechanical interlock devices.
9. Do not push objects into slots or openings on the machine. Electrical shock or fire may result.

ELECTRICAL SUPPLY

- This product shall be operated from the type of electrical supply indicated on the product's data plate label. If you are not sure that your electrical supply meets the requirements, please consult your local power company for advice.



- Always connect equipment to a correctly grounded power outlet. If in doubt, have the outlet checked by a qualified electrician.



WARNING: This equipment must be connected to a protective earth circuit

This equipment is supplied with a plug that has a protective earth pin. This plug will only fit into an earthed electrical outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace the outlet.

DISCONNECT DEVICE

The power cable is the disconnect device for this equipment. It is attached to the side of the machine as a plug-in device. To remove all electrical power from the equipment, disconnect the power cable(s) from the electrical outlet.

Emergency Power Off

If any of the following conditions occur, turn off the machine immediately and disconnect the power cable(s) from the electrical outlet(s).

- The equipment emits unusual odors or makes unusual noises.
- The power cable is damaged or frayed.
- A wall panel circuit breaker, fuse, or other safety device has been tripped.
- Liquid is spilled into the machine.
- The machine is exposed to water.
- Any part of the machine is damaged.

Maintenance Information

1. Any operator product maintenance procedures will be described in the user documentation supplied with the product.
2. Do not carry out any maintenance on this product which is not described in the customer documentation.
3. Do not use aerosol cleaners. The use of cleaners that are not approved may cause poor performance of the equipment, and could cause a dangerous condition.
4. Use supplies and cleaning materials only as directed in this manual.
5. Do not remove covers or guards that are fastened with screws. There are no parts behind these covers that you can maintain or service.
6. Do not perform any maintenance procedures unless you have been trained to do them by an authorized local dealer or unless a procedure is specifically described in the user manuals.

Product Safety Certification

This product is certified by the following Agency using the Safety standards listed:

STANDARD
UL60950-1 (USA)
CSA 22.2 No. 60950-1 (Canada)
IEC 60950-1

Environmental Health and Safety Contacts

Contact Information

For more information on Environment, Health, and Safety in relation to this Xerox® product and supplies, please contact the following customer help lines:

North America & Europe (Phone): 1-800-ASK-XEROX
--

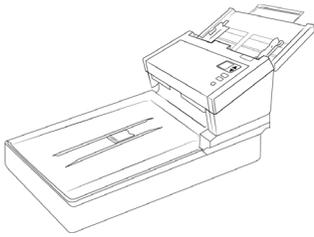
North America & Europe (Fax): 1-585-422-8217

2. Welcome

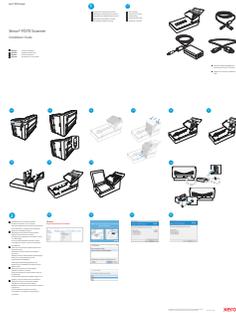
Your new Visioneer® scanner can quickly scan stacks of single-sided or double-sided pages and place their electronic images on your computer.

What's in the Box

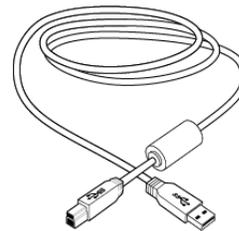
Before proceeding, check the contents of the box. If items are missing or damaged, contact the dealer where you purchased the scanner.



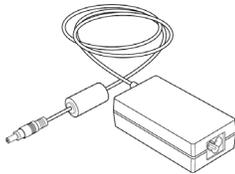
Xerox® FD70 Scanner



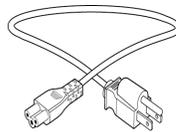
Quick Install Guide



USB 3.0 Cable



Power Supply



Power Cord

- Technical Support and Warranty Information
- Register Your Scanner and Review Card

System Requirements

- Intel i3 or equivalent CPU
- Internet access (for installation)
- An available Universal Serial Bus (USB) 3.0 port
- Microsoft® Windows® operating system:
 - 32-bit or 64-bit Windows 7 (Service Pack 1)
 - 32-bit or 64-bit Windows 10
 - 32-bit or 64-bit Windows 11
- Minimum of 2 gigabyte (GB) of internal memory (RAM)
- Minimum available hard disk space:
 - 350 MB for the scanner driver
 - 1 GB for Visioneer OneTouch

- 1 to 3 GB for each additional application
- Monitor (recommended settings)
 - Color quality of 16-bit or 32-bit
 - Resolution set to at least 800 x 600 pixels

Refer to your Windows documentation for instructions on setting the color quality and resolution for the monitor.

Documentation

The following printed documentation is provided in the box:

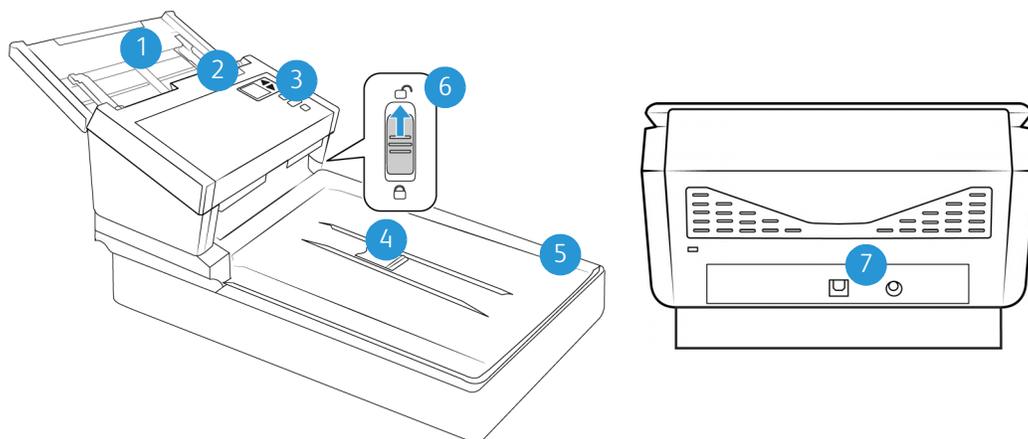
- **Installation guide**—abbreviated scanner setup and installation instructions.

The following soft-copy documentation is available during installation or on www.xeroxscanners.com:

- **Scanner user guide**—instructions for scanner setup, installation, operation, maintenance, safety, and warranty.
- **OneTouch scanning guide**—instructions for configuring and scanning using OneTouch.
- **TWAIN scanning guide**—instructions for accessing and scanning using the TWAIN interface.
- **Patch code sheets**—use with an application that supports detection of patch code data when using the TWAIN interface. The patch code page layouts have been specifically designed for your scanner. The file contains Patch 1 layouts for A4 and U.S. Letter size pages.

Make sure you print the correct page size for the paper in your printer. Also, make sure the application you are using is not set to automatically scale the page to fit on the paper in your printer.

The Scanner® FD70 Features



1. **Input Tray**—Holds the documents in the Automatic Document Feeder for scanning.
 - **Extension**—Pull out and flip open input tray extensions to support various document lengths.
 - **Paper Guide Switch**—Push up to allow the paper guides to adjust wider for dot matrix printer paper.

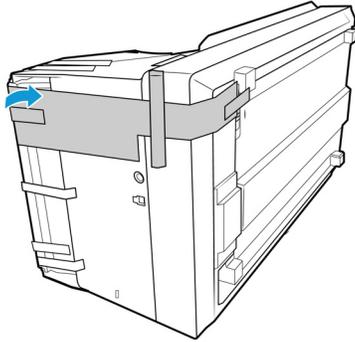
- **Paper Guides**—Slide to adjust to document width.
- 2. **ADF Cover Release**— Pull to open the Automatic Document Feeder.
- 3. **Control Panel**—OneTouch scanning controls.
 - **LCD Screen**—Displays the selected OneTouch function for the Simplex and Duplex buttons.
 - **Function Buttons**—Select the scan setting for the OneTouch buttons. Touch the up or down arrow to cycle through the settings.
 - **Simplex Button**—Press to scan single-sided documents.
 - **Duplex Button**— Press to scan double-sided documents.
 - **Status Light / Power Button**—Turns the scanner’s power on/off and indicates the scanner’s status.

Note: Hold the Simplex and Duplex buttons for more than two seconds to access the scanner’s LCD menu. The Duplex button confirms your selection whereas the Simplex button can be used as a Back button. For additional details, see [The Scanner’s LCD](#).

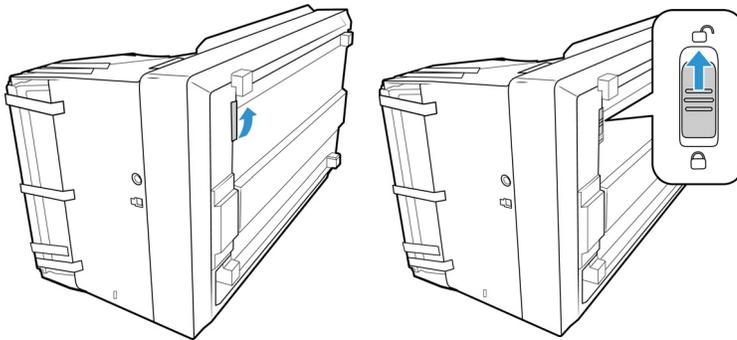
- 4. **Paper Stop**—Holds items in place as they are ejected from the Automatic Document Feeder. Adjusts to support various document lengths.
- 5. **Scanner Lid**—Lift lid to place an item on the flatbed glass for scanning.
- 6. **Lock**—Locks or unlocks the scanning head; located on the underside of the scanner.
- 7. **Connections**—Scanner connection ports.
 - **Universal Serial Bus (USB) Port**—Connect the scanner to the computer via the USB 3.0 cable.
 - **Power Jack**—Connect the power cord to the scanner.

3. Scanner Setup

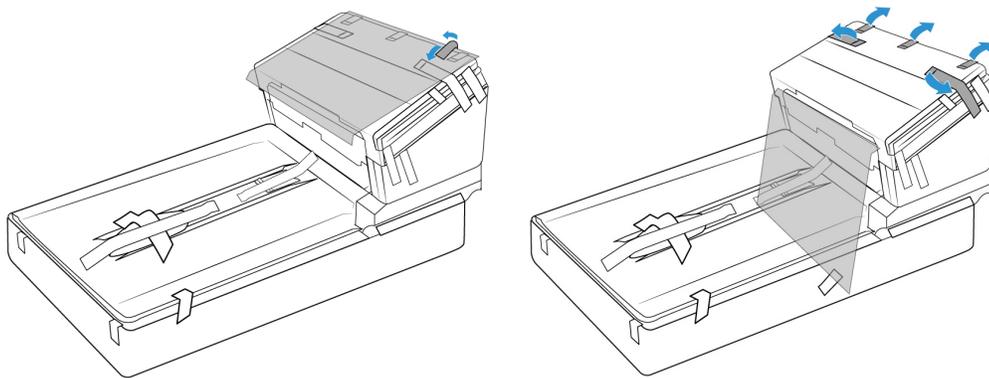
1. Remove the scanner from its protective foam and plastic bag.
2. Place the scanner on its side. Remove the tape and paper strip that runs from the top to the bottom of the scanner.



3. Remove the tape and slide the locking tab on the bottom of the scanner to its unlocked position. The scanner will not scan when locked.

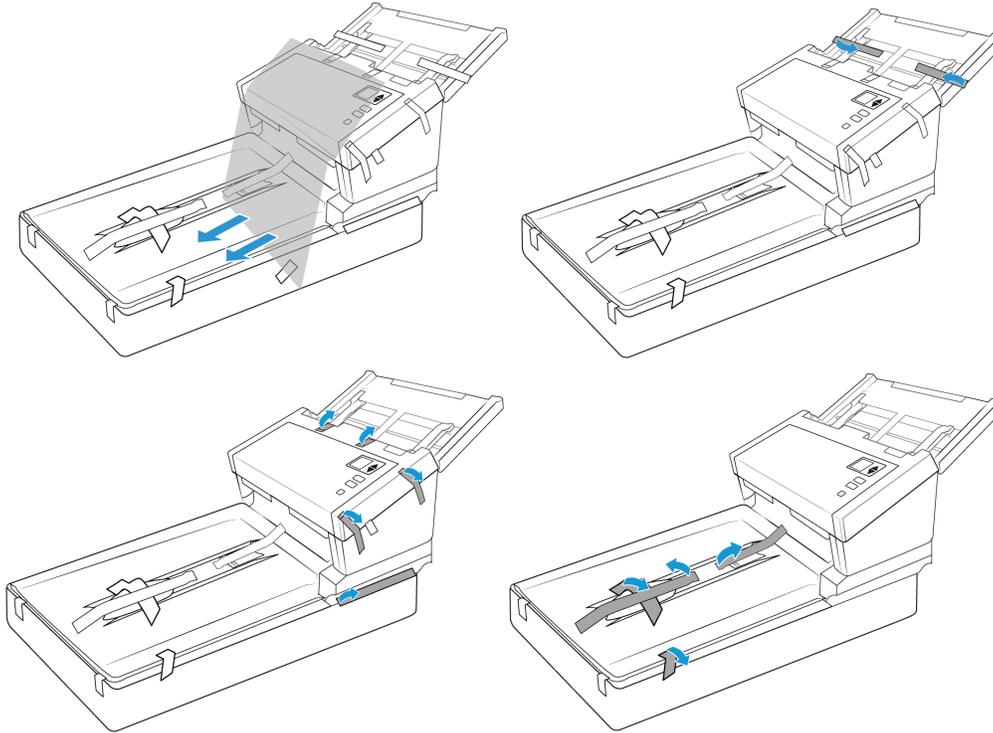


4. Remove any shipping tape from the scanner body and input tray.

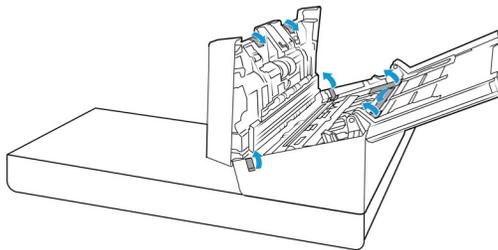


The above illustrations are for example purposes only. Your scanner's packaging may vary slightly.

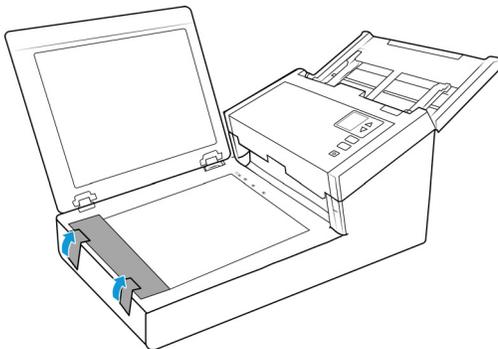
5. Lift the input tray up from the scanner. Remove the protective sheet and any shipping tape from the scanner body and the document tray.



6. Open the automatic document feeder cover and remove any tape or protective foam from inside the feeder. Close the feeder cover when you are finished.



7. Lift the scanner lid. Remove any tape and protective foam from around or on the flatbed glass.



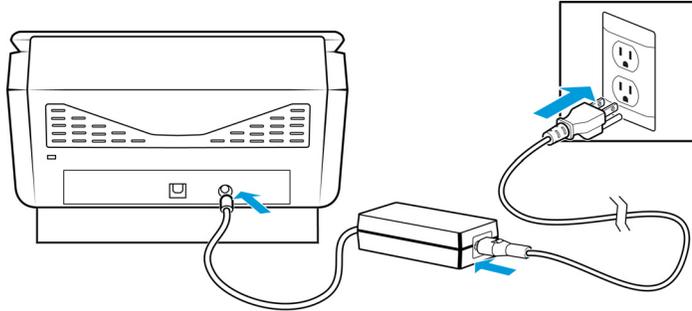
The above illustrations are for example purposes only. Your scanner's packaging may vary slightly.

8. Close the scanner lid when you are finished.

Connect the Power Cord

Note: Only use the power supply included with your scanner. Connecting any other type of power supply may damage your scanner, and will void its warranty.

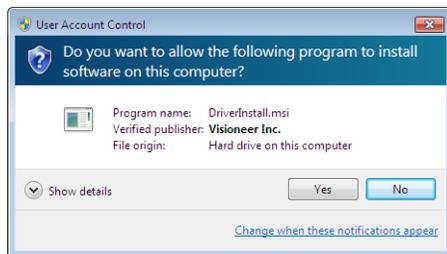
1. Plug the power supply into the power port on the scanner.
2. Plug the power cord into the power supply and into a wall outlet.



4. Installation

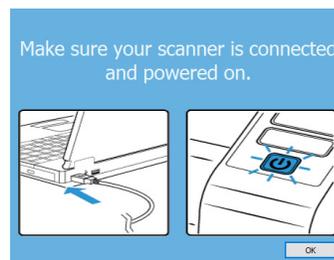
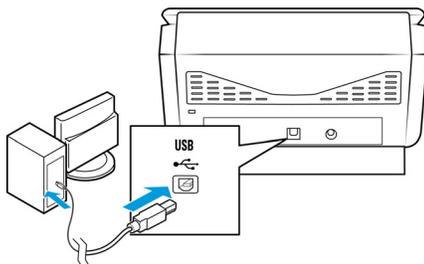
Please make sure of the following before you begin installation:

- If you are prompted to reboot during installation, please select “No”. Finish installing the rest of the software, then close all open windows and reboot your computer.
- The information in this guide may cover software not provided with the scanner you purchased. Please disregard any information about the software not applicable to your scanner.
- If your computer has AntiVirus or AntiSpyware software running, you may encounter alerts or messages during installation asking you to allow the installation to proceed. Although the messages will differ based on the software your computer is running, in each case you should allow the installation to proceed if that option is available. Alternatively, you can turn off the AntiVirus or AntiSpyware software before installing your scanner, but if you do, make sure to turn it back on again when installation is finished.
- If your computer is running Windows 7 or later, you may see the Windows User Account Control screen asking you to confirm system changes. Click the Yes button to allow the installation to proceed.



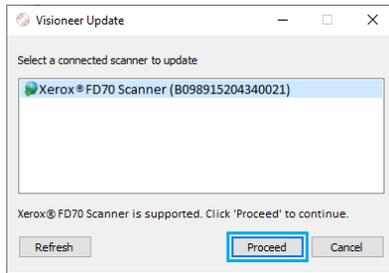
Install the Software and Connect the Scanner

1. Start Microsoft Windows and make sure that no other applications are running.
2. Go to www.visioneer.com/install.
3. Launch the installer once the download is complete.
4. Plug the USB cable into the USB port on the scanner then into a USB port on the computer. Turn on the scanner power.

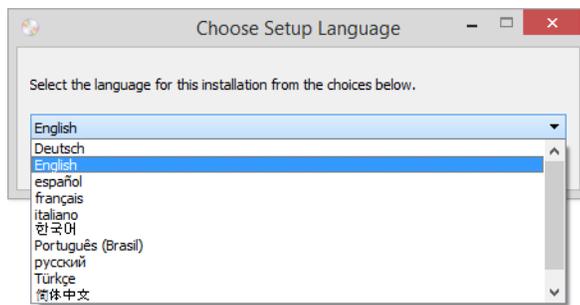


5. Click **OK**.

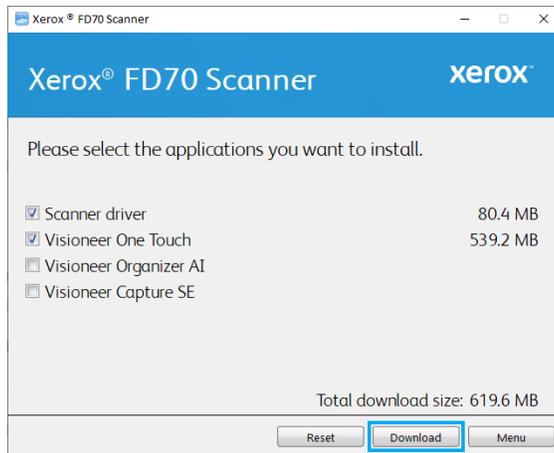
6. Select your scanner from the list.



7. Click **Proceed**.
8. The Select Language window opens. Click the drop-down menu arrow and select the language to use. Click **OK**.



9. Make sure the boxes for **Scanner Driver** and **Visioneer OneTouch** are selected, as well as any other applications you want to install.



Note: The software provided with your scanner may differ slightly from the list shown in the window.

10. If a version of the software is already installed on the system, the option will be greyed out. However, if there is a newer version available online, it will be possible to download and install.
11. The software will have to first be downloaded by clicking **Download**. The total size of the download is shown at the bottom.
12. After the download has begun, it can be paused. If changes to the selections are required, it is necessary to click **Reset** while the download is paused. This will allow the settings to be changed.

Note: Clicking the Reset button in either the Main menu or the Install menu will cause both partially completed and previously downloaded files to be deleted. In order to be installed they will have to be downloaded again.

13. Once all software has been downloaded, click **Install**.

INSTALLING THE SCANNER DRIVER

The scanner driver installation will start first.

1. The Welcome screen for the scanner driver Setup Wizard opens. Click **Next**.



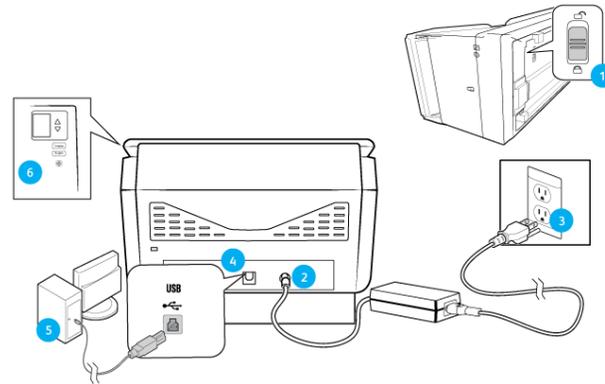
Note: there may be an option in the installation window to remove any current scanning profiles. You will see this prompt if you already have a previous version of the scanner driver installed. Select the option in the installation window only if you want the existing profiles removed.

2. On the License Agreement window, read the license agreement. If you accept the terms, select **I Agree** then click **Next**.

If you choose not to accept the license agreement, click **Cancel**. Click **Close** on the Installation Interrupted window.

3. The software will now be installed.

4. **Stop** when you see the “Complete the installation by connecting your hardware” window. Do not click **OK** yet. Leave the window open and proceed to the next section.

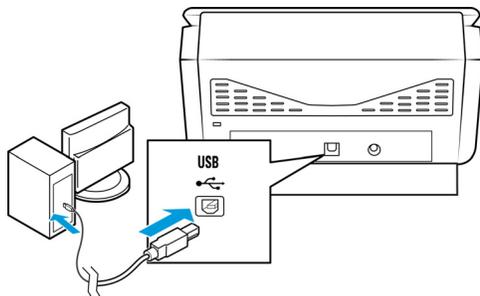


Note: If you do not see this on-screen diagram for connecting the scanner, stop and follow the instructions below.

CONNECT THE USB CABLE AND TURN ON THE POWER

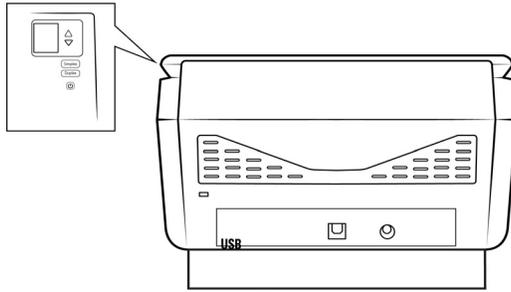
If you did not connect the scanner earlier, proceed with the instructions below.

1. Remove any tape from the USB cable.
2. Plug the USB cable into the USB port on the scanner then into a USB port on the computer. Check your computer's manual for USB port locations.



If the plug does not attach easily, make sure that you are plugging it in correctly. Do not force the plug into either connection.

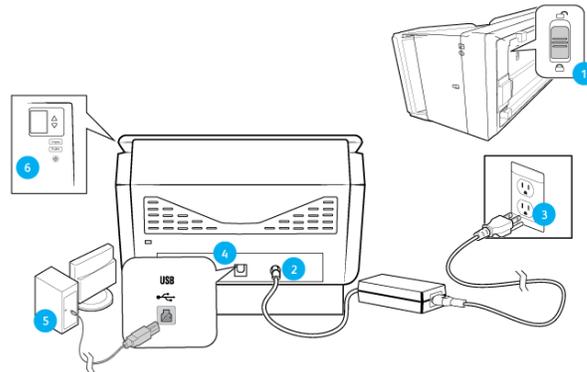
3. Turn on the scanner power.



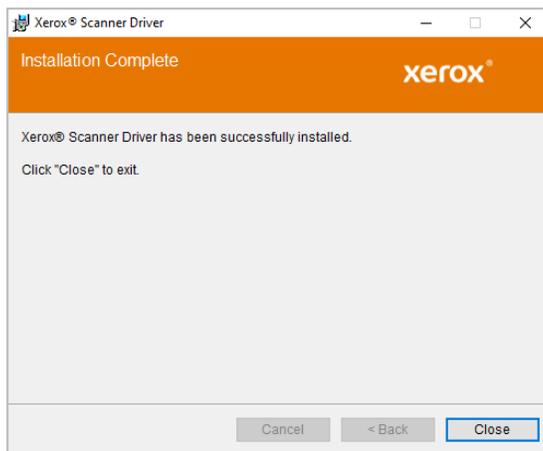
The status light comes on and flashes indicating that the scanner is receiving power.

Your computer recognizes that a scanner has been plugged into the USB port and automatically loads the appropriate software to run the scanner.

4. When you're certain that the software has completely loaded, return to the "Complete the installation by connecting your hardware" window.



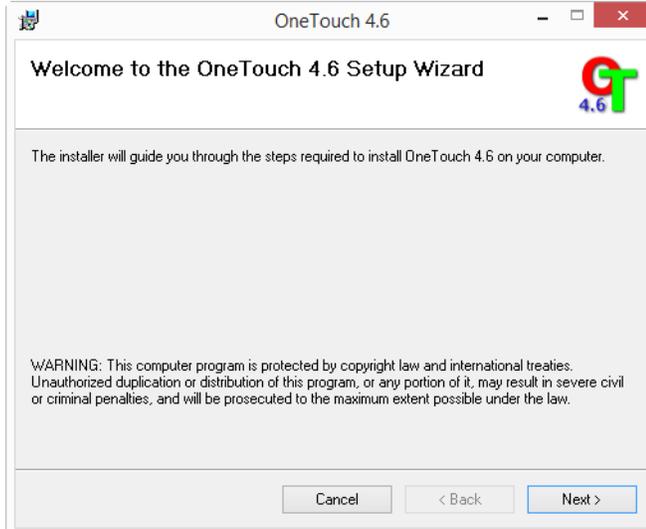
5. Click **OK** to complete the installation process.
6. Click **Close** on the Installation Complete window to close and exit the driver installer.



INSTALLING VISIONEER ONETOUCH

The Visioneer OneTouch software installation will start automatically after you click **Close** on the driver Installation Complete window.

1. Click **Next** on the Welcome to the OneTouch Setup Wizard.



Note: there may be an option in the installation window to remove any current scanning profiles. You will see this prompt if you already have a previous version of OneTouch installed. Select the option in the installation window only if you want the existing profiles removed.

2. On the Visioneer License Agreement window, read the license agreement. If you accept the terms, select **I Agree** then click **Next**.

If you choose not to accept the license agreement, the installation will terminate and OneTouch will not be installed.

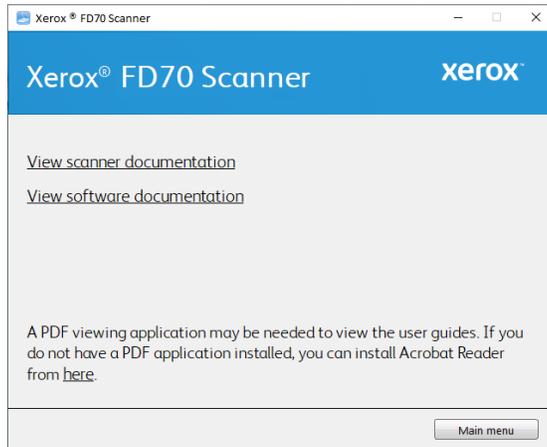
3. Click **Close** on the Installation Complete window to close and exit the software installer.
4. After OneTouch is installed, a splash screen will be displayed while it initializes and searches for installed scanners. Please wait for this screen to disappear before attempting to use OneTouch.



Note: If you selected other software to install from the DVD the installation for that software will automatically start after you click **Close** on the Installation Complete window. Follow the instructions on-screen to install each application you selected.

View the User Guides

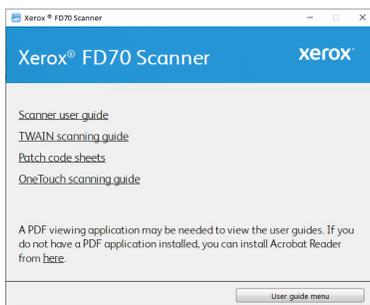
1. Return to the Main menu and click on **View user guides**.



2. Click on **View scanner documentation** to access the scanner user guide and scanning guides for OneTouch and TWAIN.
 - **Scanner user guide**—Instructions for scanner setup, installation, operation, maintenance, safety, and warranty
 - **OneTouch scanning guide**—Instructions for configuring and scanning using OneTouch
 - **TWAIN scanning guide**—Instructions for accessing and scanning using the TWAIN interface

Click on **View software documentation** to access the user guides for the software applications provided with the scanner.

From either of these user guide windows, click on the **User guide menu** button to return to the main user guide window, then select the other documentation section to view the user guides.



3. Click the links of the guides you want to view.
4. When you're finished, click **Main menu** to return to the Main menu window and click **Exit**.

Register Your Scanner

Registering your scanner is important as it provides you with access to our free telephone support service. Registration also gives you free access to software updates for your scanner.

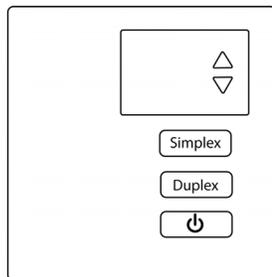
You will need an active network connection to register your scanner. If you do not have network access you can contact our customer service department to register the scanner. Please refer to the Technical Support Card, that you received with the scanner, for our customer service contact information.

1. Open an Internet Explorer window, or any other Internet browser you have installed on your computer.
2. In the web address field type www.xeroxscanners.com.
3. Press Enter on your computer's keyboard or click the option on screen to go to the web address.
4. When the Xerox® scanners web page loads click on **Register Your Product**.
5. Fill in the registration form, all required fields have an asterisk (*).
A valid email address is required for registration.
6. You will be asked to enter the serial number for the scanner, it is located on the back or underside of the scanner.
7. After filling in the form, click on **Submit Your Registration** to complete the registration.

5. The Scanner's LCD

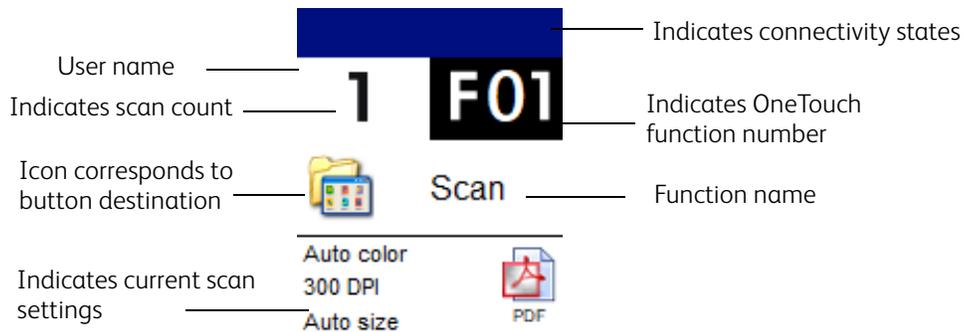
The scanner's LCD displays scanning information. It also allows you to access a menu to enable LAN, view scanner information, put the scanner in "clean mode" and quickly download the Vioneer Mobile Capture mobile app (iOS and Android) and quickly register your scanner for use with VAST Network.

THE SCANNER LCD AND BUTTON PANEL

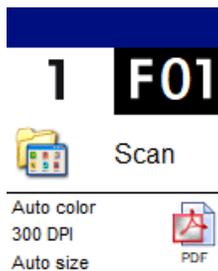


The Scanner LCD's Main Screen

This screen will appear once driver installation is complete. The LCD can be slightly different. The example below appears once OneTouch is installed.



The Scanner LCD's Menu



ACCESSING THE SCANNER LCD MENU

1. Hold the Simplex and Duplex buttons for more than two seconds to access the LCD scanner menu.

2. Use the up and down arrows to navigate to navigate through the menu.
3. Use the Duplex button to confirm your selection.
4. Use the Simplex button to go Back in the menu.

Scanner LCD Menu Options	
Information	
Scanner	<p>Displays the following:</p> <ul style="list-style-type: none"> • Model Name This is the current scanner model. • FW Version This is the version of the currently installed firmware on the scanner. • S/N (Serial Number) This is the scanner's serial number. This is unique to every scanner <p>SW (Software) Versions</p> <p>Note: These may not be present if the scanner is being used with the mobile apps only.</p> <ul style="list-style-type: none"> • Driver This is the version of the currently installed driver. • Acuity This is currently installed Acuity version. • OT4 (OneTouch) This is the version of the currently installed OneTouch. <p>This information can be helpful when calling for Technical Support.</p>
Counters	
Total	Displays the total amount of scans the scanner has performed.
ADF Roller	Displays the total number of times the roller has been used. This roller must eventually be replaced, see Replacing the Feed Roller .
Separation Roller	Displays the total number of times the roller has been used. This roller must eventually be replaced, see Replacing the Reverse (Separation) Roller .

6. Loading Documents to Scan

Always remove any staples or paper clips from documents before inserting them into the scanner. Staples and paper clips can jam the feed mechanism and scratch the internal components. Also remove any labels, stickers, or Post-It™ notes that may come off during the scanning process and get stuck in the scanner. Misuse as described here will void your scanner's warranty. Please go to www.xeroxscanners.com, select your product, and then click the "Warranty Program" link to view the warranty terms and conditions for your scanner.



Supported Document Types

You can scan the following types of documents and cards with this scanner.

- Maximum amount of paper in the input tray
 - Approximately 100 pages of 20 lbs (80 g/m²) new printer paper
- Document size
 - Minimum size (width x length) – 2.05 x 2.05 inches (52 x 52 mm)
 - Maximum size (width x length) – 8.5 x 14.0 inches (216 x 356 mm)
 - Maximum length with long document enabled
 - 240 inches (6096 mm) up to 300 dpi
 - 59 inches (1499 mm) at 600 dpi

We recommend scanning one page at a time when the documents you are scanning are longer than 14 inches (356 mm).

- Mixed document stacks
 - Scanner minimum to maximum without long document enabled

Arrange the documents so that all items are centered in the stack. The document sensor, paper separation, and feed rollers are located in the middle of the paper path. If smaller items are offset from the center they will not be detected. This will cause feeding issues and paper jams.
- Paper thickness between 7–110 lbs paper (28–413 g/m²)
- Maximum Thickness for ID Card
 - 1.25 mm

Documents to Avoid Scanning

The documents in this list can be scanned, but please note that scanning documents of this type will reduce the life of the scanner. Maintenance will be required more often and replaceable parts will wear faster. These types of documents will jam more frequently and damage to the original documents may occur. If you do choose to scan these document types, do not scan large batches. This type of use is not covered under the scanner warranty and alters replacement parts life expectancy.

We recommend you limit the amount or completely avoid scanning documents that are in this list.

- Curled, wrinkled or folded documents may cause paper jams or multiple pages being fed through the scanner at one time.
- Perforated or punched paper that could tear when the separation roller engages.
- Coated paper or photographs where the coating can flake off during scanning and leave residue in the scanner.
- Extremely smooth, shiny, or highly textured paper may cause the paper feed rollers to slip across the page and cause the scanner to report a paper jam.
- Carbonless copy paper may tear while being fed through the scanner and the pressure of the rollers may leave streaks on the page. The chemical coating on this paper will rub off on the rollers during the scan process, increasing the frequency of miss-feeds and paper jams.
- Partially transparent paper such as tracing paper as any images from the opposite side of the page or black background will appear in the scanned images.

Unsupported Document Types

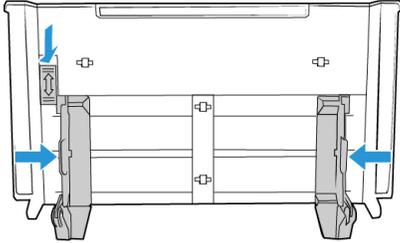
Do not scan the following types of documents as they may cause damage to the scanner.

- Items outside of the specified supported sizes, thickness, and weight defined in this document.
- Non-rectangular or irregularly shaped paper will cause the scanner to detect and report document skew errors or paper jams.
- Carbon paper that will leave residue in the scanner and on the rollers that will transfer to the next set of documents scanned.
- Documents with hard items attached such as paper clips, binder clips, and staples.
- Documents with wet ink or white-out.
- Thermal or photosensitive paper.
- Overhead projector sheets, plastic film, camera film, and any other type of transparent or partially transparent plastic item.
- Documents that have been glued together.
- Cloth or metallic sheets.

Scanning from the Automatic Document Feeder (ADF)

SCANNING REGULAR DOCUMENTS

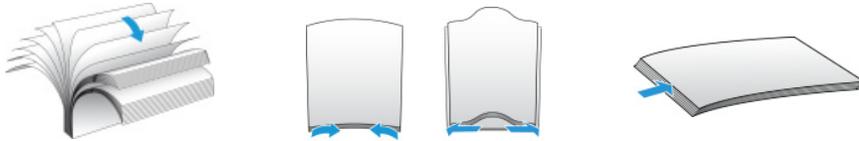
Make sure the paper guide switch is in the correct position for scanning regular documents, as indicated in the following illustration.



When the paper guide switch is in the down position, the paper guides can be adjusted to a maximum of 8.5 inches (216 mm) wide. If the paper guides are adjusted wider than the maximum for regular paper, documents may skew excessively during scanning.

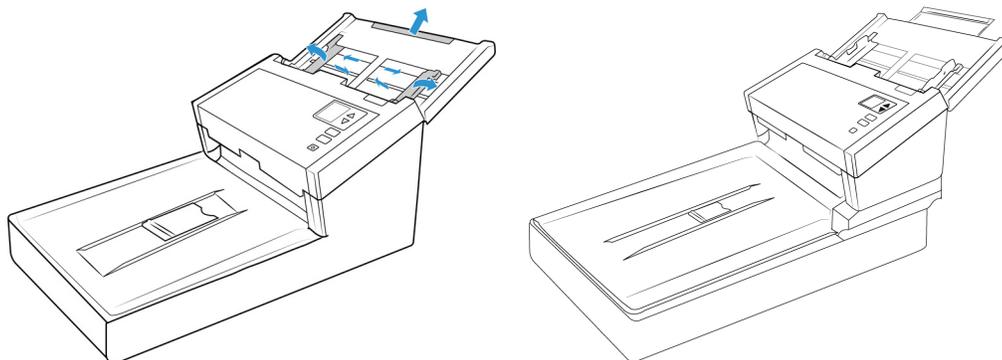
Preparing Documents for Scanning

- Fan the documents to make sure all pages in the stack are separated.
- Bend and then flatten the document stack to make sure the horizontal edges are aligned to help prevent paper from skewing while being pulled through the scanner.
- Pinch the ends to align the leading edges slantwise to help prevent multiple pages from being fed through at a single time.

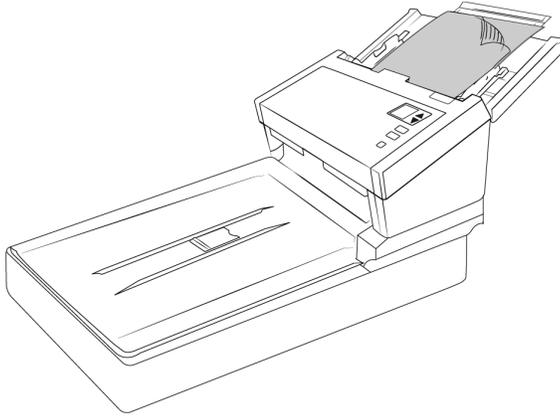


Loading Documents

1. Make sure the paper guide switch is in the down position.
2. Flip up the paper guides and adjust them to the width of the documents you are scanning. Extend the input and output trays.



3. Load the documents **face down** with their tops into the Automatic Document Feeder.

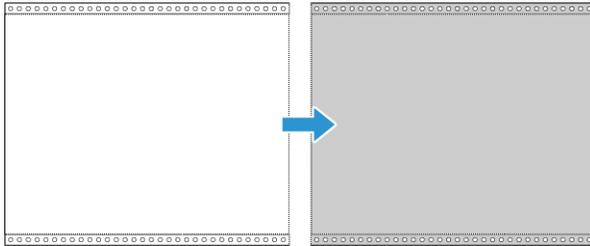


4. You can now scan the documents using the scanner buttons, OneTouch, or one of the other scanning interfaces.

SCANNING DOT MATRIX PRINTER PAPER

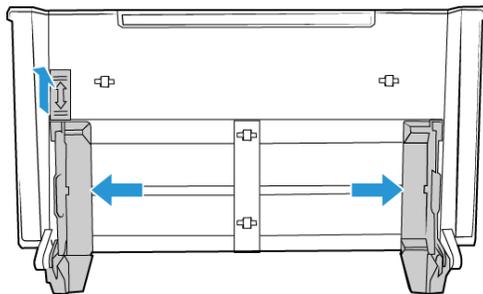
With the Xerox® FD70 Scanner you can scan dot matrix printer paper without removing the perforated sides from the page.

1. Separate the pages so that you have a stack of single pages.

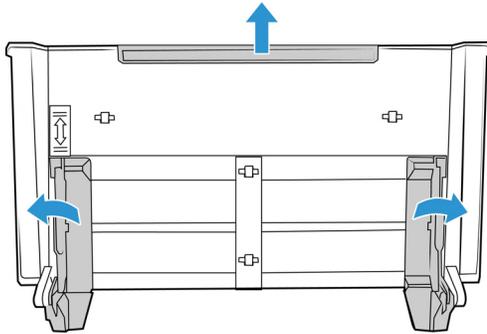


Do not place a stack of connected paper in the input tray. The paper will tear when the separation roller attempts to separate the current page from the rest of the stack. If you want to scan a long document of dot matrix paper, try placing the document stack on the desk behind the input tray. Close the input tray extension and place the leading page in the input tray.

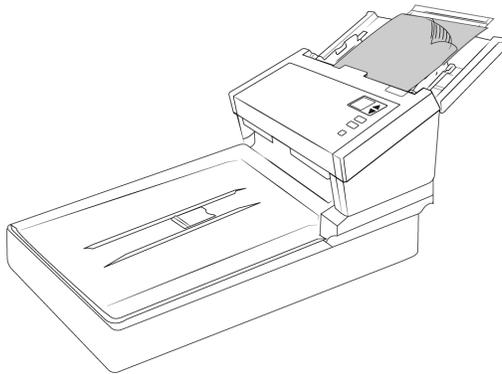
2. Slide the paper guide switch up and then adjust the paper guides.



3. Make sure the paper guides are flipped up, extend the input tray.



4. Load the documents face down with their tops into the Automatic Document Feeder.



5. You can now scan the documents using the scanner buttons, OneTouch, or one of the other scanning interfaces.

Scan from the Flatbed Glass

SUPPORTED DOCUMENT TYPES

You can scan the following types of documents with this scanner.

- Document size
 - Minimum size (width x length) – 1.0 x 1.0 inches (25.4 x 25.4 mm)
 - Maximum size (width x length) – 8.5 x 14.0 inches (216 mm x 356 mm)

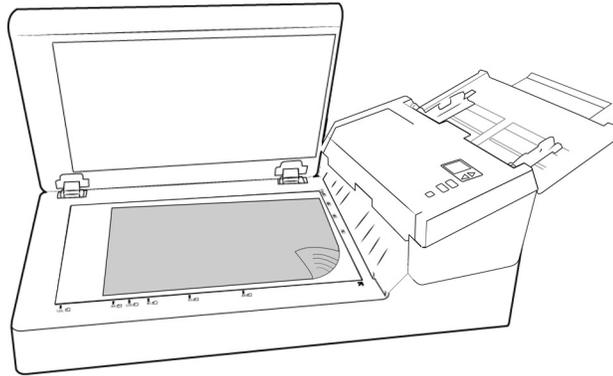
LOADING DOCUMENTS

Use the Flatbed glass to scan documents on light weight paper, such as credit card receipts, or items that cannot be scanned with the Automatic Document Feeder, such as pages in a book or plastic cards.

Note: You must remove any pages from the Automatic Document Feeder before scanning from the Flatbed glass. If pages are in the Automatic Document Feeder, they will be scanned instead of the page on the Flatbed glass.

1. Remove any pages from the Automatic Document Feeder.

2. Open the scanner lid and place the page on the scanner glass, face down.

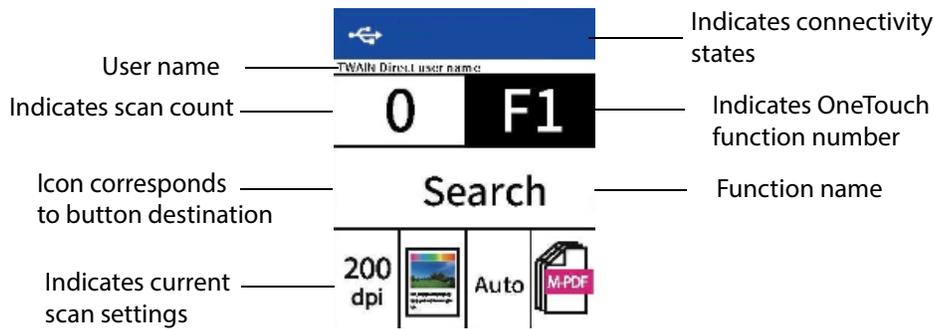
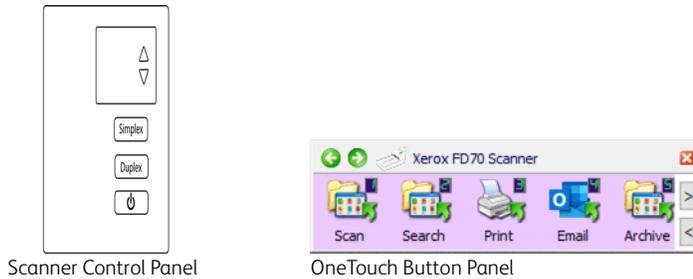


3. Align the paper with the marks on the scanner according to the size of paper you are using.
4. Close the lid.
5. You can now scan the documents using the scanner buttons, OneTouch, or one of the other scanning interfaces.

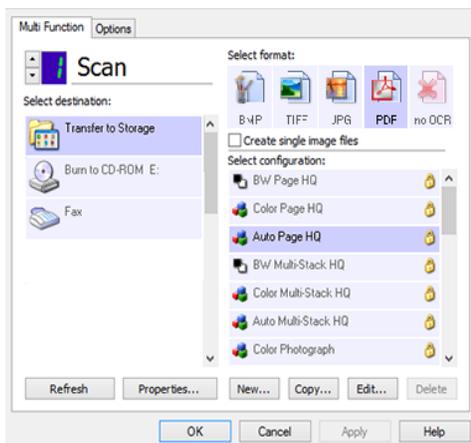
Scanning Interfaces

- OneTouch Control Panel**—When you press the Simplex or Duplex buttons on the control panel, it will start scanning using the settings for the OneTouch configuration number shown on the LCD screen. The scanned image is then sent to a destination on your computer or network drive.

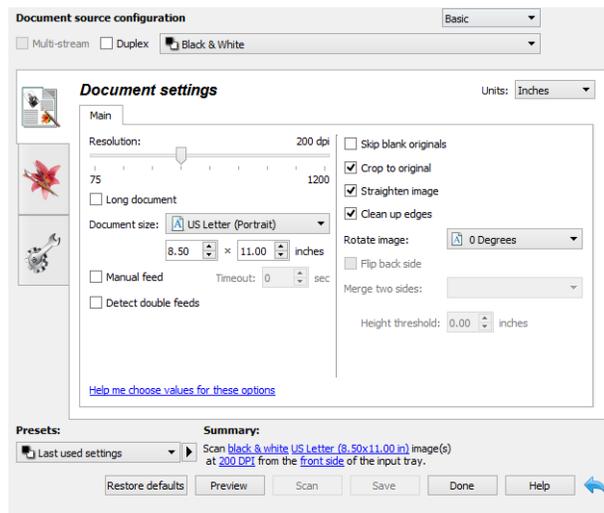
OneTouch Button Panel—Use this scan option when you want to scan from the computer screen. Scanning from the on-screen OneTouch Button Panel is the same as selecting a scanning option on the scanner, except you click an icon that represents the function.



Please see the OneTouch Scanning Guide on scanner support page for instructions. You can also click the **Help** button in the OneTouch Properties window to open the instructions in an Internet browser.



- **TWAIN and WIA Interface**—This option uses your scanner’s TWAIN interface to scan. Select scanning options before scanning, put the document in the scanner, then click the **Scan** button in the TWAIN interface window.



Please see the TWAIN Scanning Guide, available online, for instructions. You can also click the **Help** button in the TWAIN interface to open the instructions in an Internet browser.

7. Maintenance

This section contains information about maintenance, troubleshooting, uninstalling, scanner specifications, and spare parts.

Safety Precautions

When servicing the scanner you should take the following precautions to ensure your safety and prevent damage to the scanner.

Do These

- Wear protective gloves when cleaning the scanner with Isopropyl rubbing alcohol. Rubbing alcohol may irritate sensitive skin.
- Only perform scanner maintenance as described in this chapter.
- Keep the scanner and cleaning supplies away from any open flame or heat source as any form of alcohol is flammable.
- Always read the instructions in each section carefully, the instructions are specific to the part you are installing or servicing.
- Move the scanner to an area that has adequate room for opening the scanner.
- If your scanner has a power cord and/or power switch, always turn off the scanner and unplug the power cord before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in and powered on.
- Always unplug the USB cable from the scanner before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in.
- Wear an anti-static strap to prevent electrostatic discharge when touching metal components.
- Keep all cleaning supplies, scanner parts and accessories out of the reach of children.

Do Not Do These

- Never attempt installation of any part not described in this manual.
- Never service the scanner near a radiator or any other heat source.
- Never use aerosol sprays or compressed air, or attempt to lubricate parts with an oil or silicon spray.
- Never service the scanner in an area where there are open liquid containers.
- Never pour or spill liquid on the scanner or any of its components.

Hardware Properties

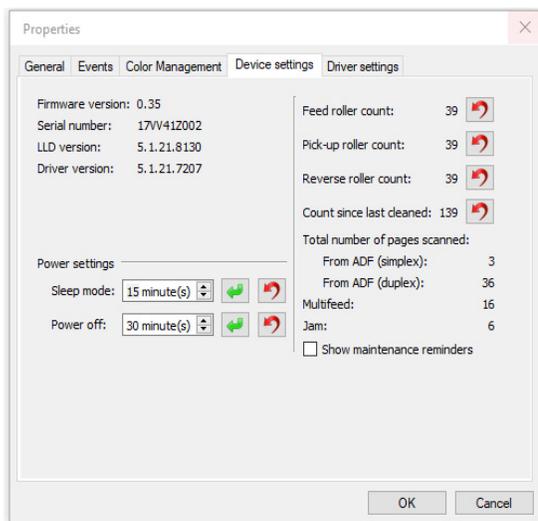
You can use the scanner's properties page to keep track of scanner maintenance, change some of the hardware options, configure the scanner interface behavior, and adjust application options that may be available for your scanner.

To open the scanner hardware properties page:

- **Windows 7** and later—from the Windows Control Panel, open **Hardware and Sound** and then **Devices and Printers**. Right-click on the scanner and then select **Scan properties** from the list.

Device Settings

The Device Settings tab shows the hardware information for your scanner. The options on the Device Settings tab will be available based on whether or not the scanner hardware supports the feature. Some features described herein may not be available for the current scanner. Please disregard any information about features that you do not see in the interface for your scanner.



SCANNER DETAILS

- **Firmware version**—this is the scanner’s hardware processor version number.
- **Serial number**—the scanner’s unique identification number.
- **LLD version**—the scanner’s base driver version. This is not the OneTouch software revision, TWAIN or WIA driver versions.
- **Driver version**—this is the version of the scanner’s TWAIN driver.

TO VIEW SCANNER AND SOFTWARE DETAILS FROM THE LCD SCANNER MENU:

1. Hold the Simplex and Duplex buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to select the **Information** option.
3. Use the Duplex button to confirm your selection.
4. Select the **Scanner** option.
5. Use the Duplex button to confirm your selection.
6. You can now view the scanner details; model name, firmware version, serial number. Use the down arrow to see additional details such as: driver version, Acuity version number as well as One Touch version number.

SCANNER CONFIGURATION

- **Counters**—click the reset button next to the counter you want to set back to 0.

- **Show maintenance reminders**—select this option to be notified when it is time to clean or replace the rollers. After cleaning or replacing the rollers, click the reset button next to the roller counters in this screen.

TO VIEW THE COUNTERS FROM THE LCD SCANNER MENU:

1. Hold the Simplex and Duplex buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to select the **Information** option.
3. Use the Duplex button to confirm your selection.
4. Use the up and down arrows to select the **Counters** option.
5. Use the Duplex button to confirm your selection.
6. You can now view the counters.

The Simplex button can be used as a Back button to navigate the LCD Scanner Menu.

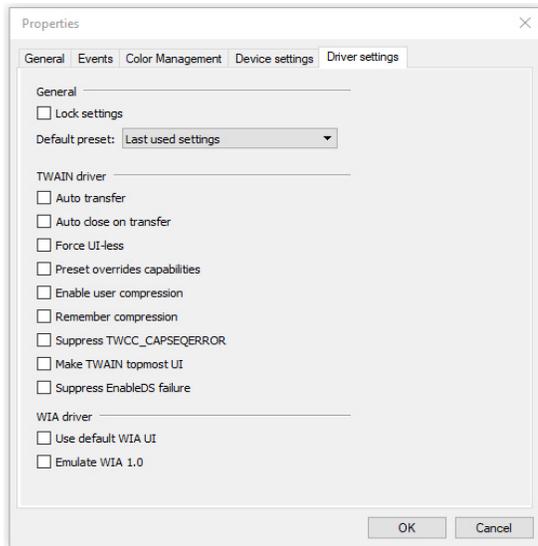
Note: You can only view the counters from the LCD Scanner Menu. It is not possible to reset the counters from this menu.

POWER SETTINGS

- **Sleep mode**—sleep mode is the low-power state when the scanner is not in use. You can adjust the amount of time you want the scanner to wait before it goes into low power.
Click the green enter button to save any changes in the Sleep mode field.
Click the red reset button to reset to the default timeout value.
- **Power off**—input the number of minutes you want the scanner to wait before it turns itself off.
Click the green enter button to save any changes in the power off field.
Click the red reset button to reset to the default timeout value.

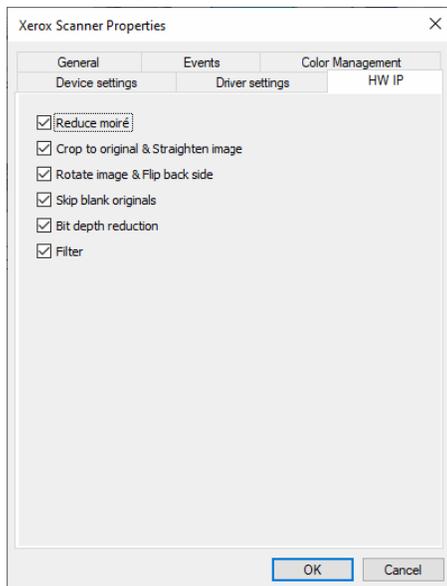
DRIVER SETTINGS

The options in this panel are for configuring how the TWAIN interface will behave in some scenarios. Please see the TWAIN scanning guide on the installation disc for instructions.



HW IP SETTINGS

The options in this panel are for disabling or enabling the scanner's hardware image processing (HW IP) options. Only advanced users should modify any of the options in this section. Options that are not available for your scanner will be grayed out and disabled.



Click the check box to deselect (disable) hardware image processing only for the option listed. When one of the options in this window is not selected, software Visioneer Acuity will be used to perform that function while scanning.

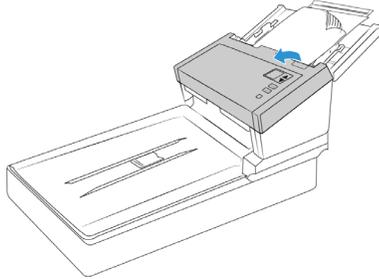
Note: if Visioneer Acuity is not enabled, the function(s) will be disabled in the TWAIN interface until Visioneer Acuity is turned on or you select the option in this window.

Clearing Paper Jams

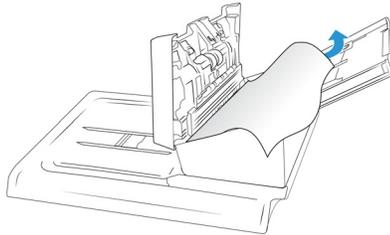
If your scanner stops scanning due to a paper jam in the Automatic Document Feeder, a warning opens after a few moments.

1. Open the Automatic Document Feeder cover.

Do not attempt to remove a jammed page with the scanner closed.



2. Remove the jammed paper and close the cover.



To reduce the number of paper jams, smooth and straighten the paper before scanning, adjust the guides to the paper size, and insert the paper evenly into the ADF.

Cleaning the Scanner

Regular maintenance of your scanner can help to ensure continual optimal performance.

Using a soft, lint-free cloth, wipe down all plastic surfaces on the scanner.

CLEANING THE OUTSIDE OF THE SCANNER

Excessive dust accumulation around and on the scanner will pull into the scanner during the scanning process and clog the ventilation openings. You should clean the outside of the scanner at least once a month to help limit the amount of dust build up in the scanner.

1. Turn off the scanner power.
2. Using a soft dusting cloth, wipe down the body of the scanner, input tray and exit area. Make sure that the input and exit slots in the scanner are also clean.
3. When you're finished, press the power button to turn the scanner back on.

CLEANING THE LCD TOUCH SCREEN

Wipe the Touch screen with a wet cloth first then wipe it with a dry cloth.

CLEANING THE INSIDE OF THE SCANNER

Cleaning the inside of the scanner helps to keep your scanner operating at optimum performance. You should clean the inside of the scanner at least once a week or after 10,000 pages have been scanned. If you are getting frequent paper jams, multiple pages feeding at the same time, or you're seeing lines in the scanned image, it is time to clean the scanner.

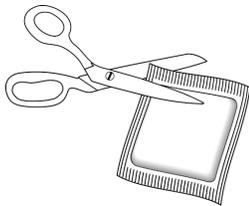
Note: When cleaning the rollers, do not rub the roller cleaning paper vigorously back and forth across the roller, this will shred the roller cleaning paper and leave debris in the scanner.

Safety Precautions

- Keep the roller cleaning paper away from fire, heaters or any open flame or heat source as any form of alcohol is flammable.
- Wear protective gloves as the roller cleaning paper may irritate sensitive skin.
- Only clean the rollers and scanning areas, as described in this section, with the roller cleaning paper.
- Do not leave the roller cleaning paper or any of the cleaning supplies where children can access them.
- Always turn off the scanner and unplug the scanner's power and USB cable prior to using the roller cleaning paper.

Preparation

- Roller cleaning papers can be purchased from our website at www.xeroxscanners.com in the Supplies & Accessories page for your scanner.
- When cleaning the inside of the scanner, you should clean all of the rollers, scanner glass and background plates at the same time.
- Use scissors to open the roller cleaning paper bag, cutting across the dotted line.



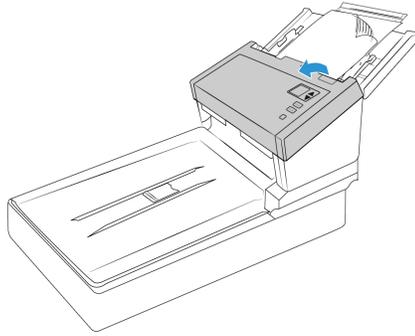
! **Caution: The roller cleaning paper is moistened with isopropyl rubbing alcohol. Please read and follow these precautions to ensure your safety.**

CLEANING THE ADF ROLLERS

When you perform cleaning for the feeding rollers in the lower part of the scanner, the rollers need to be rotated with a light force. Using the Clean Mode, the rollers can be automatically rotated to help cleaning easier and effective.

1. Hold the Simplex and Duplex buttons for more than two seconds to access the LCD scanner menu.
2. Use the up and down arrows to select **Clean mode**.

3. Pull on the scanner cover release and lift the lid to open the scanner.



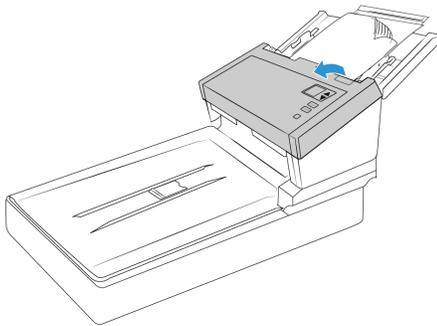
4. Use the Duplex button to initiate roller rotation. Each time you press on the Duplex button, the rollers will rotate slightly, allowing you to clean the rollers efficiently.
5. Use a roller cleaning paper, or wet soft cloth with isopropyl rubbing alcohol (70%), to clean all of the rollers.

Note: Be careful when cleaning the rollers. All of the rollers, except the free rollers, are designed to rotate in one direction only. Do NOT force the roller to rotate in the opposite direction. Forcing the roller to rotate will damage it, and cause the scanner to feed pages incorrectly.

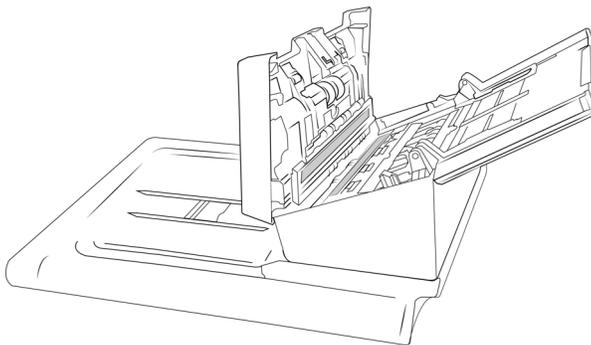
CLEANING THE BACKGROUND PLATES

The background plates are located underneath the scanner glass in both the top and bottom of the scanner. If you see a warning message that one of the background plates is dirty, simply clean the scanner glass as described here.

1. Pull on the scanner cover release and lift the lid to open the scanner.



2. The following illustration shows the location of the glass in the scanner.



Use a soft cloth to wipe clean the glass. You can use a roller cleaning paper to clean the glass plates if there is any sticky residue on the surface.

CLEANING THE PAPER SENSORS

The scanner has several sensors to detect the status of the paper when it is in the scanner. You should clean these sensors as part of your standard weekly maintenance of the scanner.

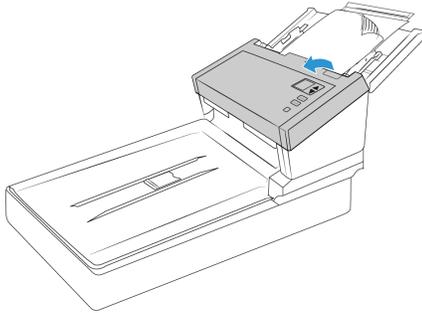
Note: Do not clean the sensors with the roller cleaning paper.

Preparation

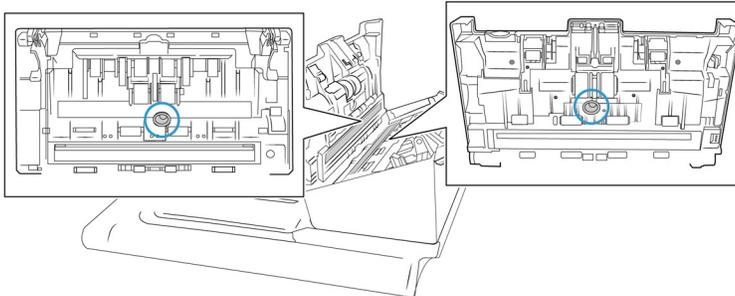
- Turn off the scanner prior to cleaning the sensors.

CLEANING THE ADF SENSORS

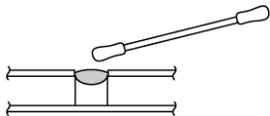
1. Pull on the scanner cover release and lift the lid to open the scanner.



2. The following illustration shows the location of the sensors in the scanner.



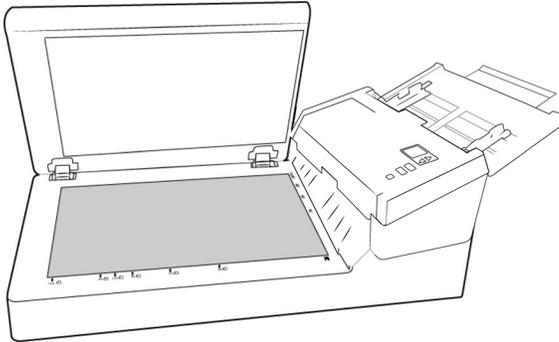
Using a clean, dry cotton swab, brush away any dust on the double feed detection sensors.



CLEANING THE SCANNER GLASS

Scanning items that have excessive amounts of dirt or dust may dirty the glass. To ensure the best quality scanned item, wipe the scanner glass with a soft clean cloth to rid the glass of dust or other debris.

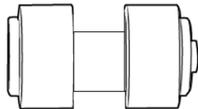
If there is any residue on the glass that does not remove with a soft dry cloth try dampening the cloth with Isopropyl rubbing alcohol.



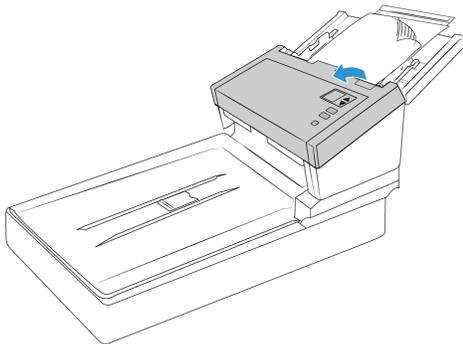
Replacing the Reverse (Separation) Roller

The roller will wear out and is designed to be a user-replaceable part. A worn roller can cause documents to feed in skewed at an angle, or multiple pages to feed at the same time. Before replacing the roller you should clean it as excessive dust on the roller will make it appear worn and smooth. You cannot properly diagnose a worn roller until you have cleaned it. You should generally replace the roller between 80,000 and 100,000 scans.

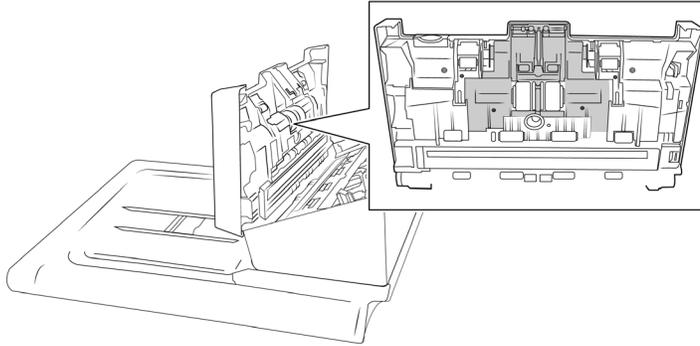
Replacement parts can be purchased from the Supplies & Accessories page for your scanner at www.xeroxscanners.com.



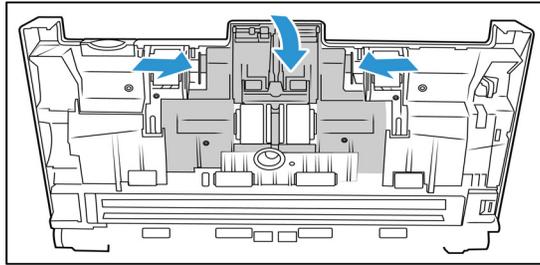
1. Open the scanner.



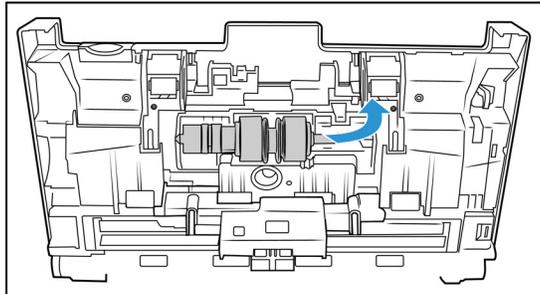
2. Locate the roller cover in the ADF door.



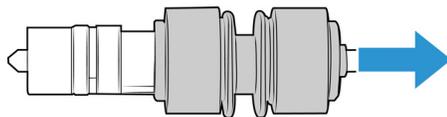
3. Pinch the sides of the roller cover and pull it down to access the roller.



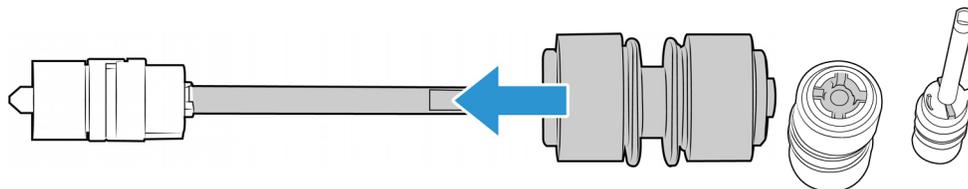
4. Carefully angle the roller up and out of the scanner.



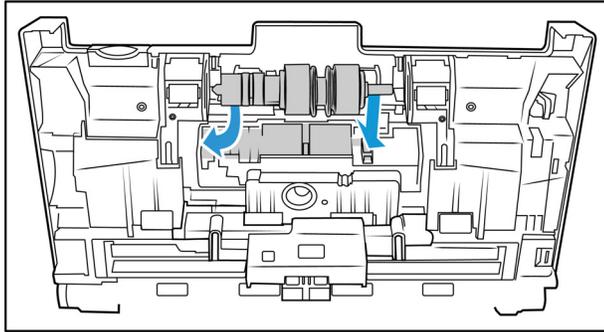
5. Remove the replaceable roller from the bar.



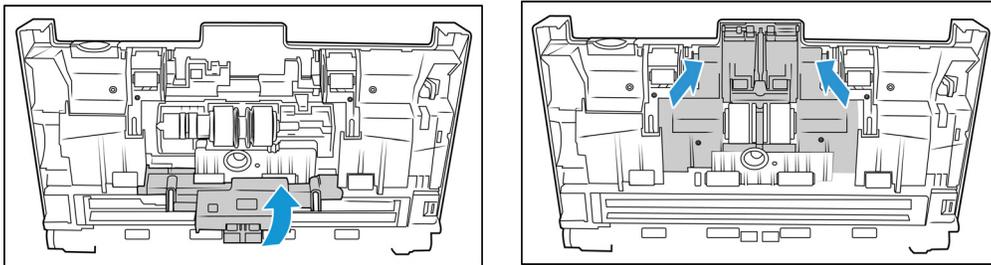
6. Discard the roller, it cannot be repaired or reused.
7. Take the new roller out of its packaging. Clean any dust off the roller before installing it.
8. Slide the new roller onto the bar. Make sure the struts on the bar line up to the slots in the end of the roller.



9. Insert the round end of the roller into the slot in the scanner. Carefully lower the roller into the scanner. Make sure the groove on the right side of the roller is aligned so that it slides in place into the U-shape of the bracket.



10. Lift the roller cover and carefully push it closed to lock it in place. Make sure everything is aligned properly and the cover is fully closed. If the cover is not fully closed it will break during scanning and damage the scanner.

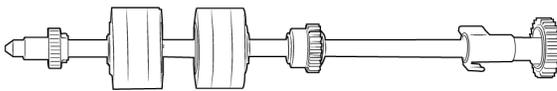


11. Close the scanner when you're finished.

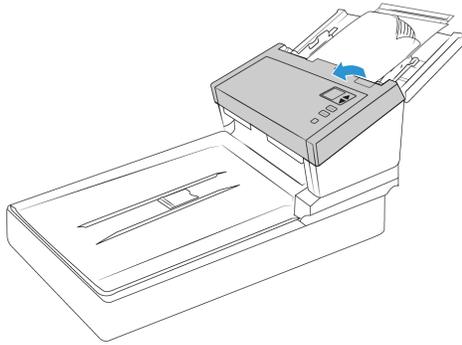
Replacing the Feed Roller

The roller will wear out and is designed to be a user-replaceable part. A worn roller can cause documents to feed in skewed at an angle, or multiple pages to feed at the same time. Before replacing the roller you should clean it as excessive dust on the roller will make it appear worn and smooth. You cannot properly diagnose a worn roller until you have cleaned it. You should generally replace the roller every 160,000 to 200,000 scans.

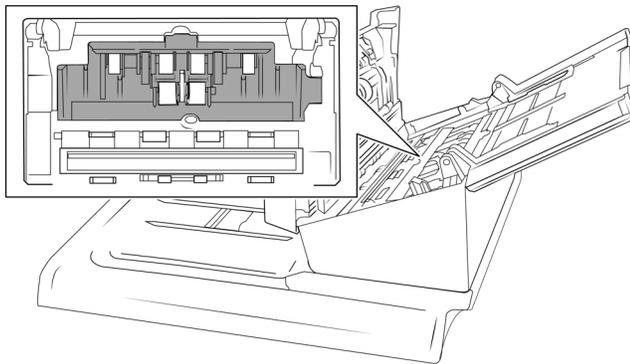
Replacement parts can be purchased from the Parts & Accessories page for your scanner at www.xeroxscanners.com.



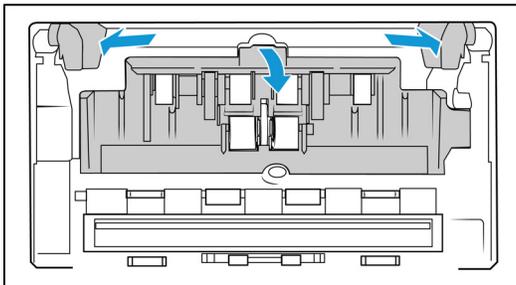
1. Open the Automatic Document Feeder cover.



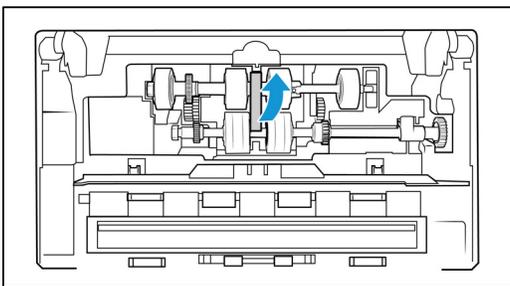
2. Locate and open the roller cover in the body of the scanner.



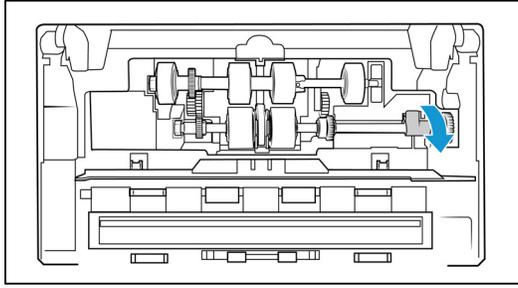
3. Move the paper guides to the side and then pull the feed roller cover away from the scanner.



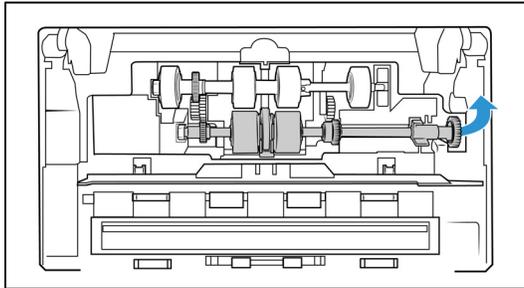
4. Rotate the belt upwards.



- The lower roller is held in place with a lock tab that rotates to lock and unlock it. To unlock the tab, rotate it until the small lock flange is completely free.

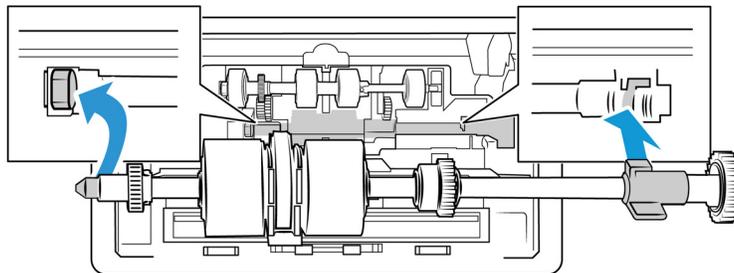


- Carefully angle the roller up and out of the scanner and then discard it, it cannot be replaced.



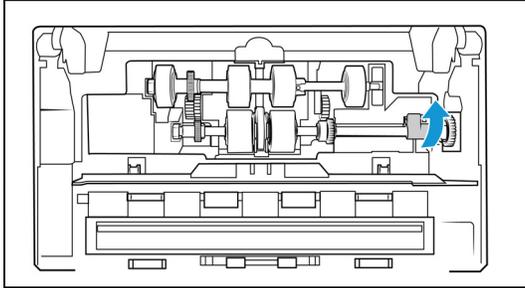
- Take the new roller out of its packaging. Clean any dust off the roller before installing it.
- Insert the left end of the new roller assembly into the hole in the roller channel. Angle the roller module into the roller channel. Align the tab on the lock flange with the slot in the scanner.

Make sure that the gears on the roller module properly align to the gears in the scanner. Hold the roller module in the scanner while you lock it in place.

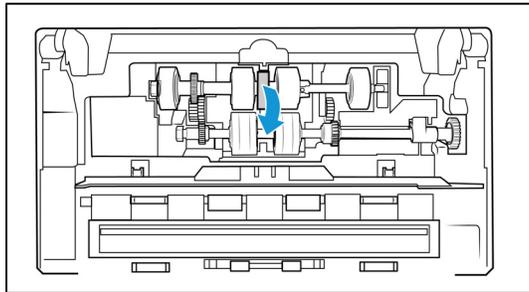


- Rotate the locking tab into the slot in the scanner. Push on the lever until it clicks in place and locks the roller in the scanner.

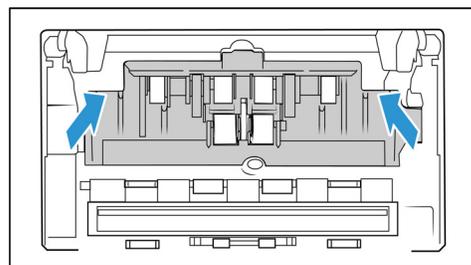
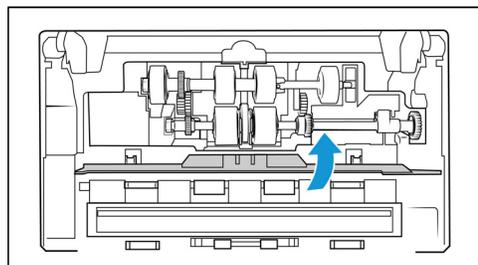
The lock will “click” into place when it is secure. However, if it does not rotate easily into the housing, make sure the flange is properly seated in its latch.



- Rotate the belt back down into place. The cover will not close if the belt is in the wrong position.



- Lift the roller cover and carefully push it closed to lock it in place. Make sure everything is aligned properly and the cover is fully closed. If the cover is not fully closed it will break during scanning and damage the scanner.



- Close the scanner when you're finished.

Troubleshooting

Problem: The scanner won't scan. What's wrong?

Check for one of these possible causes:

- **Are the cables loose or not plugged in securely?** Inspect the cable connections. Make sure the cables are plugged in securely.
- **Is the scanner's status light on?** Turn on the scanner's power. If the status light doesn't come on, plug the power supply into another electrical outlet. If you are using a UPS battery back-up or power strip, try plugging the scanner directly to a wall outlet.

- **Did you restart the computer and scanner?** If the scanner gets a paper jam, or loses connection because of an error, try restarting your computer and power cycling the scanner.
- **Did you plug the scanner into a USB hub?** If you're using a USB hub to connect the scanner try plugging the scanner's USB cable directly to the back of the computer. It is not recommended that you use the scanner with a USB hub, if you are using a hub, the hub must have its own power supply.
- **Is the USB cable 6' or less?** If you are using a USB cable that is longer than 6' you may lose connection to the scanner. The recommended USB cable length is 6' or less, the USB cable provided with your scanner is within this range.
- **Did you select another image source in the scanning software?** If you use multiple imaging devices with your computer, such as a camera, all-in-one printer, or another scanner, you may have selected another source for images. Make sure Xerox® FD70 Scanner is selected as the scanner.

Problem: Why does my scanner not function after performing a system restore on Windows?

The system restore process may have corrupted some of the driver components. It is recommended that you reinstall your scanner driver. Please refer to "Uninstalling Your Scanner" on page 48 for installation instructions.

Problem: Why won't my scanner buttons work after scanning with Windows Image Acquisition (WIA)?

After performing a scan using the WIA interface you must close the application you were using before scanning with the buttons on the scanner. This does not occur when scanning using the TWAIN interface.

Problem: Why won't my scanner work after the computer has been sitting idle for several hours?

To resolve the problem, simply turn off the scanner power then turn it back on again.

This may occur after Windows goes into power saving mode to "hibernate" the computer into a low power state. When you move your mouse or type on the keyboard it "wakes" the computer back up and restores full power to the system. This power fluctuation during the computer's hibernating period may sometimes cause the scanner to lose communication to the computer.

Problem: The installation will not complete successfully. If installation finishes, the scanner's OneTouch options do not seem to work properly.

A likely cause is that some driver programs are already installed on your computer for another scanner. They may be interfering with the installation and OneTouch options, and you need to remove those other drivers and re-install your Visioneer® scanner. You can remove these programs from the Windows Control Panel. Please refer to the user manual provided with your other scanner hardware for instructions about removing the driver and software for that unit.

Problem: My computer keeps giving me out of hard drive space error messages.

The minimum requirement of free hard drive space is for the installation of the scanner driver and basic, low resolution, scanning. High resolution scans result in files that can be over 1 gigabyte in size. Free up some space on your hard drive for the software to be able to save the scanned images.

Problem: The paper jams the ADF.

To reduce the number of paper jams, smooth and straighten the paper before scanning, and adjust the guides to the paper size. Paper fed into the ADF at an angle can cause the feed mechanism to jam. If paper jams are occurring more frequently, try cleaning the roller with a soft cloth dampened with Isopropyl rubbing alcohol. Excessive dust on the roller can make it appear worn and will cause issues feeding paper. See “Cleaning the LCD Touch Screen” on page 35 for cleaning instructions.

Problem: The ADF won't feed pages properly.

A dirty or worn roller can cause documents to feed in skewed at an angle, or multiple pages to feed at the same time. First, try cleaning the rollers as described in “Cleaning the Inside of the Scanner” on page 36. If the problem persists, the separation and/or feed rollers may need to be replaced. Please see “Replacing the Feed Roller” on page 41.

Problem: If the USB cable is disconnected during a scan, the scanner does not reconnect when the USB cable is plugged back in.

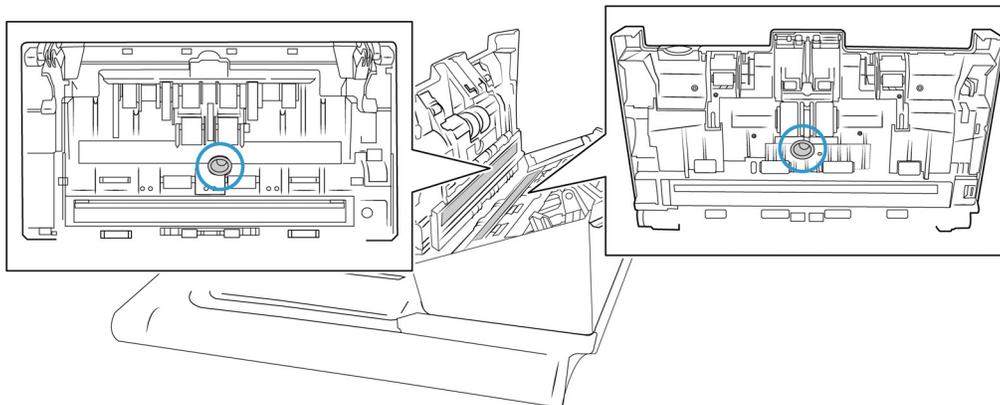
Unplug the power cable from the scanner, and then plug it back in.

If the scanner does not reconnect:

1. Unplug the power cable from the scanner.
2. Restart your computer.
3. After the restart is complete, plug the power cable back in.

Problem: The scanner reports a Double Feed error when there is only one page in the scanner.

Try cleaning the double feed detection sensor. Dust on the sensor may prevent the sensor from working properly.



Error Light Troubleshooting Codes

Normal Operation

- **Steady blue:** indicates the scanner is ready to scan.
- **Slow flashing blue:** indicates the scanner is in low power mode.
- **Rapid flashing blue:** indicates the scanner is waking up from low power mode.

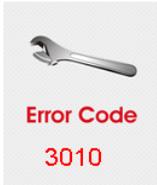
- **Steady red:** the scanner is busy or it is not connected to the computer.
- **Flashing red:** the scanner is reporting an error.

Scanner Status Message Table

The LCD displays an error image or code. The following table lists the images, possible causes and common resolutions.

If you are unable to resolve the issue using the troubleshooting steps in this table, please refer to the section “Troubleshooting” on page 44.

Error Image	Problem Description	Solution
	<p>ADF Paper Jam.</p> <p>Paper has jammed while being fed through the scanner.</p> <p>Document sensors are dirty.</p>	<p>Open the scanner, remove the pages, then close the scanner. Please see “Clearing Paper Jams” on page 35 for complete instructions.</p> <p>If problem persists, clean the rollers and paper sensors as described in the section “Cleaning the Inside of the Scanner”.</p>
	<p>Multi-feed.</p> <p>Two pages have fed through the scanner at the same time.</p>	<p>When a double feed sheet is inserted in the scanner, the sensors will identify it and act according to user settings. On the scanner LCD menu, three options will appear: Ignore (continue scanning), Continue (restack images and continue scanning) or Cancel scan. Use the arrow buttons to select an option and the Duplex button to confirm your selection.</p> <p>If you select Continue, open the scanner, remove the pages, then close the scanner. Make sure there are no pages stuck together.</p> <p>If problem persists, clean the rollers and paper sensors as described in the section “Cleaning the Inside of the Scanner”.</p>
	<p>ADF Cover Open.</p> <p>A scanner access cover is open.</p>	<p>Verify all covers on the scanner are fully closed before scanning.</p>

Error Image	Problem Description	Solution
	<p>Download Firmware Error.</p> <p>The firmware download has failed.</p>	Download the firmware and try again.
	<p>Misfeed.</p> <p>Failed to pick paper.</p>	<p>Remove the paper from input tray.</p> <p>Fan the documents.</p> <p>Load the document with its edges slightly touching the paper guides.</p> <p>Rescan.</p>
	<p>ADF AFE R/W Test Error.</p> <p>Firmware checks whether the hardware AFE is reading and writing normally when booting.</p> <p>If it is running abnormally, the scanner cannot scan.</p>	Turn off the scanner. Contact Technical Support and send the scanner for repair.
	<p>ADF Front Lamp Error.</p> <p>The ADF lamp has stopped working.</p>	Turn off the scanner. Contact Technical Support and send the scanner for repair.
	<p>ADF Rear Lamp Error.</p> <p>The ADF lamp has stopped working.</p>	Turn off the scanner. Contact Technical Support and send the scanner for repair.

Uninstalling Your Scanner

Use the options in the Windows Control Panel to remove the scanner driver and modules, and any other software provided with the scanner.

Please leave the scanner's USB cable plugged into the computer while uninstalling the scanner driver. Unplug the USB cable when directed to do so in the instructions below.

Open the list of installed programs in the Windows Control panel.

- Windows 7 and later: Open Programs and Features

Uninstalling the scanner driver:

1. In the list of installed programs click on Xerox® FD70 Scanner driver.
2. Click the **Change/Remove** or **Uninstall** button.
3. Click **Yes** when asked to confirm that you want to remove the driver.

When the driver uninstallation is complete the progress window will automatically close.

4. Turn off the scanner and unplug the USB cable.
5. Reboot the computer if you are prompted to do so.

Follow these instructions to remove any of the other software you installed with your scanner. Depending on the software provided with your scanner, and which applications you installed during the scanner setup, the application list may include:

- OneTouch
- OneTouch OCR module
- Visioneer Capture SE
- Visioneer Organizer AI

Uninstalling Visioneer Acuity™:

Visioneer Acuity is automatically installed when you install the scanner driver using the installation disc. You can also download the Visioneer Acuity module from the support pages for your scanner at www.xeroxscanners.com. Visioneer Acuity is a utility with advanced image processing options to instantly improve the visual clarity of anything you scan.

1. In the list of installed programs select **Visioneer Acuity Assets**.
2. Click **Yes** when asked to confirm you want to remove the software.

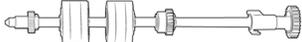
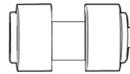
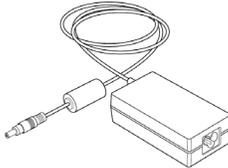
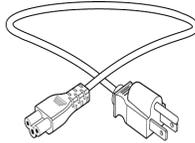
Depending on the method of installation, and your scanner model, there may be multiple entries for Visioneer Acuity in the installed programs list. The additional entries in this list are the image processing libraries needed to support various scanner models. These additional items will be called "Visioneer Acuity Assets" followed by a version number. In the scenario described here, when you want to uninstall Visioneer Acuity make sure you select and uninstall Visioneer Acuity. If you uninstall one of the entries labeled as an "asset" you will still need to uninstall the main Visioneer Acuity utility.

Xerox® FD70 Scanner Specifications

Scanner Specifications	
Document Requirements	
Minimum Item Size	2.05 x 2.05 inches (52 x 52 mm)
Maximum Item Size	8.5 x 14 inches (216 x 356 mm)
Capacity	100 pages of 20 lbs printer paper (80 g/m ²)
Paper Thickness	7–110 lbs (27 – 413 g/m ²)
Plastic Card	Embossed cards up to 1.25 mm thick. When scanning small pages such as Business Cards, we recommend using the front feed.
General Specifications	
Interpolated Resolutions	75, 100, 150, 400, 500, and 1200 dpi (these resolutions are available when Visioneer Acuity is installed)
Internal Bit Depth	48-bit color, 16-bit grayscale, 1-bit bitonal (black & white)
Output Bit Depth	24-bit color, 8-bit grayscale, 1-bit bitonal (black & white)
Scan Method	Duplex Automatic Document Feeder (ADF)
Image Sensor	CIS (Contact Image Sensor)
Light Source	RGB LED lamp
Certifications	ENERGY STAR 3.1, USB 3., RoHS, UL, cUL, CB, CE, WEEE, FCC Class B, EPEAT (Bronze), EPR Directive, UKCA, Canada EMOI
Operating Temperature	40° ~ 95° F (5° ~ 35° C without condensation)
Relative Humidity	15% ~ 85% RPH
Optical Resolutions	200, 300, 600 dpi
Scanner Dimensions (Trays Collapsed)	
Width	21.4 inches (544 mm)
Depth	12.6 inches (320 mm)
Height	9.1 inches (231 mm)
Weight	19 lbs (8.60 kg)
Scanner Dimensions (Trays Extended)	
Width	29.7 inches (754 mm)
Depth	12.6 inches (320 mm)
Height	11.9 inches (302 mm)
Weight	19 lbs (8.60 kg)
Power Information	
Power Supply	100~240V
Power consumption	≤ 48 Watts (during operation) ≤ 15 Watts (ready) ≤ 2.9 Watts (sleep mode power consumption, Energy Star 3.1) ≤ 0.3 Watts (power off)

Scanner Specifications	
Cable Information	
USB cable	USB CABLE,9P,L=1800mm,USB 3.0, RoHS
Power Supply	DESK-TOP, IEC 320-C6, 3P, 100~240Vac, 24Vdc, 2A, 48W, DA-48M24-CAAA, CLASS I, Efficiency Level: VI, w/Core, DC JACK
Power Cord	US(UL/CSA)—3P, 7A/125V, L=1800mm, PH8BIEDJFOA-05B, RoHS UK(BSI/PSB)—3P, 3A/250V, L=1800mm, PG8B9X3JG0A-05B, RoHS EUR(CEE)—2P+G, 16A/250V, L=1800mm, PG8B9CIJG0A-05B, RoHS
Software Information	
Supported Operating Systems	Microsoft Windows –32-bit or 64-bit 7 (Service Pack 1) –32-bit or 64-bit 10 – 64-bit 11
Scanner Drivers	TWAIN, WIA, ISIS
Bundled Software	Visioneer OneTouch® Visioneer Acuity Module Visioneer Capture SE Visioneer Organizer AI

Xerox® FD70 Scanner Parts List

Part Name	Part Number	
Feed Roller	65-2609-000	
Reverse (Separation) Roller	65-2611-000	
USB 3.0 Cable	35-0253-000	
Power Supply	37-0104-000	
Power Cord	US 35-0103-000 EUR 35-0104-000 UK 35-0105-000	

8. Appendix A: Regulatory Information

Basic Regulations

UNITED STATES (FCC REGULATIONS)



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



WARNING:

In order to allow this equipment to operate in close proximity to Industrial, Scientific and Medical (ISM) equipment, the external radiation from ISM equipment may have to be limited or special mitigation measures taken.

Changes and modifications to this equipment not specifically approved by Xerox® may void the user's authority to operate this equipment.

Shielded cables must be used with this equipment to maintain compliance with FCC regulations.

Great Britain

The UKCA mark applied to this product, symbolizes our declaration of conformity with the following applicable Great Britain Regulations, as of the dates indicated:



December 8, 2016:	Electrical Equipment (Safety) Regulations 2016
December 8, 2016:	Electromagnetic Compatibility Regulations 2016

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your Xerox Limited representative or by contacting:

Environment, Health and Safety
Xerox (UK)
Sanderson Road
Uxbridge UB8 1DH

EUROPEAN UNION

The CE mark applied to this product, symbolizes our declaration of conformity with the following applicable European Union Directives, as of the dates indicated:



September 8, 2017:	Council Directive 2014/35/EU as amended. Approximation of the laws of the member states related to low voltage equipment.
August 12, 2016:	Council Directive 2014/30/EU as amended. Approximation of the laws of the member states related to electromagnetic compatibility.

This machine is certified as Class 1 LED product. This means that this machine does not produce hazardous laser radiation.

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your Xerox Limited representative or by contacting:

Environment, Health and Safety
 Xerox(NL)
 Sint Jansweg 15
 NL-5928 RC
 VENLO

TURKEY (ROHS REGULATION)

In compliance with Article 7 (d) We hereby certify “It is in compliance with the EEE Regulation”.

(“EEE yönetmeliğine uygundur“)

Copy Regulations

UNITED STATES

Congress, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fine or imprisonment may be imposed on those guilty of making such reproductions.

1. Obligations or Securities of the United States Government, such as:

Certificates of Indebtedness	National Bank Currency	Coupons from Bonds
Federal Reserve Bank Notes	Silver Certificates	Gold Certificates
United States Bonds	Treasury Notes	Federal Reserve Notes
Fractional Notes	Certificates of Deposit	Paper Money

Bonds and Obligations of certain agencies of the government, such as FHA, etc.

Bonds. (U.S. Savings Bonds may be photographed only for publicity purposes in connection with the campaign for the sale of such bonds.)

Internal Revenue Stamps. (If it is necessary to reproduce a legal document on which there is a canceled revenue stamp, this may be done provided the reproduction of the document is performed for lawful purposes.)

Postage Stamps, canceled or uncanceled. (For philatelic purposes, Postage Stamps may be photographed, provided the reproduction is in black and white and is less than 75% or more than 150% of the linear dimensions of the original.)

Postal Money Orders.

Bills, Checks, or Drafts of money drawn by or upon authorized officers of the United States.

Stamps and other representatives of value, of whatever denomination, which have been or may be issued under any Act of Congress.

2. Adjusted Compensation Certificates for Veterans of the World Wars.
3. Obligations or Securities of any Foreign Government, Bank, or Corporation.
4. Copyrighted material, unless permission of the copyright owner has been obtained or the reproduction falls within the "fair use" or library reproduction rights provisions of the copyright law. Further information of these provisions may be obtained from the Copyright Office, Library of Congress, Washington, D.C. 20559. Ask for Circular R21.
5. Certificates of Citizenship or Naturalization. (Foreign Naturalization Certificates may be photographed.)
6. Passports. (Foreign Passports may be photographed.)
7. Immigration Papers.
8. Draft Registration Cards.
9. Selective Service Induction Papers that bear any of the following Registrant's information:

Earnings or Income	Dependency Status	Court Record
Previous military service	Physical or mental condition	

Exception: U. S. Army and Navy discharge certificates may be photographed.

10. Badges, Identification Cards, Passes, or Insignia carried by military personnel, or by members of the various Federal Departments, such as FBI, Treasury, etc. (unless photograph is ordered by the head of such department or bureau.)
11. Reproducing the following is also prohibited in certain states: Automobile Licenses — Drivers' Licenses — Automobile Certificates of Title.

The above list is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your attorney.

CANADA

Parliament, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fines or imprisonment may be imposed on those guilty of making such copies.

1. Current bank notes or current paper money.
2. Obligations or securities of a government or bank.
3. Exchequer bill paper or revenue paper.
4. The public seal of Canada or of a province, or the seal of a public body or authority in Canada, or of a court of law.
5. Proclamations, orders, regulations or appointments, or notices thereof (with intent to falsely cause same to purport to have been printed by the Queen's Printer for Canada, or the equivalent printer for a province).
6. Marks, brands, seals, wrappers or designs used by or on behalf of the Government of Canada or of a province, the government of a state other than Canada or a department, board, Commission or agency established by the Government of Canada or of a province or of a government of a state other than Canada.
7. Impressed or adhesive stamps used for the purpose of revenue by the Government of Canada or of a province or by the government of a state other than Canada.
8. Documents, registers or records kept by public officials charged with the duty of making or issuing certified copies thereof, where the reproduction falsely purports to be a certified copy thereof.
9. Copyrighted material or trademarks of any manner or kind without the consent of the copyright or trademark owner.

The above list is provided for your convenience and assistance, but it is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your solicitor.

OTHER COUNTRIES

Copying certain documents may be illegal in your country. Penalties of fine or imprisonment may be imposed on those found guilty of making such reproductions.

- Currency notes
- Bank notes and cheques
- Bank and government bonds and securities
- Passports and identification cards
- Copyright material or trademarks without the consent of the owner
- Postage stamps and other negotiable instruments

Note: This list is not inclusive and no liability is assumed for either its completeness or accuracy. In case of doubt, contact your legal counsel.

9. Appendix B: Compliance Information

Product Recycling & Disposal

USA & CANADA

If you are managing the disposal of your Xerox® FD70 Scanner, please note that the product may contain lead, mercury, Perchlorate, and other materials whose disposal may be regulated due to environmental considerations. The presence of these materials is fully consistent with global regulations applicable at the time that the product was placed on the market. For recycling and disposal information, contact your local authorities. I

Perchlorate Material - This product may contain one or more Perchlorate-containing devices, such as batteries. Special handling may apply.

EUROPEAN UNION

RoHS and WEEE Compliance

This product is compliant with RoHS Regulations of the European Parliament and Council Directive on the Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (2002/95/EC), and with the Waste Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC).

Some equipment may be used in both a domestic/household and a professional/business application.

Professional/Business Environment

Application of this symbol on your equipment is confirmation that you must dispose of this equipment in compliance with agreed national procedures. In accordance with European legislation, end of life electrical and electronic equipment subject to disposal must be managed within agreed procedures.



ENERGY STAR for the USA

Energy Program Compliance

The Xerox® FD70 Scanner is ENERGY STAR® qualified under the ENERGY STAR Program Requirements for Imaging Equipment.



ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. The ENERGY STAR Imaging Equipment Program is a team effort between U.S., European Union and Japanese governments and the office equipment industry to promote energy-efficient copiers, printers, fax, multifunction machine, personal computers, and monitors. Reducing product energy consumption helps combat smog, acid rain and long-term changes to the climate by decreasing the emissions that result from generating electricity.

Xerox® FD70 Scanner is preset at the factory. Your machine will be delivered with the timer for switching to Power Save Mode from the last scan set at 15 minutes.